Shiva Kumar G N

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Professional Summary

Configuration, Salesforce Lightning, Apex, validation, integration and migration. Analysis of business requirements to determine and effective configuration to suit client needs. Participation in all phases of software configuration and implementation from Kick-Off to Go-Live. Validation and documentation of configurations. Consultation with clients to meet their needs effectively and in a timely fashion.

Skills

- Problem Solving
- Requirements Gathering
- Salesforce Integration
- Salesforce Migration
- Salesforce Customization
- Team leadership
- Project management
- Client assessment and analysis
- Code validation skills
- Product testing

Work History

Salesforce Developer, 09/2016 to Current

CEPTES Software – Bengaluru, KA

- Configuration- Database Definition (creating objects, fields their Relationships with validation rules, Custom Formula Fields), workflows, Processbuilder, Visual workflows.
- Customization- Apex, Visualforce, SOQL, SOSL, Lightning component development.
- Lightning - Hands on experience in building Lightning Application from scratch.
- Controlled the adaptability of all the APIs and their integration.
- Updated programs as per user needs and developed codes that were in accordance to specifications.

- Consistently met deadlines and requirements for all production work orders. Provided continued maintenance and development of bug fixes and patch sets for existing application.
- Designed strategic plan for component development practices to support future projects.
- Managed creative projects from concept to completion while managing outside vendors.
- Collaborated with clients from concept through final delivery of product or service.

Java Developer, 02/2016 to 09/2016

SUCCESS 9 TECH SOLUTIONS – Bengaluru, KA

- Utilized knowledge of core java, servlets and mysql to supplement Java development.
- Reviewed code and debugged errors to improve performance.
- Participated in requirements gathering and design development meetings.

Certifications
- Salesforce PD1 Certified.

Projects

Project Title: XfilesPro

Role: Sr. Software Developer

Description:
- XfilesPro is a one stop content management system for salesforce customers.
- Supports Amazon S3,Box, Dropbox,Google Drive,FTP,SFTP,network drive, SMB or any Internal file system.
- Unlimited file storage, No size limits, Multi-file uploads, version control, secure file sharing etc.
- Auto file sync, Secured Sharing and collaboration, Versioning, tagging and security.
- A revolutionary content management solution that gives salesforce customers the power to choose any storage locations of their choice and configure it with salesforce CRM.
- With amazing features like Multi-file upload, no upload size and storage limits, secured sharing, version control, folder hierarchy management, tagging and file management portal which gives advanced search options to easily sort and search through your millions of files stored in your content management its something which each customer would love to have.
- Configure multiple storages and auto redirect files as per your logic to different storages, auto upload are some of the great features that would make your file management easy to

handle and maintain supports any cloud storages (Dropbox, OneDrive, Amazon S3, Google Drive) or internal servers (SFTP, SMB, FTP, Files etc)

Responsibilities:
- Development and managing the team.
- Planning for the sprint releases.
- Sorting the tickets accordingly, distributing among the team(developers).
- Defect Reporting and Tracking using Agile accelerator tool.
- Implementing customization as per client requirement which involves development.
- Involved in participation of daily status meetings to discuss the Defects, status of project,etc with the project team.
- Helping team members whenever required.

Project Title: Concord

Role: Software Developer

Description:
- Integrating Dropbox to salesforce to handle files using Dropbox Api. When a file is uploaded to the notes and attachments section in the related list of the record detail, the file has to be moved to dropbox. This process has to be automated, since it is developed using REST Api, written apex triggers, classes(util, test classes).

Responsibilities:
- Design and discussion.
- Creating custom objects and required classes.
- Creating unmanaged package and deploying changesets to production environment.

Project Title: CCB(Caribbean Credit Bureau)

Role: Software Developer

Description:
- Caribbean Credit Bureau (CCB) is a comprehensive credit bureau providing credit information to its members of a closed sharing system. Registered persons can obtain a copy of their credit report on request. CCB is active in the Dutch Caribbean and adds value to the community by providing information that can assist in mitigating over-crediting and that can result in improved terms to those with good credit behavior. CCB also strives to contribute to improved financial inclusion of all residents and can assist credit issuing institutions to mitigate preventable write-offs .

Responsibilities:
- Code development using Talend open studio tool.
- Creating CSV file from the server response using Talend.
- Basic java coding involved in the tool to meet the requirement.

Additional Information :
- Having knowledge on the 123Compliance platform.
- Worked on the couple of salesforce Implementations as per client requirement.

Education:

B.E: Electronics And Communications Engineering, 2015 BITM - Ballari, KA
Diploma: Electronics And Communications Engineering, 2012 V.V.S.P - Bellary
10 Th: SSLC, 2007 New Horizon Public School - Bengaluru, KA