

SHRINIVAS LAHASE

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Core Competencies

Strategic Project Management & Delivery

IT Strategy Planning & Implementation

Product Owner / Program Governance

Agile/Scrum/KANBAN/Waterfall

Global Stakeholder/ Client Engagements

Risk Mitigation & Control

Quality Management

Vendor Management

Transition & Transformation

Soft Skills

Leader

Innovative

Analytical

Intuitive

Change Agent

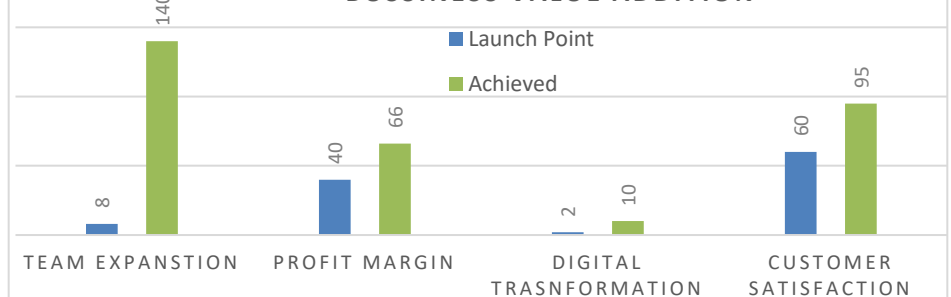
Dedicated

Enterprising leader & planner with a strong record of contributions in IT industry, targeting senior level assignments as a Project Manager

Profile Summary

- **Enterprising IT professional** with **Chronicled success** for **12** years of experience in heading in Program Governance, Project Management, Process Improvements
- **Proven management skills** in formulating and implementing effective IT strategies while managing & leading large teams spread across geographies
- Expertise in **delivery management and project management** activities including finalization of technical / functional specifications, planning, scheduling, resource management and controlling escalation
- Rich experience in leading **end-to-end product delivery using Agile-Scrum Product Development Methodologies**; skilled in managing complete engineering operations involving requirement analysis, finalization of specifications, designing, testing and development in compliance to quality standards
- Functional understanding in preparing **Contract (Fixed price and T&M), WBS, Risk Log, Project Charter, RACI Matrix**
- **People Manager**: successfully managed teams ranging from **5-40 members**
- Successful role in scaling up the contribution margins from 40% to 66% and customer satisfaction from 60% to 95%
- Spearheaded projects that contributed to **revenue** budgets to the tune of **EUR 1 to 2 Million** yearly
- Secured the **add on sales** of **over 0.5 million EUR** by steering technical and business enhancements
- Managed successful **agile transformation of 3 projects**; built strategic partnership with clients
- Team based-management style: led, mentored, and coached teams spread across 5 geographical locations
- Augmented the **productivity levels by 30%** through upskilling and delivering knowledge transfer sessions
- Significant role in managing project for more than **1000 BT**
- Strategized plans and **Tracked KPI** covering quality, **delivery**, Resource, **Profit** margin and DVI improvement and **Customer satisfaction**
- insightful understanding Chatbot, Azure, Oracle, AWS, IBM Mainframe, Application programming, DevOps, Java, REST/SOAP API, Jenkins, Git, GitHub, SVN Containerization Docker, Kubernetes, Mainframe Languages Cobol, JCL
- Functioned as a Developer, Tech Lead, Team Lead, BA, Tester, SCRUM Master, Product Owner, Project and Engagement Manager; Handled large and complex projects across **Healthcare, Automobile and Telecommunication domain**

BUSSINESS VALUE ADDITION



Significant Highlights



'Value Creator' Initiative in Team transformation and delivery excellence in **2019**



'Project Star' for outstanding teamwork in **2018**



'Project STAR' for admirable teamwork as well as highest level of commitment in **2016**



'Project STAR' for excellent teamwork and commitment in **2013**



'Team Extra Miler' for successful completion of project in a timely manner in the year **2012**



'Project STAR' for exceptional teamwork and commitment in **2011**



Selected as a Representative from Capgemini for the ET Young Leader Program in **2018**



Work Experience

Since July'2022 with Capgemini India, Pune as Manager

Project Title: iCON

Client: Daimler Truck

Role: Manager

- Acting as Delivery manager with End-to-End responsibility as PM
- Supporting Agile setup, DevOps options to prepare the team to compete for future projects
- Managing 3 Teams along with stakeholder engagement
- Planning and tracking release milestones
- Developing team members skill set
- Ensuring overall delivery and quality of project work
- Risk Management

Project Title: GO Thunder

Client: Mercedes Benz

Role: Manager

- Acting as Manager to steer the AD to AM Transition of legacy project.
- Driving the Architectural and Process focused project transition to prepare sustainable environment to make it future proof.
- Supporting Agile setup, DevOps options to prepare the team to compete for future projects.

May'21 – July'22 with Infosys Limited, Pune as SCRUM Master/Agile Coach

Project Title: HUD, EiVA

Client: British Telecom

Role: Agile Coach

- Successfully steered and build complete agile setup from scratch for recently acquired Chatbot project within 2 months
- Delivered first MVP in 3 months timeframe
- Driving Agile process improvements for two projects including 4 squads
- Improved forecast with better stakeholder collaboration between 5 business area reducing the delivery risks

Apr'15 – May'2021 Capgemini India, Mumbai as Manager

Project Title: START

Client: Daimler

Role: Project Manager

- Acting as a Project Manager in Governance team; key driver for executing & accomplishing the program from design and development to production covering 3 functional area for leading Automotive Industry
- Successfully executed Agile transformation in record 6 months for legacy application running over 15 years planning IT Strategy, business reengineering steering to seamless process transitions
- Collaborating & working in close coordination with the Leadership team, sharing the progress/information pertaining to internal and external initiatives & projects
- Spearheading, mentoring & coaching the project teams (PM, BA, QA, Architects and Development) of Planning and Distribution clusters with a huge team size of 40 members including direct and indirect resources
- Heading the implementation phase by designing innovative project plans, planning resources and administering issues arising due to scope creep or other technical, stakeholder priorities
- Administering all aspects of multiple related projects to ensure that overall program is aligned to and directly supports the achievement of strategic objectives with digital transformation winning EUR million contract
- Participating in activities like assessing value, creating story maps, and prioritizing stories, epics & themes to ensure work focuses on those with maximum value that are aligned with product strategy
- Engaged in Account KPI Tracking, daily stand-ups, reviews, retrospectives, sprint/release planning, demos and other Scrum related meetings, Risk Management achieving monthly, quarterly and Yearly targets
- Delivering clear communication to cross-functional team leads and stakeholders project status, deliverables, challenges
- Providing leadership for ensuring most valuable features are prioritized & delivered by the agile team in every sprint improving velocity by 33%

Project Title: Central Sales

Period: Apr'15-Feb'20

Client: Mercedes Benz

Role: Project Manager, Scrum Master

- Functioned as a dedicated IT Project Manager; accountable for spearheading large internal development team; for accomplishing the projects timely scaled EUR 50K to EUR 0.5 Million

- Leveraged skills in ensuring effective operations of Project Management activities including collaborating with team covering 3 geographic location
- Valued contributions in execution of Agile – Kanban methodologies to entire application portfolio focusing 2 transformation and 1 Transition project
- Actively strategies KPI and Tracked on delivery, Customer satisfaction adding business values to account strategic goals
- Focused and Supported quality improvement in Planning Cost and Schedule, WBS, Risk Management, Technical Design, Hybrid Agile, Estimation, Resourcing, Knowledge Matrix, RACI, Process improvement based on RCA, RTM
- Championed efforts in Project Reporting, effective Communication, Resource Planning & Management, Data Analysis, Best Practices Implementation and Process Documentation

Mar'14 - Mar'15 with Atos Syntel, Pune as an Analyst Programmer

Project Title: Humana BECC

Client: Humana

Role: Team Lead

- Engaged in creating Functional and Technical specifications documents basis the client business for over 30 CRs
- Chairing & active participation in planning meetings for team and split the effort into effectively measured pieces of work
- Engaged in design and development of new Batch and Online Programs/Reports and enhancement of existing Programs, Reports
- Facilitated support in establishment of automation tool in order to minimize the manual routine efforts
- Displayed efficacy in identifying as well as resolving the abends for all regions in the scope for production and test regions
- Efficiently performed performance tuning including BOP (Batch Online performance)
- Generated and shared daily and weekly reports for management and client review
- Leveraged knowledge of the business and workflow of Humana
- Delivered extensive support to the production and support activities lowering the defect count by 50% with automation
- Gained insightful exposure on HealthCare related terminologies while working on the project
- Cross-functional coordination: worked with the technical and development teams in Humana covering 4 cluster
- Imparted need-based trainings to the 20 new members for the project team
- Liaised and coordinated with Onsite team in task delivery of timely query resolutions, follow-up and pre-set deadlines

Dec'10 - Feb'14 with Capgemini India, Mumbai as Consultant

Project Title: Global Ordering

Client: Daimler Chrysler

Role: Lead Developer, Tech Designer and Tester

- Played a crucial role in preparing the module level plan for development; engaged in coding, unit testing, proper documentation & smooth deployment
- Steered efforts in a wide gamut of functions of Software development; conducted peer review, module level reviews, and execution of test cases including UAT phase
- Completed estimation of the projects
- Performance optimized resulting 8 Million mSec to 21K mSec
- Successfully performed Integration Testing of the script and result documentations



Education

B.E. (Computer Science) from Dr. B. A. Marathwada University, Aurangabad in 2010



Certifications/Trainings

- SCRUM Agile PSPO I Certified in 2021
- Engagement Manager Foundation Certified from Capgemini in 2020
- Harvard Connected Manager Certified in 2020
- PMP Certification Trained in 2019
- Architect Foundation level certified from Capgemini in 2017
- ETL Informatica Trained from Radical Institute, Pune in 2015
- HIPAA and PHI Basics E1 Certification (US Healthcare Basics) in 2014
- Mainframe Technologies from Maples ESM Technologies, Pune in 2010
- Oracle Certified Associate (OCA) - Database Administration in 2009



Functional Purview

- Improved contribution margins with add on sales in form of CRs, Technical Stabilization, UI Stabilization offering, Application disintegration for better maintenance, Capacity Based Release Planning, Process Improvements, Conflict Resolution
- Quality control measurement and Assurance by Setting up Team Skill matrix and Improvement program, RACI Matrix, Requirement traceability matrix, Quality gate pass at each stage of project lifecycle, DOD, DOR and deliverables tracking
- Formulated project workflow and technical documentation Project plan, Project costing and Scheduling, Technical design documentation, Reporting templates, Knowledge management in Legacy Application



Technical Purview

- Microsoft Project Professional, Microsoft Office, VISIO, EA Tool, JIRA, Confluence, Iterative Model, Clarity, Easy BI, ETL Informatica

- Azure, Oracle, AWS, IBM Mainframe, Application programming, DevOps, Java, REST/SOAP API, Jenkins, Git, GitHub, SVN
Containerization Docker, Kubernetes, Mainframe Languages Cobol, JCL, CICS, X-Cobol
- IBM MQ, IBM DB2, MY SQL, MS SQL Server, Oracle, z/OS, Unix, Windows, Perl



Personal Details

Date of Birth: 28th October 1988

Languages Known: English, Hindi and Marathi

Address: Pune, Maharashtra, India