Mohammad Abdul Rafey

Email: abdurrafey7@gmail.com **Mob**: 8999534990

PROFILE SUMMARY

1. Bachelor of Engineering (B.E) in Electronics and Telecommunication Cisco Certified Network Associate-CCNA (Routing & Switching).
2. Good knowledge of OSI, TCP/IP model, Network Security, Troubleshooting.
3. Willing to work in challenging and learnable environment with ability to work in high level stress environment and comprehensive customers' problem solving abilities and service.

Work Experience

#1

Company Name: Ardem Data services: Network Engineer Employee Period:8th June-2022 to 11July 2023

Roles and Responsibilities:

1:Monitoring Network and alarm monitoring by using SolarWinds
2:Cheking end to end connectivity of Host routers and their neighbours
3:Check Alarm on daily basis like Link down and interface down issues.
4:Raise a trouble ticket of the alarm and coordinate with field team.
5:CCNA switching and Routing
6:Worked and monitor the protocols like OSPF and BGP.
7:Support the users on there network connecting issues
8:Worked on AWS Console port (Create users credentials for AWS Server, IAM, EC2,Elastic IP, Volume of AWS maintain)
9:Active Directory for Ardem Energy Server and ARDEM.in Server
10:Creation of AMI, Allocate the server to the specific user
11:Allocate Elastic IP to the server
12:Reset Password for the user, Enable or Disable the users account, Deletion of user account via AD
13:Enhance or shrink Disk-space

#2

Company Name: CSS Corp Pvt Ltd

Designation: Network Engineer
Employee period: 15th September 2021 to 3rd March, 2022(6 month)
    6 month worked on PaloAlto

Roles and Responsibilities:

1:Provide Support to client for there issues by using KT for PALOALTO Firewall
2:Monitor the packets on wireshark TCP/IP, ARP, DORA Process, ICMP
3:Support on SSL issue,IP blocking issue, URL Filtering, DDOS Attack
4:Check the Routers connectivity with neighbours
5:Look into Policies for client and inform them about the policies accordingly

#3

Company Name: Sunnet System

Designation: Desktop support Engineer

Employee period:6th January 2020 to 24th May 2021(1.4 year)

Roles and Responsibilities:

1:Troubleshoot the issues Regarding network slowness, network connection

2:Raise the ticket on Servicenow tool

3:Monitor the devices if require

4:Support the client on call/chat for there basic issues

Certificates: CISCOcertified in august 2018 with cisco id CSCO13354152

Total experience: 3years

TECHNICAL SKILLS:

- ✓ Understanding of Security , LAN/WAN technologies
- ✓ OSI model, TCP/IP Network Protocols
- ✓ IP Routing Protocols
- ✓ NAT (Static, Dynamic, PAT)
- ✓ Ethernet
- ✓ Solarwinds
- ✓ ARP-MAC
- ✓ Remote Desktop Connection(RDC)
- ✓ AWS server (EC2,AMI,Elastic IP, Volume, Instances)
- ✓ Active Directory(User Creation, password Reset for users, provide access to user for particular URL)
- ✓ Resolving issues for users/clients
- ✓ IIS Server(provide Access to ip, blocking ip, web page replacing, certificates, entry Access)

ROUTING

- ✓ OSPF
- ✓ EIGRP
- ✓ BGP
- ✓ HSRP and VRRP

SWITCHING

VLAN basic

STP

RSTP and MSTP

CISCO Switches(ARISTA,JUNIPER)

EDUCATION

DEGREE	UNIVERSITY	INSTITUTE	YEAR OF PASSING
B.E in ECE	S.R.T.M.U.N University	Matoshiri pratishthan vishawbharti Engineering college	2017
Diploma of Engineering in ECE	M.S.B.T.E	Matoshiri pratishthan vishawbharti Engineering college	2012
SSC	Latur Divisional Board	Qureshiya High school Nanded	2007

STRENGTH AND SKILLS:-

- ✓ Good analytical and technical capabilities coupled with decision making skills
- ✓ Self-motivated with positive attitude and good communications skills
- ✓ Result oriented, strong will power and better planning and coordination
- ✓ In-depth Problem analysis, use of judgment and ability to solve the problems efficiently
- ✓ Understanding customers driven issues, raising service tokens & Technical support for product line.
- ✓ Ability to work/manage a team and develop strong work ethics within the team.
- ✓ Effective communication skills, high leadership and planning oriented goal seeking person

PERSONAL INFORMATION

Father's Name	:	Mohammad Abdul Haleem Siddiqui
Gender	:	Male
Date Of birth	:	10/06/1992
Nationality	:	Indian
Marital status	:	Married
PAN Card No	:	JWRPS3214N
Permanent Address	:	HNO 07/03/677, Sai Nagar, near Munawwara Masjid Nanded
Languages known	:	English, Hindi, Urdu, Marathi

Declaration:

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for correctness of above mentioned particulars.

MD.AB.Rafey