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CAREER OBJECTIVE

Aiming to build a career a reputed company where I can use my professional and personal skill, knowledge and experience with commitment and dedication for the betterment of the organization, profession and mankind as well as can develop myself.

PROFESSION EXPERIENCE

- Practical **Associate Consultant (Tata Consultancy Service)** with expertise in managing priorities so that deadlines are met in a high-quality outcome. Committed to establishing credibility and developing relationships with associates and managers. Strong conceptual thinking skills and an excellent ability to learn new concepts quickly.
- For last 1 Year working as Project Manager in different ECM products.
- I have more than **13 (1 Year Project Manager,3 years project lead,3years IBM products Datacap &Filenet P8,5 year EMC Documentum products, one and half year HP Imanage product) years** of experience in admin, production support, deployment activities, implementation, and configuration, Leading Project, Coordinating from Onsite and exposure to software development and testing.
- Worked in **USA in L1 blanket Visa** as application support & coordinator and **two months in Belgium** for project hand over.
- Project Management, Testing. Worked in different ECM products as project lead, technical lead (team member), admin, application support, developer etc. Managed small and big size team (24*7).

EDUCATION

- Passed out Bachelor of Engineering, Chemical, Biju Pattanaik Technical University Rourkela, India.
- Leadership and Change management certified **from IIM Raipur in 2020.**

SKILLS

- Consultancy and advisory Project Management
- Technical Lead Onsite &Offshore coordinator
- Application owner Project Lead
- ECM Products (Developer, Admin, Application support)

CURRENT EXPERIENCE

Working as an **Associate Consultant for TCS from December 2010 till present.** (ASE Trainee->ASE - Second year->SE (Systems Eng) ->ITA (IT Analyst) ->Assistant Consultant->Associate Consultant)

- Worked in TCS in Project Management, Application owner, Testing Lead etc. Worked in different ECM products as project lead, technical lead, admin, application support, developer etc. Managed small and big size team for (24*7). ECM products worked are IBM Datacap & Filenet, EMC Documentum and HP Imanage.
- Last 6 years have been working in role as a Project & Technical lead for different ECM products. Involved in PMR, audit, quality activities. Currently working as Offshore Lead of 8 resources working from different location in India

- Team Management, status meetings & team meetings. Coordinating with application development teams, CM team, and vendor. Arranging call with SME for knowledge gap, KT gap between Team. Driving status call with client. Worked with different client & Domain. Worked for client Farmer, Sears Retails, Stearns, Gilead, AIG, Marsh, Belgacom Telecom, Scottish Water. Worked in domain such as Retail, Insurance, Health Care etc.

Activities and Responsibilities

- Getting new project, handover, project planning and delivery.
- Responsible for end to end project management for the assigned project - includes project planning, delivery, client interaction, trouble shooting, managing project operational parameters and people management.
- Managing team present in different location in India.
- Responsible for meeting the SLA and incident management for Team.
- Performance tuning of the application.
- Making sure all report and data should share with accuracy and driving status calls.
- Admin activities like health check up, restarting the servers as per need, log monitoring, analyzing reason for jobs failing etc.
- Report preparations and reviews (Making sure every report should be shared before call and time).
- Coordinating with Coordination between L2 and application development teams, CM team.
- Involving in automation (restarting automatically TMS server, removing log file on routine basis, etc) and process improvement.
- Making sure during outage, national holidays all details are properly shared with resources coming in different shift and communicated properly with onsite managers.
- Sharing status and attending call on urgent basis as per requested by client managers and user's head.
- Managing environment Tech, Development, Test, Model (14 servers), Prep rod (14 Servers), Production (14 servers)
- Got appreciation and reorganization for my different activities, approach and analysis.
- Building Documentum Opentext environment.
- Up gradation of different documentum environment.
- IBM datacap environment build and up gradation.
- ICN Filenet up gradation and new environment build.
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PREVIOUS EXPERIENCE

Worked as Lead Engineer in “HCL” from July 2007 to November 2010 (Software Engineer->Senior Software Engineer->Lead Engineer)

Activities and Responsibilities

- Development, Support, Onsite Coordinator, leading and guiding team and Unit Testing. • Worked in USA for period of 6 months as coordinator.
- All the appraisal in HCL got rating exceed expectation.
- Involved in L2 and L3 support of the applications – root cause analysis, deriving solutions . Unit Testing, Manual testing of Enhancement, deployment. •
- Onsite co-ordination – meetings with application managers, discussions with customer SMEs, participation in status meetings, knowledge transfer to the offshore team, status updates the customer, interacting and co-coordinating with the end business users in helping them to resolve their issues
- .Co-coordinating and guiding the team mates to resolve the helpdesk cases in the time limits of agreed SLA Configuration management, log files tracking, Status updates to the customer. Co-coordinating with the mid tier team and the Documentum shared services team, in resolving the application level issues. • Understanding documents preparation so as to help the team members.

PREVIOUS EXPERIENCE

Worked as **Software Engineer in Logix Microsystems, Bangalore** from June 2006 to October 2006.

PREVIOUS EXPERIENCE

Worked as **Trainee Developer in Mafoi , Chennai** from Dec 2005 to May 2006.

Technical IT AFFILIATIONS

1. IBM Datacap(Datacap 9.0&9.1,ICN,TMWEB,Classification Workbench,Datacap Studio etc and Filenet P8(Worked as secondary support). Datacap new environment build. ICN environment build. Filenet up gradation. Complete installation, configuration, up gradation and deployment both in window and unix.
2. EMC Documentum Admin & Support (5.3,6.0, 6.5, 6.7 version etc), Documentum Explorer, Rendition Server,webtop,DCM etc
3. HP Imanage,
4. Project Management, Testing. Worked in different ECM products as project lead, technical lead(team member), admin, application support, developer etc. Managed small and big size team (24*7).

Technical IT EXPERIENCE SUMMARY

- I have around 13(3 years project lead,2years IBM products Datacap&exposure to Filenet P8,5 year Documentum products, one and half year HP Imanage product) years of experience in admin, production support, deployment activities, implementation, and configuration, Leading Project, Coordinating from Onsite and exposure to software development and testing.
- Over 5 Years of experience in Java and Documentum Applications support, admin activities Testing and giving support ((L2/L3) to the developed product.

CLIENT EXPERIENCE

- Working as Project owner for different application from 2020 March to still now.
- Worked Offshore Tower Lead for account Farmers. Team is distributed in different location in India.
- Worked in NYL&Sterans as a technical lead in infrastructure support for IBM Datacap (Primary), Filenet(Secondary), for last two years .Involved in datacap application support and production deployment
- Worked at Gilead, Kolkata as Technical Lead.
- Worked at AIG from June 2014 to May 2015 as Project Lead. Managing 14 member's team. Within last one year increased the team strength from 8 to 15 and one more post at onsite.
- Worked at Marsh from August 2013 to June 2014till as support executive and admin in EMC Documentum.
- Worked at Belgacom from TCS from 17th April 2012 31st July 2013 in EMC documentum as a Project Lead. Involved to find the scope and road map of documentum in Belgacom from operation point of view. Shared the transition plan with customer and involved in transition .Was three months in Belgium.
- Worked as a Lead Engineer in HCL Technology, Chennai from July 2007 to Dec 2010. (Designation:- Software Engineer from 23July 2007 to November 1st 2009.Lead Engineer from November 1st 2009 to 30th Nov 2010.).I have nearly 1 year work experience at Pea pack, USA Pfizer office from HCL, America.
- Worked in Logix Microsystems, Bangalore from June 2006 as a Trainee Software Engineer)
- Worked in Mafoi Chennai from December 2005 to May 31st 2006 as a contract employee.(Designation:- Trainee Developer)

TECHNICAL IT CERTIFICATIONS

- EMC Documentum System Admin Trained and Certified by EMC after training.
- ITIL Foundation certified.
- Leadership and Change management certification from IIM Raipur in 2020.
- TCS Everest Certified.

TECHNICAL IT PROJECT CAREER PROFILE

1. Project: **Ultimatix 2020 March to Still now**

Period **2020 March to Still now**

Client Name Ultimatix Business

Position Product Manager

Technology Documentum 7.2, Opentext 16.4, Angular JS,Java,Oracle,Project Management

Responsibilities

- Managing and delivering new up-gradation project
- Opentext Documentum up gradation & migration to 16.4 to new and existing server.
- Implementing changes as suggested by business.
- Managing Infrastructure support for ECM application
- Implementing CR and new enhancement for different application
- Due to corona continuity of business plan.
- Audit, GDPR audit, PMR, BCP etc.
- Report, Client call and driving call.
- Discuss with business for new requirement and implementation.
- Mitigating knowledge gap in team.
- Creating a delivery centre in Hyderabad.
- Creating backup for all application, Knowledge transition between team, tracking training & effort tracker of each team member.
- Helping team in business critical issue.
- Monitoring incident, change and problem management.
- Starting agile application movement in team.

Technology:-ECM Open text and Angular JS

2. Project: **Farmers 2018 Nov to Still Feb 2020**

Period Nov 2019to still now

Client Name Farmer

Position Offshore Tower Lead

Responsibilities

- Managing Datacap&ICN single and multiplatform server build.
- Managing Infrastructure support for ECM application
- Incident, Change and Problem Management.
- Weakened change and 24*7 support of team

Technology:-IBM Datacap(9.1&9.0,ICN,TMweb,Classification Workbench etc,Filenet)

Project- Farmers different applications use Filenet and Datacap for different business unit.

Activities and Responsibilities

- Managing team and delivery.
- Responsible for meeting the SLA and incident management for Team.
- Performance tuning of the application.
- Making sure all report and data should share with accuracy and driving status calls.
- Admin activities like health check up, restarting the servers as per need, log monitoring, analyzing reason for jobs failing etc.
- Report preparations and reviews (Making sure every report should be shared before call and time).
- Coordinating with Coordination between L2 and application development teams, CM team.
- Involving in automation (restarting automatically TMS server, removing log file on routine basis, etc) and process improvement.
- .IBM Datacap&ICN Server builds and up gradation.
- Assigning and managing task in different shift for offshore including weekend.
- Weekend release for datacap and filenet.

DETAILS OF ACTIVITIES RECOGNIZED (We got the POC work, then 35 server build and then complete infrastructure support) :->

1. Build 10 servers for datacap performance environment.
2. Build datacap 17 servers for production environment and is in live.
3. Six lower environment build for datacap&ICN.
4. Performance testing.
5. F5 setup for datacap and ICN. NAS setup for datacap production and performance environment.
6. Deployment and migration of lower environment to higher environment.
7. Fixing critical bug during code migration to different environment.

3. Project: NYL(1 year and 3months)&Stearns Lending(4 months)

Period Aug 2016to still now

Client Name NYL

Position Technical Lead

Responsibilities L1/L2/L3 Support, Admin Activity,Application Support Automation, , Report Preparation, Client Call,Development

Technology:-IBM Datacap(9.1&9.0,ICN,TMweb,Classification Workbench etc,Filenet)

Datacap-Primary

Filenet-Secondary

Project Details In NYL we support infrastructure and application level for IBM products Datacap, Filenet. Involved with enhancement, bug fix, up-gradation, releases, coordination with Test team, DR activity etc.

In Stearns Lending application support, enhancement, bug fix, deployment etc. Coordination with IBM cloud team.

Activities and Responsibilities

- Responsible for meeting the SLA and incident management for Team.
- Performance tuning of the application.

- Making sure all report and data should share with accuracy and driving status calls.
- Admin activities like health check up, restarting the servers as per need, log monitoring, analyzing reason for jobs failing etc.
- Report preparations and reviews (Making sure every report should be shared before call and time).
- Coordinating with Coordination between L2 and application development teams, CM team.
- Involving in automation (restarting automatically TMS server, removing log file on routine basis, etc) and process improvement.
- Making sure during outage, national holidays all details are properly shared with resources coming in different shift and communicated properly with onsite managers.
- Sharing status and attending call on urgent basis as per requested by client managers and user's head.
- Managing environment Tech,Development,Test,Model(14 servers),Preprod(14 Servers),Production(14servers)
- **Business user coordination for production support issues, escalations, troubleshooting sessions.**
- **Vendor communication and trouble shooting.**
- **IBM Datacap 9.0 up gradation and configuration of Model environment.**
- **Datacap admin activities.Configuring Rule Runnere, Task Master,Web Server server etc. Deployment in all environments. Routine health check, log monitoring**
- **DR activities, window patching, oracle patching, security patching support for IBM products. IBM patch and solution different product related bugs.**
- **Restarting of different processes of IBM product for different activities. Automation of restarting of datacap process to avoid issue. Automation of log removal.**
- **Configuration of siteminder with Datacap Server.**
- **Deployment activities of IBM products. Script for deployment as we 8 rr,2TMS and 3 webserve.**
- **Installation and configuration of Persistent monitoring in every datacap server for monitoring (resources, batches,log etc).**
- **Application support for end user issue.**
- **Worked in enhancement and bug fix like Mixed loan, Missing page, Incorrect Sequence, Verify and Fixup next future is not working, Displaying loan in Job monitor screen etc.**
- **Creating new document types as per taxonomy etc.**
- **Involve in enhancement for passing operator name during check in and keeping the batch in hold status if check in failed**
- **Involved in bug fix for improving image quality and visibility of rotary time stamp etc**
- **Different rule, task profile, task etc are created as per requirement.**
- **Coordination with IBM team for different issue.**
- **Classification workbench configuration and coding done 1st time and trained team.**
- **Image quality issue, performance issue etc fixed by me.**
- **Involved in 1st application deployment in preproduction and after that team is following after getting access from IBM cloud team. Involved in 1st application live in production with help of vendor and team is following.**

DETAILS OF ACTIVITIES RECOGNIZED :->

1. **NYL model environment (Login screen itself is not coming) was not working for more than one year, the issue was tried to fix by many senior resources. I have fixed the issue and make the environment up& running within 3 weeks.**
2. **Shared the root cause for rule runner threads went down automatically and rule runner not picking batches due to registry change.**
3. **Fixed the issue during fingerprint services call failing due to siteminder configuration. This issue was in production for one week.**
4. **Two rule runner are not processing and production batches were failing. Fixed that issue.**

Stearns Landing:-

1. **Single handily deployed preproduction distributed environment with many challenges like initial no access to any server, initially no admin access, no proper installation of RR server library, registry issue etc**
2. **Production deployment initial document and we don't have access. Team is following this. Single handily fix issue in production with very less help from vendor during issue like wrong code application movement to production ,production application was renamed, singlesignon configuration for ICN.**
3. **Involved in group, role access for different application. Release documentation for Content classification workbench.**
4. **Though I never worked in imaging product,IBM datacap studio,ICN,Classification Workbench and development, I delivered everything within time though we have many challenges.**
5. **Sharing the detail for Performance issue.**

Note:-I got appreciation from both the account Stearns Landing and NYL both from client manager and vendor manager for my approach.

2. Project: LDMS Support

Period	April 2015 to August 2016
Client Name	Gilead
Position	Technical Lead
Responsibilities	L1/L2 Support, Admin Activity, Testing,Report etc
	Technology:- EMC Documentum , HP Imange

Project Details **Legal Document Management System (LDMS)** is one of the core programs in the Enterprise Content Management portfolio for Gilead to provide a centralized system for document storage and retrieval for the users. The main user interface application for LDMS system, called 'Desksite/Filesite', is currently rolled out to more than 3 Region. This application (Desksite/Filesite) has approximately 1K users and there is further plan to roll out to more countries; so we are expecting an increased demand for end user support.

Activities and Responsibilities

- Responsible for meeting the SLA and incident management for Team.
- Performance tuning of the application.
- Making sure all report and data should share with accuracy and driving status calls.
- Admin activities like health check up, restarting the servers as per need, log monitoring, analyzing reason for jobs failing etc.
- Report preparations and reviews (Making sure every report should be shared before call and time).
- Coordinating with Coordination between L2 and application development teams, CM team.
- Involving in automation and process improvement.
- Making sure during outage, national holidays all details are properly shared with resources coming in different shift and communicated properly with onsite managers.
- Sharing status and attending call on urgent basis as per requested by client managers and user's head.
- **Business user coordination for production support issues, escalations, troubleshooting sessions.**
- **Vendor communication and trouble shooting.**

3. Project: GDMS Support

Period	Jun 2014 to May 2015.
Client Name	American Insurance Group (AIG)
Position	Project Lead
Responsibilities	L1/L2 Support, Admin Activity, Automation, Testing Team Management, Report Preparation, Client Call

Project Details Global Document Management System (GDMS) is one of the core programs in the Enterprise Content Management portfolio for AIG to provide a centralized system for document storage and retrieval for the users. The main user interface application for GDMS system, called 'One View', is currently rolled out to more than 43 different countries. This application (One View) has approximately 30K users and there is further plan to roll out to more countries; so we are expecting an increased demand for end user support.

Activities and Responsibilities

- Responsible for meeting the SLA and incident management for Team.
- Performance tuning of the application.
- Making sure all report and data should share with accuracy and driving status calls.
- Admin activities like health check up, restarting the servers as per need, log monitoring, analyzing reason for jobs failing etc.
- Report preparations and reviews (Making sure every report should be shared before call and time).
- Back log Reduction by following up with team and discussion with other. Team Management (Assigning request and incidents as per work load). Team Management (Shift Plan, Leave, Exchange of shift, night shift, allowance etc).
- Team Management (Assigning reports to team member and week end activities). Status meetings & team meetings.
- Coordinating with Coordination between L2 and application development teams, CM team.
- Arranging call with SME for knowledge gap, KT gap between Team, Coordinating KT for Team Member.
- Involving in automation and process improvement.
- Making sure during outage, national holidays all details are properly shared with resources coming in different shift and communicated properly with onsite managers.

- Sharing status and attending call on urgent basis as per requested by client managers and user's head.
- Business user coordination for production support issues, escalations, troubleshooting sessions.
- Audit, PMR etc for project lead. Making sure team do required certification future. Shift roasting and allowances etc for team

DETAILS OF ACTIVITIES RECOGNIZED IN AIG:-.

1. **Increase team strength from 7 to 14.**
2. **Two new project in development team got.**
3. **Two onsite positions created.**
4. **Well managed with backup for 24*7 supports.**
5. **I was single point of contact for Client in TCS from offshore. Single handle manage team during TCS division movement from offshore and onsite coordinator change, though at that time I have 7 years of experience.**

2. Project : Mdocs RTB support

Period July 2013 to Jun 2014

Client Name MARSH

Position Developer and Administartor

Responsibilities L2/L3 Support, Admin Activity, Enhancement, Testing
Team Management, Report Preparation

Project Details : Marsh used the existing Marsh Content Data store (MCD) system in US as centralized content repository and for their electronic content management functionalities. MCD was built on top of Livelink Document Management System, a product from Opentext. Also there were different electronic document management solutions implemented in EMEA region such as Strategic Document Management System (SDMS), Marsh Document Management System (MDMS), Stellant, Electronic Service Plan (ESP) and HIBL FileNet.

Technology & Products Used

Documentum 6.7

- Content Server 6.7 on Windows 2008 server,xPlore (IndexServer & IndexAgent) on Windows 2008 server,Repository db is on ORACLE
- Application servers on IBM WEBSHERE(Webtop,DA,Task space,BAM,RM,BPS,documentum webservices with DFC etc),

Activities and Responsibilities

- Responsible for meeting the SLA and incident management.
- Processing minor enhancement and testing.
- Performance tuning of the application.
- Fixing product related bug with help of vendor EMC.
- Admin activities like health check up, restarting the documentum servers as per need, log monitoring, analyzing reason for jobs failing etc.

3. Project : EBI Documentum Operational Support

Period May 2012 to Jun 2013

Client Name Belgacom Telecom

Position Project Lead

Responsibilities L2/L3 Support, Admin Activity, Enhancement, Testing
Team Management, SOW sign off, RFP

Project Details Belgacom assigned TCS for documentum operational support. TCS was supposed to help internal belgacom documentum team. TCS gave both application and server side support for documentum applications. The documentum applications were upgraded to 6.7 by internal belgacom documentum resources and these resources were given operational support.

Technology & Products Used

Documentum 6.7

- Content Server 6.7 on Windows 2008 server, xPlore (IndexServer & IndexAgent) on Windows 2008 server, Repository db is on ORACLE
- Application servers on IBM WEBSHERE (Webtop, DA, Task space, BAM, RM, BPS, documentum webservices with DFC etc)

Activities and Responsibilities

- Involved to find the scope and road map of documentum in Belgacom from operation point of view.
- Shared the transition plan with customer and involved in transition. As per plan, I was the primary contact for documentum in Belgacom from TCS.
- I was at on site Brussels, Belgium for two months for these activities. Shared the design, plan and did the development work for integration of documentum job report with Dataware house.
- I have been doing the L2/L3 support for Belgacom Telecom.
- Responsible for meeting the 99% SLA.
- Processing minor enhancement and testing.
- Fixing product related bug with help of vendor EMC.
- Maintaining all the 8 servers, assigning work to onsite and offshore resource.
- Root cause analysis and solutions, migration to different environment may be software or operating system level.

DETAILS OF ACTIVITIES RECOGNIZED IN BELGACOM TELECOM:-.

- Automated Documentum job report with Dataware House Dash board.
- Automated Documentum errors with HP service centre.
- Involved in KT plan, primary & secondary support and maintain SLA during steady state

4. Project : AMS Documentum Support

Period Jan 2011 to May 2012

Client Name Fujitsu Limited

Position Application Owner for Documentum all applications.

Responsibilities L2/L3 Support, Admin Activity, Enhancement, Testing

Team Management

Project Details Scottish Water uses Documentum as their central document management repository. Two major systems of Scottish Water are maintained by Documentum. Those are as below:

- Enterprise Documentum
- Billing Documentum

Enterprise Documentum has recently been upgraded to version 6.0 whereas Billing Documentum is still at version 5.2.5 but the web client WebTop is at version 5.3.

Enterprise Documentum system comprises of the following servers:

Documentum is seamlessly integrated with various applications like Hi Affinity Billing system, Promise, PeopleSoft, Optimum and also with LDAP server to authenticate user's credentials. Any document which is uploaded into content server can be searched based on its metadata.

Majority of the documents in Documentum contains formats like MS-Word, MS-Excel, PDF, MS Visio files, network modelling documents, maps, design documents and AUTO CAD drawings. At present Scottish Water Documentum has approximately 400 GB of content.

Activities and Responsibilities

- Responsible for meeting the 95% SLA.
- Processing minor enhancement and testing.
- Fixing product related bug with help of vendor EMC.
- Maintaining all the 8 servers, assigning work to onsite and offshore resource. Creating different environment as per requirement.
- Working with different manager from onsite (6 managers) to give the required output of different task.
- Root cause analysis and solutions, migration to different environment may be software or operating system level.

Details of activities recognized in Scottish Water:-.

- Fixed the issue related to Java method server instability. The problem has been happening while documentum application came live in Scottish Water
- Fixed the issue related to Search functionality is not at all working in production environment. It had been happening for last one year.
- Fixed the issue related to Visio rendition is not working in production environment. The problem has been happening while documentum application came live in Scottish Water.
- Fixed the issue related to Docbase log was increasing in infinite loop size.
- Fixed the issue related to BPS server connection issue with EMS.
- Large UNIX migration of billing documentum application.
- Documentum new support environment fresh build.(CS,CTS,INDEX,WEB SERVER,BPM,DOCLOADER ETC)

Since July 2007

HCL TECHNOLOGY

1. Project: PGM-IT DMS Support

Period Jun 2008 to Dec 2010

Client Name Pfizer

Position Support Executive/Onsite Coordinator/Offshore Lead

Responsibilities Development, Support, Onsite Coordinator
Unit Testing

Project Details The customer is one of the leading pharmaceutical industries across the world. It has its operations across the globe, with the centre of IT services located in US.

Scope of project was to support four Documentum based applications which are based on Documentum 5.3 framework's WebTop and compliance manager. The idea behind the applications was to create and manage various documents in a manner, that complies with the rules and regulations set by United States drug agencies.

Activities and Responsibilities

- Involved in L2 and L3 support of the applications – root cause analysis, deriving solutions
- Unit Testing, Manual testing of Enhancement, deployment.
- Onsite co-ordination – meetings with application managers, discussions with customer SMEs, participation in status meetings, knowledge transfer to the offshore team, status updates the customer, interacting and co-coordinating with the end business users in helping them to resolve their issues.
- Co-coordinating and guiding the team mates to resolve the helpdesk cases in the time limits of agreed SLA
- Configuration management, log files tracking
- Status updates to the customer.
- Co-coordinating with the mid tier team and the Documentum shared services team, in resolving the application level issues.
- Understanding documents preparation so as to help the team members and to the newly joining members to the project as a reference.

2. Project OASIS

Period July 2007 to Jun 2008

Client Name City Bank Japan

Position Developer

Responsibilities Development
Unit Testing

Project Details IWA solution was used to automated processes identified for the Citibank, Japan. Automation of the process included the capturing of the application, processing of the application and generation of various types of reports.

The solution captured the application for the identified manual as well as automated processes through the scanner, fax and through the direct interface (screen). It also implemented various queues to involve multiple users to process the application. For each of the auto application, work item was generated at various stages of the application and as per the stage; checklist along with other options was displayed to Inputer/Authorizer.

The solution supported admin operations to define the SLA and priority parameters for the queues of the processes which were supposed to be applied during the processing of the application. It also supported queue management feature to manage the work load and monitor the progress of the work.

Activities and Responsibilities

- Involved in creating all checklist for three processes. (XML files).
- Involved in two modules Customer Info. Application Info and Search module.
- Fixed bugs in SIT and UAT.
- Involved in modification of workflow in 3 processes.
- Involved in unit testing and testing of all other enhancement and also involved to replicate the bugs in UAT testing.
- Involved in knowledge transfer to testing team and new joiner in this project.
- Modified docbase according to requirements and sent the archive to client.
- Created NG Letter templates for Document View module.

Jun 2006 to Oct 2006 Logix Microsystems

Project Izmo Site Admin

Period Jun 2006 to Oct 2006

Client Name In-house Project

Position Developer & Tester

Project Details Izmo site admin was a tool created to generate web sites dynamically. It was a in-house project .It generated website according to the dealer group, dealer id and location of the client It had back end functionality for the client to upload coupons, online specials, Dealer, Department, Staff, Store etc

Responsibilities Developer & Tester

Activities and Responsibilities

- Participated in analyzing the existing application for requirements gathering
- Created modules such as Store Management, Dealer Management Staff management, Provider and Inventory part for the above Tool.
- Created functionality ADD, EDIT, DELETE, DETAILS, CANCEL, SINGLE SEARCH, MULTIPLESEARCH, provider, reassign, inventory for the modules Dealer Management and Store Management, Staff, Provider, Inventory. It also contains images.
- Created all jsp pages for these module, passed user action through java script to the controller, and written java coding for handle classes, oracle queries for helper classes and retrieves values by jdbc connections.)
- Fixed some bugs in the modules related to Task Management, Role Management and User Management.
- Review of deliverable technical documents and unit testing of my part in that project.
- Worked in Search Engine Optimization to help our website for Go ogle Search.

December 2005 to June 2006 Mafoi

Project Mafoi HR Division

Period Dec 2005 to May 2006

Client Name **Mafoi**

Position Trainee Developer

Project Details This was an internal project of Mafoi. This website was used to build a responsive, user friendly, simple-to-use system for managing the student-related administrative activities of Mafoi Academy throughout India (Over 40 corporate center). Business partners and corporate partners of Mafoi also used it

Responsibilities Developer & Tester

Activities and Responsibilities

- I had created the Payment Track and SearchPaymentTrack for this project. I had developed the model, view and controlled all part.
- I had created attendance track for this module and created both weekly, monthly, batch wise, centre wise attendance report for students. I also created search attendance by batchId, streamId, and centreId.
- Created separate login for both administer and general user, and separate login for all centres head of Mafoi. All business partners of Mafoi would see, edit, delete of their own corporate centre students. They can't view details other corporate centres details. Only an administer can see, edit and delete anything from the application.
- Fixed some previous bugs for this project.
- I had created separate login for separate centres. So user could see screen according to their centre. User could create, search records for students according to their centre and position.
- Review of deliverable technical documents and unit testing of my part in that project

Training Conducted

Year	Title	Presented to	Location	Organised by
2010	Documentum Fundamental	TCS Offshore	Kolkata	TCS
2004	Java/J2EE; Oracle 9i		Bhubaneswar	SSI, Lemurai Technology

EDUCATIONAL CREDENTIALS

Education	University / Board	CGPA
Bachelor in Engineering(2004)	BijuPattanaik Technical Univercity	65%
Higher Secondary Education	FM College Council Of Secondary Education Board	50.33%
H.S.E Matriculation	Orissa Higher Secondary of Education, Orissa	83%

CERTIFICATION

1. ITIL FOUNDATION
2. TRAINED ECM DOCUMENTUM AND SYSTEM ADMIN FROM EMC.

IT SKILLS

MS PowerPoint, MS Word, MS Excel ,Java, IBM Datacap, Documentum, HP Imanage, Filenet

PERSONAL DETAILS

Date of Birth : **4th July, 1980**
Martial Status : **Married**
Permanent Address : **Santoshi Niwas, ITI Chhak,OT Road,Balasore-756001 Orissa**
Languages Known : **English, Oriya, Hindi , Bengali**

DECLARATION

I do hereby declare that all the details furnished above are true to the best of my knowledge.

.Place: Kolkata

Lakshmi Narayan Dash

15 August, 2019