Divya Kumari
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SALESFORCE CERTIFIED — Platform Developer I
SALESFORCE CERTIFIED — Administrator

Summary:

- 4.7 years of IT experience and 4 years of experience in Salesforce.com CRM Platform with exposure in development and implementation of salesforce functionalities.
- Working experience in **development of Lightning components** from scratch using Lightning Design System, Lightning App Builder, and Lightning Component features.
- Experience on designing of **Custom Objects, Custom Fields, Page Layouts, Custom Tabs, Reports, Dashboards**
- Proficiency in tasks like **Creating Roles, Profiles, Users, Page Layouts, Validation rules, WorkFlow rules, Process Builder, Reports and Approval Processes.**
- Working experience in **APEX classes, Triggers, Batch Apex, Schedulable, Queueable Classes**.
- Extensive experience on Salesforce **setup menu**, **Configuration, Custom Application Development, Administration, Data Migration and Deployment of applications**.
- Extensive experience in **Data Management (Data correction, Data loading, Import/Export) using Data Loader, Workbench & Data Import Wizard.**
- Worked extensively on various Salesforce.com objects like **Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards.**
- Written Test classes and test cases for functional testing.
- Extensive work experience in **Data Clean up, Data Backup, User Setup, Resolving production issues and Hypercare issues.**
- Implemented **Security and Sharing rules** at object, field, and record level for different users at different levels of organization.
- Expertise in querying salesforce.com database using **SOQL and SOSL.**
- Experienced in all project phases using **Agile/Scrum development Methodologies**
- Experienced in integration using REST API , SOAP API.
- Worked on different types of communities like customer community and community builder.

Certifications:

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer-1

Work Experience:

Company	Designation	Duration
Infosys Limited	System Engineer	Dec 2015 – Dec 2017
ADP Private Limited	Member Technical	Dec 2017 – Till Date

Professional Experience:

Project 2:

Organization	Automatic Data Processing Private Limited
Roles and Responsibilities	- Developed various custom objects, formula fields, Master-Detail, Look up relationships, Tabs and Validation rules. - Created Custom Objects, Triggers, Apex Classes and written test classes. - Developed Lightning components from scratch using Lightning Design System, Lightning App Builder, and Lightning Component features. - Developed APEX Classes & Triggers and linked them to manage the workflows developed in the system. - Written test classes to increase the code coverage and test various scenarios so that it will not break the functionality. - Provided the training to the internal business users to use the application. - Understanding Clients Requirements through Detailed Design Specifications. - Worked on salesforce Lightning Platform. - Working on requirement gathering and creating user stories in Jira and getting signed off from client. - Developed various custom objects, formula fields, Master-Detail, Look up relationships, Tabs and Validation rules. - Created Custom Objects, Triggers, Apex Classes, Reports and Dashboards. - Developed APEX Classes & Triggers and linked them to manage the workflows developed in the system. - Implemented integration using Rest API to connect Salesforce from Google Map API. - Written test classes to increase the code coverage and test various scenarios so that it will not break the functionality. - Provided the training to the internal business users to use the application. - Worked on Data Clean up in production, User Setup and provided access to salesforce based on their role in the project. - Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response for automating business logic.

Project 1:

Organization	Infosys Ltd.
Customer	USA based audit company
Roles and Responsibilities	- Understanding Clients Requirements through Detailed Design Specifications. - Worked on Creating and modifying Roles, Profiles, Users, Email Services, Page Layouts, Workflow Alerts, Validation rules, Work Flow rules, Reports and Approval Processes. - Worked on Data Management (Data correction, Data loading, Import/Export) using Data Loader, Workbench & Data Import Wizard. - Created Custom Objects, Triggers, Apex Classes, Reports and Dashboards. - Written test classes to increase the code coverage and test various scenarios so that it will not break the functionality. - Provided the training to the internal business users to use the application. - Worked on Data Clean up in production, Data Backup, User Setup, Resolving end user issues and Hypercare issues. - Data migration using Apex Data Loader, Work bench, Data import Wizard.

Educational Summary:

Qualification	Name of university/Board	Year of Passing	Percentage/CGPA
Bachelor of Technology (Computer Science)	Maulana Abul Kalam Azad University of Technology (formerly known as WBUT)	2015	8.64
Higher Secondary (10+2)	CBSE	2011	91.0
Secondary(10th)	CBSE	2009	90.0

Declaration:

I hereby declare that the above mentioned information is correct up to my knowledge.

Yours Faithfully

Divya Kumari