**Shivam Kumar**

Sr. Kronos Consultant

#### Key Experiences:

Certified & Experienced in Kronos Workforce Timekeeper, Workforce Central, Accruals [GTOR], Navigators, Workforce Integration Manager, Workforce Device Manager & Workforce Dimensions [Only Configuration]

#### Hands on Experience of around 4 Years in Following:

1. Conducting Assessment Workshop for Requirement Gathering
2. Prepare Product Designed Document [PDD] Based on Assessment Workshop
3. Workforce Timekeeper Configuration including Accruals [GTOR] and all types of Access Profiles [Function Access Profile, Display Profile, Generic data Access Profile, Delegation Profile, Report Profile, Paycode Profile]
4. Development / Modification of Custom Reports using SSRS and SQL / Oracle
5. Development of Interfaces Like Person Import, Generic Notification Trigger and Integration with third-Party tools like access Control using WIM [SQL/Oracle]
6. Unit testing of Configurations & Interfaces
7. Custom Alerts using WIM [Generic Notification using Workflow Notification]
8. Enhance Existing Interfaces & Reports as per the Business Requirement
9. Troubleshooting / Changes in Configuration of Kronos Devices (InTouch / 4500 Terminal)
10. Conducting UAT [User Acceptance Test]

1. Working with KGS [ Kronos Global Support] team on complicated items if required
2. Configuration of Workforce Dimension [ WTK / Accruals / Labor Category / Business Structure, Dataviews, Charts, Tiles and InTouch Terminal]
3. Aware of Configuration Migration process from WFC to WFD using SDM

#### Projects:

* **Project 08 [City of Montreal]**

Project Mode: Support [Outsource]

Kronos Module: Kronos WFC

Role: Sr. Application & Integration Consultant

Team Size: 06

**Responsibilities** **[Project is in Progress]**

* Provide Solution on Integration between Kronos Cloud & Oracle HCM Cloud
* Integration to be build [Upcoming Activity]
* **Project 07 [Edelweiss]**

Project Mode: Support

Kronos Module: Kronos WFC

Role: Sr. Application & Integration Consultant

Team Size: 03

**Responsibilities**:

* Work on Ongoing issues and provide better solution based on requirement
* Fix Interfaces related issues [Person Import / Absconding Alert / Loss of Pay Alert and Payroll Export Interface]
* Modify Existing Custom Reports and Deliver New Custom Reports as per Requirement
* **Project 06 [Bharat Forge]**

Project Mode: Support

Kronos Module: Kronos WFC

Role: Sr. Application & Integration Consultant

Team Size: 02

**Responsibilities:**

* Understand Custom template development for Missed Punch & On Duty application functionality
* Provide solution for same – How we can configure same functionality using Kronos Standard functionality [GTOR]
* Prepare PDD for the same
* Responsible for configuration, testing, UAT & Deployment
* **Project 05 [Viacom18 Media Pvt. Ltd.]**

Project Mode: Support

Kronos Module: Kronos WFD

Role: Application Consultant

Team Size: 04

**Responsibilities:**

* Identify the issues which are reported by users on daily basis.
* Fix those issues and provide RCA of the same.
* Raise support case to KGS team & work closely with them to fix issues [Integration Related Issues]
* Change in Configuration.
* User Training.
* Device issues / Configuration changes / troubleshooting
* **Project Details 04 [Ferrero India Pvt. Ltd.]**

Project Mode: Implementation & Support

Kronos Module: Kronos WFC

Role: Application & Integration Consultant

Team Size: 04

**Responsibilities:**

* WTK & GTOR Configuration
* Development of Various Interfaces & Alerts
* Development of Various Custom Reports
* Understand Report requirement & Deliver to customer
* Master Data Collection & Import into Development / Quality / Production
* Understand issues which are reported by users.
* Fix those issues & provide RCA of the same to customer
* Work on ongoing Device related issues
* **Project Details 03 [Birla Cement Corporation Limited]**

Project Mode: Implementation

Kronos Module: Kronos WFC

Role: Application & Integration Consultant

Team Size: 04

**Responsibilities:**

* WTK Configuration
* Development of Interfaces [Person Import / Punch Import Integration From 3rd Party System]
* Understand Requirement, Development & Delivery of custom reports
* **Project Details 02 [Parle Products]**

Project Mode: Implementation & Support

Kronos Module: Kronos WFC

Role: Application & Integration Consultant

Team Size: 05

**Responsibilities:**

* Conducted Assessment Workshop with team and Understand the business requirement
* Workforce Timekeeper Configuration
* Understand the Business-Related Issues & Enhance the Interfaces & Reports Accordingly
* **Project Details 01 [Nayara Energy – Essar Oil]**

Project Mode: Implementation & Support

Kronos Module: Kronos WFC

Role: Application & Integration Consultant

Team Size: 05

**Responsibilities:**

* Understand WTK Configuration, CWFM Process & Gate Pass Process.
* Understand ongoing issues and help team to provide better solution on such issues

#### Education Details:

1. B.E. in Information Technology from University of Pune [2016]
2. 12th [Science] – BSEB, Patna [2012]
3. 10th – BSEB, Patna [2010]

#### Personal Details:

Name: Shivam Kumar

Date of Birth: 06th Feb 1996

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 Bhayander [E], Thane [Mumbai] - 401105

Contact Number: (+91)-8180840947

Mail Id: shivamanand088@gmail.com

Current Experience: 3 Years & 11 Months

Preferred Location: All Locations

Declaration:

I, Shivam Kumar, hereby confirm that above mentioned information is correct as per my knowledge & understanding.

Date: 09-09-2020

Place: Mumbai