

Priyanka Telure

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SUMMARY

Experienced Business Analyst with 5+ years of track record in analyzing business requirements. Skilled in analyzing functional, user experience and technical requirements during the complete software life cycle. A result oriented Quality Assurance Analyst aiming to utilize my expertise to achieve the goals of your company.

EDUCATION

- 2019-Present **ILLINOIS INSTITUTE OF TECHNOLOGY** Chicago, IL
M.S in Information Technology Management, Specializing in Management Information Systems.
Expected Graduation date: Dec 2020 (GPA: 4.0)
Relevant Courses: Advance Database Management, Project Management, Process Engineering and IT infrastructure, Service oriented Architecture & Client Server Architecture.
- 2009-2013 **UNIVERSITY OF MUMBAI** Mumbai, India
B.E Computer Science

SKILLS

Business Analysis, Functional Testing, UAT, Regression testing, Mobile Device Testing, Agile, SCRUM , UML, Capital Market, Finance, Banking, Risk Analysis, SQL, HTML, VBScript, visual studio, MS Visio, PowerShell, Unix/Linux, Postman, MS Access, Excel, Word, UFT/QTP, Selenium, GitHub, DevOps, HP ALM (QC), JIRA, SharePoint, REST Services, FileZilla & Bugzilla

Languages: English (Fluent), Marathi (Native), Hindi

EXPERIENCE

- Jun 2020 - Aug 2020 **Ds TECHNOLOGY INC** Chicago, IL
Business Analyst Intern
- Experienced in working Business requirement and translated into functional nonfunctional requirements as a User Stories in JIRA and prepared Burndown Charts, gather requirements, create QA Workbench prototype, prepare UML diagrams, identify internal and external quality issues.
 - Conducted the meetings with all stakeholders and finalizing the sprint cycles, estimations and backlog items for the web based projects.
 - Closely worked with business to create and manage Business models and reports to track business performance and involved in end to end System Integration Testing.
 - Worked independently on configuring Risk Analysis reports. Created reporting (both ad hoc and standard) in support of key programs and initiatives
 - Responsible for reviewing test scenarios and cases written by QA team, Performed UAT tests for new functionalities.
- Mar 2017- Jan 2019 **TATA CONSULTANCY SERVICES** Mumbai, India
Client: Royal Bank of Canada
Role: Business Analyst
- Analyze client's business requirements and processes through document analysis, Draft and maintain the BRD and FSD.
 - Ensured the alignment between Development and Testing teams. Educated the team with Calypso product and their critical functions as schedule tasks, task station, Risk Analysis, trade capture and validation, Trade blotter etc.
 - Evaluated risks related to requirements implementation, testing processes, project communications and facilitated monthly meetings with clients to document requirements and explore potential solutions.
 - Experienced in Planned and successfully executed upgrade projects. Involved in managing production issues and finding the solutions with stakeholders and assisted in UAT.
 - Experienced in testing web & windows based applications & web services. Used HP ALM (QC) to keep records of test requirements, test cases, test results, defects and map them to ensure the coverage of the projects.
 - Involved in Migration of legacy system to Calypso platform for Rates and Credit Products projects and Calypso V10 to V14 migration Project.
 - Evaluated risks related to requirements implementation, testing processes, project communications and facilitated monthly meetings with clients to document requirements and explored potential solutions.
 - Planned and successfully executed Calypso version upgrade projects (V10, V13, V14), Tidal to StoneBranch migration project and perform end to end System Integration Testing. Involved in managing production issues, finding the solutions with stakeholders & assisted in UAT.
 - Experienced with testing process standards as creating test plan, identify test strategies, write test scenarios and test cases execution. Well versed with HP ALM (QC) tool to keep records of test requirements, test cases, test results, defects and map them to ensure the coverage of the projects. Ensured DB refresh after each release cycle & ran SQL queries & Unix commands.
 - Created automated regression package for Calypso, Murex, LIBOR Rate and LIBOR Loan applications by identifying the most complex functions using UFT with VBScript, Selenium with java and Lean FT respectively.
 - Developed standardized metrics and reports for use at execution level, LOBs, coordinate with business, team and make informed decision. Verified new builds deployment and CR submission using DevOps.

Client: SunTrust Bank

Role: QA Analyst

- Planned and executed the sprint cycles for Risk Analysis Modules, reported 216 defects in HP ALM and liaising with BSA and Development teams for Defect analysis and closing.
- Identified and executed test scenarios for Markitwire, DTCC, Imagine and Calypso upgrade projects.
- Run the Unix or Linux commands and running the PowerShell scripts to move the files and edit on the servers.
- Verified the builds and performed the smoke tests to ensure every change is being reflected. Also performed the sanity test post deployment to ensure everything tested is working well.
- Monitored and performed the Risk Analysis, Trade end to end lifecycle, masking of legal entities and reconciliation.
- Developed automated scripts, Executing and debugging the code. Created re-usable processes to replicate and expand quality assurance practices to other teams.
- Tested mobile native apps on different mobile platforms such as Android mobile device to track new feature performances and bug fixes to ensure stability of releases.
- Prepared standardized project related reports, status updates, escalated impediments, issues and present successes to the team and others as required.

PROJECTS

Oct 2019 **ONLINE EXAM MANAGEMENT**

Chicago/IL

Student, ITM

- Developed the app to conduct the exams online which will reduce the both student and exam holder efforts Built in JavaFX with oracle database.

Mar 2020 **AMAZON RETURNS**

Chicago/IL

- Worked on Process Improvement project for Process Engineering class on Amazon Returns explaining As-Is Process and To-Be Process.

EXTRACURRICULARS

ITMO Committee (2019)

Cultural Event Organizer Committee Member at Quinnox Consultancy (2017)

CERTIFICATION

Oracle Certified Professional Java Programmer (2014)

Mumbai, India