***Bibhu Ranjan Mohanta***

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Job Objective:

To associate myself with this progressive organization that gives me scope to update my knowledge and my skills according to latest software trends. To be a part of a team that dynamically works towards the growth of the organization and to gain satisfaction there on.

Profile Summary:

7.3 years of work experience in various phases of Software Development such as Siebel Development, TD, Build, Test, Debug, Application deployment, maintenance, FD (Functional designer), FD-TD (technical design) transition in **Siebel CRM Technology**.

**Salesforce Development Experience:**

* Have Around 2.8 Years of experience in Salesforce Technology in both Admin as well as developer role.
* Implemented **Security and Sharing rules** at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Created the **Validation Rules, workflows** for automated lead routing, lead escalation and Email Alerts.
* Designed and developed Apex Triggers for various functional needs in the application.
* Designed various Pages in VisualForce for functional needs within SFDC.Com
* Involved in Unit Testing and Test Coverage for triggers
* Proficiency in SFDC Administrative tasks like **creating Apps, custom objects Profiles, Roles, Users, Page Layouts, Email Services, Reports, Dashboards, Tasks and actions, Record Types, Formula fields, relationships.**
* Experience in SFDC development using **Apex classes and Triggers, Visual Force, SOQL, SOSL.**
* Experience working with **Force.com IDE, Data Loader, Import Wizard** and salesforce.com Sandbox Environments.
* Good Understanding and Knowledge in designing Report, Dashboard.
* Created various Batch jobs and Time-based workflows to update the data regularly.
* Worked on Lightning Component and Lightning Web Component.
* Good knowledge on Data Import tools like Data Loader, Workbench, Salesforce Inspector.

**Apttus Development Experience:**

* Have around 9 Months Experience in Apttus CPQ and X-Author.
* Configured Products, Catalog, Catalog Hierarchies, Bundles, Bundle within bundle, Pricelists across all products.
* Configured PLI with different charge types and charge type combinations for all products.
* Configured different types of pricing like price matrix, dimensions, attribute-based pricing.
* Configured Numeric Expressions for bundles and options, configured constraint rules, Attribute Value Matrix, Attribute Rules.
* Configured CPQ flow, created new flows, Apttus approval management process.
* Also worked on Apttus Contract Management.
* Worked in X-author for excel and word, Display maps, Save Maps, Actions, Action Flows, User Menus.

At present, working with Wipro since October 2019**.**

Skill Set:

* **Technologies worked on:** Salesforce CRM, Salesforce Admin and Salesforce Developer, Siebel CRM (EAI & Config), Apttus CPQ/X-author
* **Databases**  - Oracle 10i
* **Operating System** - Windows 10

**Tools**  - Salesforce Developer Console, Workbench, Data Loader, Salesforce Inspector, Siebel Tools, SoapUI, SQL Developer

Role Summary:

**1) Company  Wipro**

Project  Charles River Laboratories, Philips CCRM CS Onboarding**BIC Fulfillment Project (Prj119)**

Client  CRL and Philips

**Role  Developer (Part of TD, Build Team)**

Team Size  10

Duration  October 2019 onwards

**Charles River Laboratories:**

Worked on different Apttus cpq constructs like:

* Configured Products, Catalog, Catalog Hierarchies, Bundles, Bundle within bundle, Pricelists across all products.
* Configured PLI with different charge types and charge type combinations for all products.
* Configured different types of pricing like price matrix, dimensions, attribute-based pricing.
* Configured Numeric Expressions for bundles and options, configured constraint rules, Attribute Value Matrix, Attribute Rules.
* Configured CPQ flow, created new flows, Apttus approval management process.
* Worked on creating simple Visualforce pages for Quote Screen and designed triggers.

**Philips CCRM CS Onboarding:**

* Worked in X-author for excel and word, Display maps, Save Maps, Actions, Action Flows, User Menus. Created new app with retrieval menu options and DML operations such as Insert and Update which had M:M relationships.
* Worked in Salesforce constructs like creating new VF Pages, Apex triggers, Workflow rules, Process builders, Validation rules, Relationships, Page layouts, record types, approval processes, Test Class Executions.
* Hands on experience on Roles, Profiles and Security and Sharing settings, Custom Settings, Custom Metadata.

**Nokia Siemens Networks:**

1)Worked as Salesforce/Apttus Senior Developer for testing different Apttus constructs like product configuration, constraint rules, price matrix, price rulesets, Bulk Uploading of products using XAE App , Maintenance price calculation, Guidance logic implementation and created test scripts for the same.

2) Implemented and Created new Lightning components for Quote/Proposal page so as to cater to business related functionality.

3) Analyzed and fixed development issues/bugs in development environment and assisted users in UAT Testing phase.

**2) a) Company  Accenture**

Project  BIC Fulfillment Project (Prj119) **BIC Fulfillment Project (Prj119)**

Client  Autodesk

**Role  Developer (Part of TD, Build Team)**

Team Size  10

Duration  April 2015 onwards

Autodesk, Inc. is an American multinational software corporation that makes software services for the architecture, engineering, construction, manufacturing, media, and entertainment industries.

Best used softwares for engineering are AutoCAD and Revit used by architects, engineers, structural designs for designing and drafting of infrastructures.

**TD Responsibilities** 

1) To understand the functional prospects of the application and then map the functional requirement in the most efficient way in the technical design.

2) To analyze all the complexities involved in the Functional Requirements from technical perspective.

**Build Responsibilities** -

1) Involved in the configuration of various Siebel Objects, Scripting, Workflows, Business Services, Integration components like IOs, Outbound Web Services.

2) To liaise the build as per the TD of the proposed solution

3) To perform the Unit Test of the developed components

4) Get the review done from seniors in the team.

**Fix Responsibilities** 

1) To analyze the root cause of the Defect.

2) To fix the Defect with the required configuration changes.

3) Make sure that the fix provided is within the scope of the problem and can be tested against the desired testing scenario.

4) Fixed defect related to Match Account Interface where account insertion was getting errored out when Trillium is down (i.e. a system used for account cleansing and matching based on dedup tokens generated).

**b) Company  Accenture**

Project  OTE Telecom

Client  OTE Telecom, Greece

**Role  Developer (Part of TD, Build Team)**

Team Size  10

Duration  June 2016-April 2018

OTE is a brand name of a telecommunications provider. The Main aim is to

Increase the productivity of call center agents, since they do not have to access many systems to address customers request, but they will have a centralize view in Siebel.

Keep the information reliable and consistent across systems. This will improve the quality and reliability of the reports, enable faster ticket resolution time and in that manner increase customer satisfaction. Reduce operational costs since a single application should be maintained. Enable escalation and notification tracking to confirm that the customers requests or complaints are resolved on time.

**TD Responsibilities** 

1) To understand the functional prospects of the application and then map the functional requirement in the most efficient way in the technical design.

2) To analyze all the complexities involved in the Functional Requirements from technical perspective.

**Build Responsibilities** -

1) Involved in the configuration of various Siebel Objects, Scripting, Workflows, Business Services, Integration components like VBC, IOs, Outbound Web Services.

2) To liaise the build as per the TD of the proposed solution

3) To perform the Unit Test of the developed components

4) Get the review done from seniors in the team.

**Fix Responsibilities** 

1) To analyze the root cause of the Defect.

2) To fix the Defect with the required configuration changes.

3) Make sure that the fix provided is within the scope of the problem and can be tested against the desired testing scenario.

**c) Company  Accenture**

Project Autodesk **Fulfillment Project (Prj119)**

Client  Autodesk

**Role  Developer (Part of TD, Build Team)**

Team Size  12

Duration  April 2018 onwards

Autodesk, Inc. is an American multinational software corporation that makes software services for the architecture, engineering, construction, manufacturing, media, and entertainment industries.

Best used softwares for engineering are AutoCAD and Revit used by architects, engineers, structural designs for designing and drafting of infrastructures.

**TD Responsibilities** 

1) To understand the functional prospects of the application and then map the functional requirement in the most efficient way in the technical design.

2) To analyze all the complexities involved in the Functional Requirements from technical perspective.

**Build Responsibilities** -

1) Worked on Salesforce development part such as Apex Classes, visual force pages, apex triggers,

apex controllers, test classes execution, collections.

2) Have worked on administrator part such as creation of new custom objects, apps, fields

permission sets, process builder, workflow rules, email alerts, validation rules, page layouts,

relationships, record types, formula fields.

3) Worked on data loaders, Workbench and SOQL Queries.

4) Also worked on Reports and Dashboards.

5) Created new users and provide security controls to users using profiles, permission sets, roles,

OWD settings.

6) Have worked on Change sets (Outbound & Inbound) for migrating code and customization from

one environment to another.

**Fix Responsibilities** 

1) Adding system. debug in the script so as to trace the code behavior changes.

2) To fix the Defect with the required configuration changes.

3) Make sure that the fix provided is within the scope of the problem and can be tested against the

desired testing scenario.

4) Analyze developer logs from salesforce console for analyzing the root cause of the issue.

Role Summary:

**3) Company  Tata Consultancy Pvt. Ltd.**

Project  MTN Pty.Ltd, South Africa

Client  MTN

**Role  Developer (Part of TD, Build Team)**

Team Size  10

Duration  December 2010  April 2015

**TD Responsibilities** 

1) To understand the functional prospects of the application and then map the functional requirement in the most efficient way in the technical design.

2) To analyze all the complexities involved in the Functional Requirements from technical perspective.

**Build Responsibilities** -

1) Involved in the configuration of various Siebel Objects, Scripting, Workflows, Business Services, Integration components like VBC, IOs, Outbound Web Services.

2) To liaise the build as per the TD of the proposed solution

3) To perform the Unit Test of the developed components

4) Get the review done from seniors in the team.

**Fix Responsibilities** 

1) To analyze the root cause of the Defect.

2) To fix the Defect with the required configuration changes.

3) Make sure that the fix provided is within the scope of the problem and can be tested against the desired testing scenario.

Achievements:

* Traveled MTN Pty.Ltd, South Africa in December 2012 for 5 months to understand E2E flow and warranty management module.
* Got through Platform Developer 1 Certification in Salesforce.

Educational Qualifications:

* S.S.C from DAV Public School, Bhubaneshwar and scored 88%.
* SRM Junior College, Hyderabad and scored 88%
* B. Tech (Information Technology) from G.I.E.T, Gunupur, Odisha (BPUT University)

Scored 73% (Aggregate)

Personal Details:

Father’s Name  Braja Mohan Mohanta

Date of Birth  Dec 16th, 1988

Gender  Male

Nationality  Indian

Languages Known  English, Hindi, Oriya

Hobbies  Listening to Music, playing cricket, Watching movies

Date: (Bibhu Ranjan Mohanta) 