Rijia Khatun

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Skills Summary

- 6+ years of experience, extensively in Salesforce.com – CRM, Force.com, Integration, Apex, Triggers, Visual Force, Workflows and Approvals, Sharing and Security.
- Strong experience in analyzing the business requirements and providing end to end solution to customer from solution architecture, from design till deployment.
- Expertise in all phases of the software development lifecycle; Requirement gathering, Analysis, Design, Development, and Unit Testing.
- Strong problem-solving skills and motivational qualities along with zeal to work in a team.
- Certified Salesforce Developer.
- Solid background in Force.com and a good understanding of JavaScript, CSS, SOAP XML, and HTML.
- Rich experience of working in a cloud-based platform involving development, enhancement, and maintenance projects.
- Quick leaner, self-starter with the ability to perform under pressure & meet deadlines.
- Ability to work in both Agile/Scrum and Waterfall methodology.

Education

Bachelor of Engineering (Computer Engineering)
West Bengal University of Technology, India – 2015 with 8.52 CGPA

Higher Education
Class XII - West Bengal Council of Higher Secondary Education, WB – 2011 with 67%
Class X - West Bengal Board of Secondary Education, WB – 2009 with 76%

Work Experience

Cloudera	Oct 2021 – Current

Role: Sr. Salesforce Developer

Projects

Project Name: Cloudera

- As Lead Salesforce Developer in Cloudera Inc, I talk to business users and different teams to understand their pain points and needs.
- Design and develop the robust and scalable solution to migrate Cloudera's inhouse support portal (CSH) into Salesforce platform.
- I have worked on many integration projects, technical debt reduction projects to increase the performance by 30%.
- I am responsible for making sure that the best development practices and processes are followed.
- Migrating Knowledge Articles to Salesforce and building system for new Knowledge Article maintanance

Deloitte	Jan 2019 – Aug 2021

Role: Consultant (Sr. Salesforce Developer)

SKILLS

Salesforce.com / SaaS Expertise
Salesforce CRM
Lightning Aura, LWC
Apex, Triggers, Batch Jobs
Visualforce
Flows, Workflows, Process Builders,
Approval Processes,
Data Loader,
Web service APIs (SOAP and REST), Platform Events

Salesforce Certifications
ADM-201
App Builder
Platform Developer 1
Platform Developer 2
Application Architect
System Architect
JavaScript Developer 1

CRM Management Role
- Provided team leadership and creativity in the development and implementation of technology services engagements
- Strong Technical skills
- Established technology guidelines and Best Practices

Functional Experience
Sales Cloud, Service Cloud, Community Cloud, FLS

SourceControl & Tools
GitHub, Eclipse, Apex Data Loader, Force.Com Migration Tool, Jenkins, Gearset, Workbench, CodeScan, Checkmarx scan, Conga, Adobe Sign

Skills
Apex, Visualforce, Lightning, CSS, HTML, Jira

Projects

Project Name: KY SSP(Public Sector)

- Leading the Integration team which integrates SFDC with the legacy system to keep SFDC and the legacy system in sync, with multiple other third parties for background verification.
- Designing and developing integration framework, building retry and logging mechanism.
- Implemented DCR functionality enabling the Reps to raise a Data Change Request smoothly in less time.
- Worked with various teams (legacy system, .net, BizTalk team, etc) to identify key fields for Data Integration.
- Designed, developed and deployed Apex Classes, LWC Components and Apex Triggers for various functional needs.
- Presented sprint developments and gave functionality demos to the client.

Project Name : HCSC (**Health Care and Life Sciences**)

- I represented my team in consortium meetings with other teams to present our user stories.
- Designed the application and worked in team in sync for its execution and tracking.
- Responsible for development and enhancement of custom developments using LWC, Controller, Trigger, Batch Jobs.
- Responsible for enhancing existing integration framework to use continuation.
- Worked with MuleSoft team to get the integration approaches defined.
- Integrating SFDC with legacy system to pull and push various data.

Cognizant   **July 2018 – Jan 2019**

Role: Sr. Salesforce Developer

Projects

Project Name : MetLife

- As a Senior Salesforce Developer in Cognizant, I was responsible for architecting the best solution for the company that align their business needs.
- Working on technical debts to increase the efficiency by 25%.
- Designed and developed complex roles hierarchy and profile as per client requirement.

CloudKaptan   **Dec 2015 – July 2019**

Role: Salesforce Developer and Lead Engineer

Projects

Project Name : Loan Management System and Crowd Lending Platform

- I was responsible to talk to financial organization's CEOs to understand their requirements, document the requirements.
- Designed the data model for the loan application(Cloud Lending) processing, raising funds, processing the loans till the closer of the loan.
- Integrated with various payment getaways, banks to loan disbursal, loan repayment processing and distributing the repayment money to different investors based on their investment amount.
- Worked on customization like building community using custom components and declarative features like validation rules, workflows, approval process, dynamic approval process, sharing rules automation for satisfying complex business process automations.
- Writing scripts and creating templates for data migration