**Pramod Shrivastav**



Scrum Master/Agile Coach

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**Professional Summary**

Certified Scrum Master Professional with definitive leadership qualities and strong critical thinking and decision-making skills. Total experience of 11 years with 5+ year of Scrum Master/Agile Coach role. Having sound knowledge of Scrum, Kanban and SAFe tools and it's successful implementation in IT projects in BFSI, Ecommerce, Healthcare domain.

**Skills**

* Certified Scrum Professional
* Certified Prince2 Foundation
* Sound knowledge of Scrum, Kanban tools
* Managerial skills
* Coach, develop and provide guidance to team members on QA processes and best practices.
* People and conflict management

**Work History**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Company Name** | **Company Website URL** | **Work Location** | **Start Date** | **End Date** | **Total Duration** |
| Creative Information Technology Inc | <https://www.citi-us.com/> | Airoli, Navi Mumbai | 07-Feb-14 | Presently Working | 6.9 Years |
| Cex Webuy Entertainment Pvt Ltd | <https://in.webuy.com/> | Lower Parel, Mumbai | 01-Jun-13 | 06-Feb-14 | 9 Months |
| HDFC Bank | https://www.hdfcbank.com/ | Kanjurmarg, Mumbai | 12-Aug-11 | 31-May-13 | 1.10 Years |
| V2 Solutions Pvt Ltd | https://v2solutions.com/ | Vashi, Navi Mumbai | 01-May-10 | 11-Aug-11 | 1.3 Years |

**Certifications**

|  |  |
| --- | --- |
| Training Year | Course Name |
| Mar-20 | Training Certification in PMP |
| Apr-20 | Certified Scrum Master Professional |
| Sep-20 | Training Certification in Prince2 |
| Oct-20 | Training in CMMi V2.0 |

**Organization Name -** Creative Information TechnologyInc **Designation –** Scrum Master/Agile Coach

**Project Name** –Eligibility and Benefits Management System

**Client –** Louisiana Health and Family Services Department and Fairfax HHS Department

**Project Type –** Project cum Product

**Roles and Responsibilities** –

* Led sprint reviews, daily scrum, and planning meetings to realize full team engagement.
* Planned agile best practices and encouraged team cohesion, overcoming impediments and sprint retrospective.
* Facilitated scrum framework - sprint planning , backlog grooming, daily scrum , sprint reviews and sprint retrospective.
* Proactively identified and found ways to resolve issues to prevent distractions and keep project on track.
* Provided extensive guidance on agile scrum processes and methodologies to highly effective teams with goals of improving quality and productivity.
* Collaborated with product owners, team members, technologists and other Scrum masters to define solutions and drive progress.
* Managed and motivated project teams to promote collaboration and keep members on-task and productive.
* Maintained tactical control of project budgets and timelines to keep teams on task and achieve schedule targets.

**Organization Name –** Cex Webuy Entertainment Pvt Ltd

**Designation –** Quality Analyst

**Project Name/Type –** Inhouse Application–Ecommerce Website

**Project Type –** Product application

**Work Location** –Lower Parel, Mumbai

**Roles and Responsibilities** –

* Developed 52 test scripts utilizing comprehensive business requirements, functional documentation, and processes.
* Developed and maintained quality assurance procedure documentation.
* Participated in weekly meetings with IT department.
* Inspected, verified, and documented quantifiable characteristics of finished goods, comparing against customer specifications and company quality standards to achieve acceptable product.
* Implemented test scripts using selenium tool and recorded results.
* Test case writing, execution and updating test results in test management tool for test report tracking.

**Organization Name –** HDFC Bank

**Designation –** Assistant Manager

**Project Name/Type –** Finware and Flexcube Application–Retail Domain

**Project Type –** Product application

**Work Location** –Kanjurmarg, Mumbai

**Roles and Responsibilities** –

* Retail Banking Application - Finware and Flexcube, Performed user acceptance testing, Functionality testing, Re-testing, and regression testing.
* Contributed to testing Modules-Clearing, Reports, Uploads, NEFT-RTGS payments, GL, branch transactions.
* Prepared Test Scenarios / cases and did test case execution, test results documentation, Issue (SFR) logging with Vendor for fixes and Documentation as per SOX guideline
* Worked on payment domain related to txns in the application, carried out UAT Testing, defect management and wrote queries in SQL to check at the database level
* Led the facilitation process of communicating the business requirements between user teams and technology teams
* Co-ordinated with different business units & vendors for upcoming enhancement and projects to understand problems and escalations
* Liaised for sign off processes between user teams and technology teams with reference to various project related documents namely understanding documents, functionality specification documents
* Corresponded with team for test plan and test case preparation, took part in execution of user acceptance testing
* Communicated and demonstrated the UAT details with business users, audit teams and accordingly facilitated for UAT sign off process
* Provided the System Demo to Auditor in Audit Walkthrough for the new system and to the internal auditors

**Organization Name –** V2 Solutions Pvt Ltd

**Designation –** Quality Analyst

**Project Name –** Inpronto–Dentist application made using flex and mvc.net and ecommerceapplication for another client

**Roles and Responsibilities** –

* Data driven testing framework wherein development of data tables and keywords and test script code that drives the application under test using selenium RC tool
* Automated 27 test scripts utilizing comprehensive business requirements, functional documentation, and processes for multiple clients
* Developed and maintained quality assurance procedure documentation.
* Participated in weekly meetings with IT department.
* Inspected, verified, and documented quantifiable characteristics of finished goods, comparing against customer specifications and company quality standards to achieve acceptable product.
* Implemented test scripts using selenium tool and recorded results.
* Test case writing, execution and updating test results in test management tool for test report tracking.

**Accomplishments**

* Documented and resolved critical and high priority issues which led to module acceptance.
* Supervised team of 25+ staff members.
* Resolved product issue through UAT testing.
* Collaborated with team of 50 in the development of EBMS
* Used Microsoft Excel to develop inventory tracking spreadsheets.

**Educations**

* Bachelor’s degree Name – Computer Science
* University Name – Mumbai Board
* College Name - Shivajirao S Jondhale College of Engineering, Dombivli
* Year of Passing – 2008
* Aggregate Percentage – 55.11%
* Final Year Percentage – 64.26%

**Interest**

* Travelling, hanging out with friends and family, Swimming and Cycling