

SIVA

Salesforce Developer

Email: sivasubrahmanyam07@gmail.com

Phone: +91-9390267159

Experience Summary:

- Having 3+ years of professional experience in IT Industry Involving in various phases of Software development in which close to 2.8 years of Salesforce.
- Experience in developing Apex classes, Visual force pages, Controllers, Approval Process, Work flows.
- Experience in writing visual force pages and business logic using apex.
- Have good experience in writing SOQL and SOSL queries.
- Experience in Custom settings, Extensions, DML Operations and Process builder.
- Experience on writing Test Classes for Batch Apex, Trigger, Schedule Apex and Apex Classes.
- Strong in writing various custom formula, validation Rules, Work flow Rules, Applying Sharing Rules, Handling Page Layouts, Related List etc.
- Proficiency in administrative level tasks like creating Profiles, Roles, Users, Workflows & Approvals, Reports & Dashboards, Developed Formula fields, Validation rules. Experience on Bulk API process and expertise in using Data migration tools (Apex Data Loader and Import Wizard).
- Worked on the designing of custom objects, custom fields, custom Tabs, custom reports, report extractions to various formats, design of Visual Force Pages, Dashboards, Reports and various other components as per the client and application requirements.
- Experience in wide range of languages and technologies such as Apex, Visual force, HTML.
- Have Knowledge on Rest API
- Strong experience in web services, REST API and implementing common integration patterns between Force.com, ERP and CRM systems and exposure on middleware that supports SFDC platforms like Jitter bit, Informatics, etc.
- Strong SFDC knowledge and Integration components for SFDC (e.g. SFDC APIs, Apex controllers, Apex Web Services.
- Good knowledge on lighting.
- Lightning App Builder, Lightning Component Framework, AppExchange for Components, Design System, Lightning Connect.

Work Experience:

- Working as a **Salesforce Developer** for **Tech Mahindra**, from **June 2016** to till date.

Academics:

- B.TECH (ECE) at KL University in 2016 with 7.32CGPA.

Technical Skills:

- **Programming Languages** : APEX (Sales force).
- **Web Technologies** : Visual force (Sales force), HTML.
- **Technologies** : Salesforce.com
- **Database System** : SOQL, SOSL
- **Operating Systems** : Windows 7/8/10.

Project:

Project Name : Insurance Policy Management.

Client : Sun life Financial.

Role : Salesforce Developer.

Environment : Apex class, Visual Force, Workflow, Batch Apex, trigger, Rest API.

Description:

The Application will provide customer to apply for Insurance Policies. This application supports single policy with multiple coverage parts, designed to fulfill the insurance needs of new customer. In this module we provide the users with all types of operations like endorsements, renewals, holds, automatic renewals, cancellation sets. In this Customer can send any query regarding policies. Customer can pay amount online by debit card and credit card.

Responsibilities:

- Used Force.com for development for Visual force Pages, Apex classes, Triggers.
- Developed Apex Triggers in the application for various Business/functional requirements.
- Developed Batch Classes and Schedulable Classes.
- Developed Outbound Email services.
- Written SOQL query language necessary for the application in Apex Classes and Triggers.
- Developed UI Visual Force along with Visual Force components, CSS, HTML tags, and used JavaScript for front-end validation.
- Use various visual force components like Action Function, Page Block, InputField, Action Support, Command Link, Command Button etc.
- Worked with Visual force Controllers.
- Implemented Batch Apex for mass update of records and Schedule apex jobs for mailing weekly and monthly reports.

Project:

Project Name : Pharmacy Management.

Client : Apotex.

Role : Salesforce Developer and Administrator.

Environment : Batch Apex, trigger, apex and Visual Force, Apex class, Workflow, Approval Process, Report, Data loader, S-Objects.

Description:

Apotex is among the leading biotech companies, the company is the largest producer of generic drugs in Canada, with multiple products on the market and a promising development pipeline. Produce and market innovative solutions of high quality for unmet medical needs. It has implemented salesforce.com CRM application for Marketing. The MSP is an application that is developed for Marketing, Business Planning and Analysis Groups to manage their marketing spend process.

Responsibilities:

- Worked as enhancement team member and performed the roles of Salesforce.com Developer and Administrator in the organization.
- Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC).
- Implement Batch Apex, Trigger, Schedule Apex and Apex Classes.
- Designed, and developed Apex Classes, Controller Classes, extensions and Apex Triggers for various functional needs in the application.
- Worked on various salesforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports and Dashboards.
- Designed, and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Workflow Rules, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Customized page layouts for Opportunity, Contacts, and Accounts depending upon user roles, and groups.

Project:

Project Name : Century Link

Client : Apotex.

Role : CRM Analyst

Environment : Workflow Rules, Approval Process, Reports, Dashboards, Data loader,
S-Objects

Description:

Century Link is an Internet Service Provider which provides core transport, IP, Voice, Video and content delivery for medium-to-large internet carriers in 46 US states and some cities in Asia.

Responsibilities & Details:

- Worked on Salesforce where I have been part of analyzing IT related Salesforce issues (CRM & Order Entry System) where in users are having issues in performing application functionality and admin issues.
- Maintaining Business Communication with Client, Developers and Third parties in handling Outages on different applications.
- Worked as an Incident manager supporting 14 applications.
- Fixing Admin issues in Salesforce such as Login, Access and Security issues.
- Good End-to-End functional knowledge in Order Entry domain and Telecom Industry.

Declaration:

I hereby declare that the above information and particulars are true and correct to the best of my knowledge and belief.

(Siva)