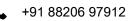# Abhishek Prasad

✉ abhishekkmr498@gmail.com 📞 +91 88206 97912

in linkedin.com/in/abhishek-prasad-b696b012b

Summary

Software Engineer with 4+ Years of Experience in Salesforce platform features development and CRM cloud customization in Banking & Finance domain with a startup company. Hands on experience on development cycle and deployment cycle of the customizations in sandbox and production environments on salesforce in almost 10+ end to end projects.

I have been constantly working on my skills to improve and gain experience in the field of salesforce.

Experience

Senior Software Engineer

CloudKaptan Consultancy Services
Feb 2020 - Present (1 year 1 month +)
Working as a full time Senior Software Engineer
CLOUDKAPTAN CONSULTANCY SERVICES PRIVATE LIMITED

Responsibilities:-
• Customer interactions for requirement discussion.
• Develop high-quality software design and architecture.
• Identify, prioritize and execute tasks in the software development life cycle.
• Leading engineers and developers.
• Producing, testing and debugging code.
• Documenting development phases and monitor systems.
• Maintaining Version control systems like Github, Gitlab, Bitbuket code repositories for assigned projects.

Project Experiences:-
• Leading co - developers and solutioning the end to end requirement development of 1 project.
• Mentored the development of two AMS projects.
• Designed & built an end to end custom term deposit system module system for customer on salesforce.

Technical Experience on :-
• CI/CD process of salesforce development & deployment cycle.
• Salesforce communities portal security sharing settings.
• Lightning / Aura components , Lightning Pages.
• Lightning Apps & Lighting console Apps.
• Lightning reporting & dashboard.
• Salesforce developments using event driven Architecture.
• Sales cloud features.
• Salesforce data migration using tools like Dataloader.io & Data import wizard.
• Hands on experience in salesforce deployment tools like flosum & dataplier.
• Hands on experience on development using salesforce DX tools & VS-code.

• Experience for document generation apps like conga , conga sign, conga batch, conga trigger , Adobe e-sign salesforce apps.

Apart from this I also got an opportunity to conduct online internal sessions within our company to train our new engineers about salesforce DX tools and source control process for development cycle.

Software Engineer
CloudKaptan Consultancy Services
Apr 2017 - Feb 2020 (2 years 11 months)
Full time Software Engineer
CLOUDKAPTAN CONSULTANCY SERVICES PRIVATE LIMITED

Our domain of work here involved development of end to end P2P lending / Investment portals and backend systems on salesforce. Our task here was to customize a standard LMS (Loan Management System) app built on salesforce as per customer requirements.

Responsibilities:-
• Customer interaction & requirement analysis.
• Solution design & development planning for end to end delivery.

Projects Experience:-
• Part of 5 end to end Loan management system project implementations.
• Part of other projects for specific features development.
• Project mentor in one of the project for end to end delivery.

Technical Experience on :-
• Salesforce Admin process setup like profiles , permission sets and sharing settings.
• Worked with Salesforce Apex customizations like Apex Triggers, Batchable Apex, Invokable Apex, Queueable apex ,Asynchronous apex in more than 5+ projects.
• LMS Platform Integration with third party services like Credit bureau and bank statements providers and other third parties integrations specific to the project using Restful / SOAP APIs and RESTful Webservices.
• Developed end to end cycle of bank money movement for 4 of the LMS projects.
• Worked with Salesforce Profiles , Roles, Permission sets and sharing settings setup for access and security control in more t of the projects.
• Expertise in salesforce automation tools like Approval process, workflow, process builder, flows.
• Developed Visualforce pages using controllers, extensions for features like file upload and data import process.
• Worked in salesforce communities related configurations and APIs for customer portals.
• Expertise in salesforce data access related configurations using roles , sharing rules , sharing sets and sharing settings .
• Experienced in 3rd party apps like Skuid , Conga, conga trigger.
• Worked with salesforce classic and Lightning reports and dashboards engine in almost every project.

Trainee Software Engineer
CloudKaptan Consultancy Services
Nov 2016 - Apr 2017 (6 months)
• Completed the training on Finance and Banking Concepts.

- Completed the training on the salesforce Admin concepts.
- Completed the training on Apex Programming and Platform development and deployment.
- Learned how to analyse client requirements.
- Learned salesforce development and deployment lifecycle.
- Developed and Deployed RESTful Webservices for frontend portal integration.

Education

Techno India College Of Technology
Bachelor of Technology, Electronics & Commuication Engineering
2013 - 2017
B.Tech in Electronics & Communication Engineering

Mahendra Muni s s shishu vidya mandir ,madhupur,deoghar
Higher secondary, Science
2011 - 2013

DOON PUBLIC SCHOOL KOYLA NAGAR DHANBAD
SECONDARY EDUCATION
2010 - 2011

Skills

Team Leadership • Team Work • Can Work Under Pressure • Good Communication Skills • Creative Problem Solving • Competitive Programming • Mentoring