Name: Satyam Purwar **Phone:** +91-9425880380

Email: purwarsatyam11@gmail.com

Designation: Salesforce Developer

SUMMARY OF SKILLS

• Offering 5.8 years of Industry Experience in different domains.

• Experience in Development, Administration, Configuration , Customization and Support of Salesforce CRM based on Apex language.

• Identify relationship and converting to Salesforce custom objects, Lookup Relationships , Junction's Objects, Master-Detail relationships.

• Experience in understanding business requirement to design the required entities like custom objects, creating the relationships and junction objects.

• Experience in creating various Reports (summary reports, matrix reports, charts, dashboards) and Report folders.

• Experience in SOSL and SOQL.

• Experience in developing Lightning web component using Aura Framework.

• Experience in implementing security and sharing rules at object, field, and record level for different users at different levels of   organization, also created various profiles and configured the permission based on the organizational hierarchy.

• A team player with strong work ethic, a positive attitude and ability to make the best use of individual resources. Committed to excellence, and a prudent developer with strong problem-solving, analytical skills and communication skills.

• Ability to multi-task and meet strict deadlines.

PROFESSIONAL EXPERIENCE

Company Name	Designation	Duration
ESH Technology Pvt. Ltd.	Salesforce Developer	May 2022 to till date
Coforge Pvt Ltd	Software Engineer	Dec 2020 to March 2022
Accenture Services Pvt. Ltd.	Software Development Analyst	Nov 2017 to Sep 2020

• Actively involved in providing custom solution as per customer requirement, coordinating and collaborating with various teams and platforms to understand their challenges to provide a feasible solution.

• Awarded " Coforge Pat In the Back Award" for value contribution in the project.

• Awarded Accenture "On the Spot Award" and "Best Team" in the tenure for delivering value addition to business by significantly improving the application performance.

• Awarded as Champion for Accenture Fitness& Wellness initiative for extraordinary contribution to it

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ACADEMIC PROFILE

Examination	Year	Aggregate	Institution	Board/ University
B.Tech(IT)	2017	6.8 CGPA	Madhav Institute Of Technology & Science	RGPV , Bhopal
Class XII	2012	72.2%	Bhartiyam Vidya Niketan	CBSE Board
Class X	2011	9.0 CGPA	Bhartiyam Vidya Niketan	CBSE Board

TECHNICAL SKILLS :

CRM Tool: Salesforce.com

Configuration: Custom Objects and fields, Data Modelling , Page Layout, Record Type, **Validation Rules, Workflow Rules, Process Builder, Flows**, Dashboards, Reports, **OWD, Sharing setting, Profile, Permission Sets.** Configure Salesforce Service Cloud, Sales Cloud and Force.com solutions.

- **SFDC Technologies/ Customization :** Apex Classes, Apex Triggers, Batch Apex & Apex Scheduler, Visual Force Pages, SOQL, SOSL.
- **Languages:** Apex, Java.
- **Operating System:** Windows 7, Windows 10
- **Web Technologies:** CSS, HTML, XML
- **Databases:** Oracle SQL

P R O J E C T S DO N E

Project 1 : Ecommerce Application on Salesforce Domain :

QVC is a an ecommerce application based on B2B , which offers products related to Adhesives , cleaning and beauty care.

Period : Jan 2023 – Till Date

Role: Salesforce Developer.

Responsibilities :

- Determine the flow of project and created the data modelling

- Created Field, validation rule and custom object.

- Automating the process using Workflow, Validation Rule, and Process Builder.

- APEX coding – trigger and batch class, to customize the functionality.

- Allow/restrict access to user using OWD, Sharing Rules, Profile, and Permission Sets.

- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.

- Created Custom Report Types, Reports and Dashboards as per user requirements.

- Created workflow rules and defined related tasks, time-triggered tasks, email alerts and field updates to implement business logic.

Project 2   : Order Management Tool.

Aetna offers health insurance, as well as dental, vision and other plans, to meet the needs of individuals and families, employers and health care providers.

Period : Apr 2022 – Dec 2022

Role   :   Salesforce Developer / Administrator

Responsibilities:
- Involved in SFDC application setup and customization to match the functional needs of the Company
- Worked to support governing user account creation, personal information setup, password reset, Roles & Profile creation, user group creation, updating company profile, Network access setup.

- Involved in setting up field level access for each custom object created based on the user's role within the organization.
- Developed various Custom objects, Tabs, Entity-Relationship data model, validation rules.
- Experience in SOSL and SOQL.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
- Experience in creating various Reports (summary reports, matrix reports, charts, dashboards) and Dashboards.
- Involved in workflows, flows, approval process, sharing rules automation for satisfying complex business process automations.
- Involved in customizing custom objects, tabs, fields, page layout as per the business need.
- Designed, developed and deployed Apex Classes, Apex Triggers and Visualforce for various functional needs in the application.
- Conducted training sessions for colleagues and clients.
- Created training material based on business requirements.

PERSONAL DETAILS:

Date of Birth : 08 July, 1994
Nationality : Indian
Linguistic Ability : English, Hindi

DECLARATION:
I hereby declare that the information stated above is true to the best of my knowledge.

Satyam Purwar