Suresh Kumar

Senior Technical Specialist

Certified Salesforce Application & System architect working as senior technical specialist at Deloitte USI & having 8+ years of experience in the Salesforce ecosystem. Seeking an opportunity where I can leverage & enhance my skills & contribute to the organization growth.

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✉ sureshace.pro@gmail.com   ☐ +91 7507606623   in Suresh Kumar

WORK EXPERIENCE

Senior Technical Specialist
Deloitte USI

04/2019 - Present,   *Bangalore, Ind*

Responsibilities/Tasks

- Responsible for ensuring the successful implementation of Salesforce solutions by providing technical expertise, leading the design process, and overseeing the technical aspects of the project to deliver scalable, high-quality, and efficient solutions.
- Ensuring technical governance, security & compliance.
- Develop POCs for complex requirements to check feasibilities & capabilities.
- Identifying Application performance bottleneck & providing the solution to improve performance.
- Provide technical expertise to automate CPQ functionalities & integrate Salesforce with other systems.
- Ensuring end-to-end delivery of requirements.

Technical Analyst
Jade Global

02/2018 - 03/2019,   *Pune, Ind*

Responsibilities/Tasks

- Setup Service Cloud, Knowledge Management & Community Cloud.
- Automate the functionalities related to Service Cloud, Knowledge Management & Community Cloud using trigger, flow, approval process & apex batch classes.
- Build Integration with external systems to sync data between the systems.
- Provide design & solution & assign works to team members & monitor the progress.
- Provide technical guidance to team members, ensure technical governance & Security & Compliance.

Salesforce Application Developer
Accenture India Inc.

04/2015 - 02/2018,   *Pune, Ind*

Responsibilities/Tasks

- Design & develop scalable, high-quality & efficient solutions.
- Develop Apex trigger, Lightning Web Components, Apex Batch classes, Test Classes, Flow, Email Service, Social Media Integration, SOAP & REST Services.
- Seek clarification to business & highlight the risks associated with the requirements.
- Fix QA, UAT & Production defects.
- Groom team members to enhance their technical skills.

SKILLS

Salesforce CPQ   Sales Cloud   Lightning

Service Cloud   Knowledge Management

Integration   Apex   Community Cloud

Data Management   Security Model

Visualforce Page   Lightning Web Component

EDUCATION

Bachelor of Engineering (Computer Science and Engineering)
SIT Tumkur, Karnataka

2010 - 2014

ACHIEVEMENTS

Recognition Award for multiple automation solutions delivery.
Jade Global

Received appreciation from the client for outstanding contribution in delivering complex requirements.
Accenture

Awarded many 'Applause Award' (3) and 'Spot award' (2) for contribution to delivering many critical requirements.
Deloitte USI

CERTIFICATIONS AND TRAINING

Salesforce Application & System Architect
Salesforce Certifications & Achievements

INTERESTS

Travelling   Bike riding

Learning new skills

Helping Salesforce Community