Deepak Tripathi

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DOB : 17th September 1995

PROFILE

I have total 8.2 years of experience in IT and 7+ years of experience in Salesforce admin and development and Conga CPQ and Conga CLM.
Good functional & technical understanding of Telecom Industry Good communication, collaboration & team building skills with proficiency at grasping new technical and functional concepts quickly and utilizing the same in a productive manner.

TECHNICAL SKILLS

Building Solution for the customer service including support workflows and business processes.

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- Collaborate with executives and managers to ensure Direct Connect get the most out of Salesforce and improve business processes
- Involved in continuous development and continuous integration approach through CICD pipelines. Followed deployment process, right from packaging of deploy-able components through Jenkins pipelines.
- Have designed various fields such as Pick list, Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, Flows, Approval process, Record types, Relationships and also Triggers, apex classes. Batch class, Future method and LWC

WORK EXPERIENCE

Company	Tata Consultancy Services
Duration	**26 June 2015** to 28 Dec 2021
Designation	Developer

Company	Tech Mahindra
Duration	29 Dec 2021 to 05 June 2022
Designation	Developer

Company	Wipro
Duration	05 June 2022 to Present
Designation	Technical Lead

Certifications

- Salesforce Certified admin
- Salesforce platform Developer 1.
- Clm245 CLM Admin – Business Edition Certification
- 201 CPQ Product Administration, Level 1
- 201 CFS Administration Conga Contract for Salesforce
- 201 CLM Essentials Administration
- CM 201 Conga Composer Administration
- Salesforce certified app builder
- Salesforce certified Service Cloud

DECLARATION

The above information is correct to the best of my knowledge & belief and these details correctly describe my qualification and other details.

Deepak Tripathi