Ajaya Singisetti

Project Manager

Proficient in running successful method-oriented projects using Enterprise solutions and taking initiatives for business excellence through Delivery Management, project Management well versed with Agile Practice , PRINCE2 methodologies, Scrum and ASAP. Helping business to re-imaging SaaS in the scope of RPA (Robotic Process Automation).Targeting Assignments: Project Management and Delivery Management.

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SKILLS

Agile Practice Delivery management IT Delivery Project Management SAP Cloud Vendor Management

Scaled Agile Frameworks Scrum Master Stakeholder Management Team management

Strategic Planning & Tactical Execution Requirements Definition & Analysis Robotic Process Automation

Leadership & Performance Enhancement Team Collaboration, Coaching & Mentoring Digital Transformation SAP C4C

SAP Activate SAP S4 HANA Leading SAFe® 4.5 SAP CRM RPA

WORK EXPERIENCE

Project Manager/Managing Consultant
Knack Systems

04/2020 - Present   *Hyderabad*

Knack Systems is a leader in providing a full spectrum of digital solutions and services for your key Line of Business - E-Commerce, SAP, CPQ, Sales, and Service.

Achievements/Tasks

- Manage the day-to-day planning, scheduling, tracking and reporting for SAP project deliverable and Team management
- Reduced Turn around time for incident resolution by 30%, MTTA by 40%.
- Work with management, business users and IT team to define project scope, create work breakdown structure, obtain scope verification, and manage.
- Manage deadlines to schedule through all project phases, including Project Preparation, Business Blueprint, Realization, Final Preparation, and Go Live & Support
- Project Budget 1 Million Dollars

Contact: Available on Request

Manager
Vodafone India Services Pvt. Ltd

05/2016 - 04/2020   *Pune, India*

Vodafone Group plc is a British multinational telecommunications conglomerate, with headquarters in London and Newbury, Berkshire.

Achievements/Tasks

- Conducted workshops for SAP CRM/C4C implementation, Brain storming, Digital Transformation in Newbury, UK .
- Managed SAP CRM with focus in Marketing, Sales, Service - IC and SAP CRM - Mobility.
- presented changes, issues, risks and contingency plans to Portfolio Steering Committees while collaborating with other project managers to balance project resources, schedules and scope.
- Working experience of Business Transformation Framework (BTF) working closes with the Change Initiatives with the collaborative Business Partners.
- Established the Operations Framework, Systems and Processes for project lifecycle management

Contact: Available on Request

WORK EXPERIENCE

Principal Consultant
NTT Data Services

07/2013 - 10/2015   *Bangalore, India*
NTT Data Corporation is a Japanese system integration company and a partially-owned subsidiary of Nippon Telegraph and Telephone.
Achievements/Tasks

- Leading an IT team of 30 plus consultants managing and supporting all the delivery responsibilities for a major system component of Account Value for a leading Automotive Organization, Mercedes Benz Research and Development.
- Responsibilities include, ensure quality functional and technical designs produced, Code quality complying with organizations standards, Defect RCA and Prevention techniques, improving the review process, Team Utilization, Performance Management and Year End Reviews, Dealing with team escalations, managing the delivery to meet the deadlines and quality standards.
- Providing leadership in the development of functional skills in others through active knowledge sharing.
- Project Budget 1 Million Euros.
- worked as scrum master for roll out and migration for three countries and finished the project in due time for AT&T.
- Handled multiple projects(Crane Payment Solutions and NUK systems) in AT&T simultaneously.

Contact: Available on Request

Senior Consultant
Triple S Insurance (Free Lance Support)

10/2012 - 05/2013   *Bangalore, India*
Achievements/Tasks

- Worked as an external Consultant for Triple S insurance.
- Supported in implementing the SAP HR systems for Triple S insurance.
- Worked on Web Dynpro, SAP HR Techno-Functional.

Contact: Available on Request

Consultant/Senior Consultant
iGATE Global Solutions & Other

07/2007 - 08/2012   *Bangalore, India*
The name of the Company was changed from IGATE Global Solutions Limited to Capgemini Technology Services India Limited w.e.f. December 16, 2016.
Achievements/Tasks

- Worked as SAP technical Consultant. Technical Lead for E-Recruitment and Talent management team.The support includes customization using SPRO Transaction code, Customer enhancements using BAdi and Exits.
- Implemented Reference letter tool along with Team work HR solutions, Germany and provided support for the same.
- Worked on Web Dynpro, SAP HR Techno-Functional.

Contact: Available on Request

ACHIEVEMENTS

NTT Data outstanding Contribution Award   Vodafone Star Performer Award

CERTIFICATES

PRINCE2® Practitioner Certificate in Project
Management (07/2017 - Present)

Agile Project Management Principles
 (07/2018 - Present)

ITIL® Foundation Certificate in IT Service Management
 (01/2017 - Present)

Transitioning from Waterfall to Agile Project
Management (07/2018 - Present)

Agile at Work: Building Your Agile Team
 (07/2018 - Present)

Leading SAFe® 4.5 for Lean Enterprises
 (01/2019 - Present)

LANGUAGES

English
Full Professional Proficiency

Hindi
Native or Bilingual Proficiency

Odiya
Native or Bilingual Proficiency