Muskan Bansal

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Professional Summary

- Total 5+ years of experience in IT.
- Currently working in Deloitte as a Salesforce Developer.
- Have good control on Salesforce Configuration (Custom Objects, Validation Rules, Workflow Rules, Data Security, Reports and Dashboards etc.)
- Possesses hands-on experience and programming skills (Apex Classes, Asynchronous Apex, Triggers, Lightning Aura Components, LWC, Communities) on SFDC.
- Worked on REST Integrations in Salesforce.
- Knowledge on Agile Methodology.
- Have done deployment using Azure Devops, ANT Migration Tools and Change Sets.
- Fast and effective in learning and grasping new concepts, eager to take challenging tasks.
- Accustomed to work in both large and small team environments.
- Basics of Vlocity.

Certifications

Salesforce Certifications:

· Salesforce Certified Platform Developer I
· Salesforce Administrator
· Salesforce Certified App Builder
· Salesforce Certified Omni Script developer

Got **Insta Award** from Infosys for excellent project delivery.
Got **Thank in Forward Award** from Deloitte for excellent module delivery.

Company Details

Company Name	Role	Start Date	End Date	Location
Deloitte	Consultant	July 2021	till Date	Gurgaon
Salesforce	Support Engineer	Jan 2021	July 2021	Hyderabad
Infosys Limited	System Engineer	May 2018	Jan 2021	Pune

Project Details

Project Name : SHOARS
Role : Consultant
Duration : **Jan'22** to **Now**
Company : Deloitte

Roles & Responsibilities

- Experience on working in community cloud. Build interactive communities using lightning web components and experience on dealing with external community users also.
- Developed functionalities for both internal and external users using custom metadata, custom settings, lightning web components, flows, triggers, etc.
- Redesign the major functionality by implementing new security model and update the existing functionality.
- Involved in direct communication with the functional team and worked on story estimation and story analysis for upcoming sprints.

Project Name : Child Welfare
Role : Consultant
Duration : **Aug'21** to **Dec'21**
Company : Deloitte

Roles & Responsibilities

- Experienced in building interactive lightning communities using lightning Web components and standard out of the box functionality from the scratch.
- Experienced in integrating customer centric resources from other sites and portals to the community.
- Closely working with Functional team on gathering the requirements from the client.
- Working as a team lead for developing this module and handling a group of 4-5 folks.

Role : Support Engineer
Duration : **Jan'21** to **Jul'21**
Company : Salesforce

Roles & Responsibilities

- Provided support to resolve customer issues and fix performance issues.
- Worked on SSO, OAuth, Email Troubleshooting, Apex Troubleshooting, Custom Indexing.
- Worked on debugging for Apex code, LWC and Aura Components, process builders, flow, etc.
- Basics of Einstein Analytics.

Project Name : Demand Planning
Role : Salesforce Developer

Duration   **:**   **Jun'20** to **Jan'21**
Company   **:**   Infosys Ltd.

Roles & Responsibilities

- Performed analysis of business and technical requirements and designed the solution by platform-based technologies like Apex Triggers, Asynchronous Apex.
- Worked on standard Salesforce features like Process Builders, Reports and Dashboards, Workflow rules.
- Deployed changes from sandbox to production environment using Ant and Visual Studio Code.
- Experienced with Agile Extreme Programming development and Scrum lifecycle practices, also experienced with Sprint Planning Meeting, Grooming Session, Product Backlog Estimation Meeting, Daily Stand-up Meeting and Sprint Review Meeting & Sprint Retrospective Meeting.
- Created multiple Lightning Components (Aura) leveraging LDS and Server-side controllers and havestarted working on LWC components.

Project Name : Sales, Quoting and Rating
Role   : Salesforce Developer
Duration   : **Oct'18** to **May'20**

Company   : **I**nfosys Ltd.

Roles & Responsibilities

- Developed Apex Classes, Apex Triggers, Custom Controllers.
- Worked on enhancement to SFDC application required by business users from time to time using Standard and Custom Objects, Validation Rules, Workflow Rules and writing SOQL queries.
- Developed Lightning components using Lightning Data Service, Component Events, Application Events.
- Participated in KT sessions for business users and other associates.
- Deployed changes from sandbox to production environment using change sets and ANT Migration Tool.
- Worked closely with UAT team and QA team in clarifying and resolving any issues while implementing requirements.

Education

Degree	College/ School	University/ Affiliation Organization	Year of Passing	Percentage
B-Tech (Computer Science)	GLA University	Deemed University	2017	75
Intermediate	R.S.P.S	C.B.S.E	2013	82.6
High School	R.S.P.S	C.B.S.E	2011	9 CGPA