GANESH ANANDU GUNAGI

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SUMMARY:

- Overall, 7 years (till date – 2/2023) experience in IT industry, and 6+ years of experience in Salesforce. Currently working as Consultant in Infosys Pvt. Ltd, Bengaluru from past 1.7 years.
- Salesforce Certified Professional with 5x certifications under my belt – Javascript Dev 1, PD1, PD2, Admin, Sales Cloud.
- Currently working on Sales cloud and health cloud applications in salesforce.
- Experienced salesforce developer with several implementations in sales cloud and health cloud tracks.
- Worked on lightning components using aura and lwc frameworks, Salesforce Integrations etc.
- Customization of code and building POC's for the requirements are my other roles and responsibilities.
- Handling team of 5 members currently in the project, reviewing the code, code corrections etc. are handled in my current role.

PROFFESSIONAL EXPERIENCE:

- Currently working as Consultant in Infosys Pvt. Ltd. from Aug 2021 - till date.
- Worked as Module lead in LTIMindtree (formerly Mindtree Ltd) from Aug 2018 – July 2021
- Worked as Senior Analyst/ Software Engineer in Capgemini Technology Services Pvt Ltd from Feb 2016 to Aug 2018.

TECHNICAL SKILLS:

Salesforce.com Technologies	Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL,DML, Visual Force Pages/Components & Controllers, Apex Web Services, Apex Force.com Eclipse IDE , LWC
Tools	VS Code, GIT, Postman, SOAP
Programming Languages	Apex
Scripting Languages	HTML, Javascript
Web Services	SOAP/REST API

EDUCATION CURRICULUM:

- Bachelor of Engineering (CSE) from Dr. M V Shetty Institute of Technology (Yenapoya Institute of Technology), Moodbidri, Mangalore, 2015 – 71% aggregate

PROJECTS:

1. **INFOSYS PVT LTD:**

   - ➢ **Project** : Pursuit Migration to Salesforce
   - ➢ **Designation** : Consultant
   - ➢ **Duration** : Jan '23 – Till Date
   - ➢ **Role** : Salesforce Developer
   - ➢ **Client**: Molina Healthcare
   - ➢ **Technologies**: Standalone custom app built within salesforce.

   Responsibilities:
   - ➢ Working as Offshore Technical Lead in this project with team size of 8 members and leading team with size of 4 members
   - ➢ Built custom lwc components for pursuit to salesforce migration tasks such as Chase management, pursuit followup tracking, chase tracking etc.
   - ➢ Worked on integration with Fax2Mail API, an external system that will send fax to the providers with the help of byte array that is sent through salesforce.
   - ➢ Worked on Canvas Framework, which integrates third part application "Atalasoft", which will perform annotations as per the customer inputs in chart management
   - ➢ Worked with business stakeholders in backlog grooming sessions, technical architects to review the HLD's and LLD's
   - ➢ Built POC for provider cleanup tool, this is an external tool which will be assigning the locations to the chase records, Chase records are the set of records which will have customer details that are sent to the providers (hospitals, doctors, trustees etc.)
   - ➢ Code review and sending the approval for deployment to QA sandbox.
   - ➢ Working with release team to push the branches and resolving any conflicts in the branch

   - ➢ **Project** : Salesforce Application Development & Maintainence
   - ➢ **Designation** : Consultant
   - ➢ **Duration** : Aug'21 – Jan '23
   - ➢ **Role :** Salesforce Developer / Consultant
   - ➢ **Client:** Capital Blue Cross (Leading health insurance providers in USA)
   - ➢ **Technologies:** Salesforce Sales Cloud, Health cloud

   Responsibilities:

   - ➢ Working as Salesforce Developer/ Consultant in current project with team size of 5 members.
   - ➢ Role includes building salesforce implementations for the business requirements using Apex, LWC, Aura , Salesforce OOTB.
   - ➢ Coordinating with the business analysts to gather the requirements and making requirements clear before proceeding to the implementation phase

- ➢ Attending daily technical discussions and addressing the team's queries and blockers if any.
- ➢ Attending scrum call and providing updates to the clients.
- ➢ Worked on LWC implementations for health cloud, for handling the member claims, HIPAA validations etc.
- ➢ Worked on external objects to handle the third party system data within salesforce
- ➢ Worked on sales cloud implementation of quoting process, YES Tool implementations in Aura components etc.

2. **Mindtree Ltd.**

- ➢ **Project** : Salesforce Integration with Emarsys email tool
- ➢ **Designation** : Module Lead
- ➢ **Duration** : July'19 – Sept'19
- ➢ **Role :** Salesforce Developer
- ➢ **Client**: Museum of Modern Arts (MoMA)
- ➢ **Technologies**: Salesforce Sales Cloud

Responsibilities:

- ➢ Worked on REST API integration with emarsys email tool using WSSE authentication protocol.
- ➢ Created Rest API for the same using X-WSSE authentication header.
- ➢ Worked on generating password digest using SHA1 algorithm and 32 bit encoding standards.
- ➢ Worked on batch classes for the same and scheduled the apex jobs.
- ➢ **Project** : Membership website integration with Salesforce
- ➢ **Designation** : Module Lead
- ➢ **Duration** : Oct'19 – Feb'20
- ➢ **Role** : Salesforce Developer
- ➢ **Client**: Museum of Modern Arts (MoMA)
- ➢ **Technologies**: Salesforce Sales Cloud

Responsibilities:

- ➢ Worked with onshore team to know the external application built on ruby-rails. Knowing the required solutions to integrate with SF.
- ➢ Worked on Triggers and future methods to handle the external transactions done by end users at the client application and later process them in SF.
- ➢ Built several apex classes and VF pages for the same.
- ➢ Worked on custom settings, custom label to handle the static data used in the application.

➢ Worked on bug fixes, and post go-live support for the production defects.
➢ Worked on test classes and documentation for the same.

  ➢ **Project** : Classic to Lightning Migration
  ➢ **Designation** : Module Lead
  ➢ **Duration** : Feb' 20 – Aug' 21
  ➢ **Role :** Salesforce Developer
  ➢ **Client**: Museum of Modern Arts (MoMA)
  ➢ **Technologies**: Salesforce Sales Cloud

Responsibilities:

➢ Part of initial lightning scrum call to know the overall requirement and process.
➢ Developed lightning components for several custom js buttons and created new quick actions as part of lightning conversion.
➢ Worked on list buttons for lightning by creating VF pages wherever required.
➢ Worked on Salesforce LDS feature to develop existing functionality in scratch for standard objects from scratch.
➢ Following CI/CD approach using VS code & Git for deployment phase to lower sandbox org's
➢ Peer to peer code review to ensure better code optimization and minimal defects.
➢ Creating test classes for newly developed apex classes or modifying the existing classes with the new changes.

3. **Capgemini Technology Services Pvt Ltd.**

  ➢ **Project** :Salesforce Application Dev and Support
  ➢ **Designation** : Senior Analyst/ Software Engineer
  ➢ **Duration** : Feb'16 – Aug'18
  ➢ **Role :** Salesforce Developer
  ➢ **Client**: GE Healthcare
  ➢ **Technologies**: Salesforce Sales Cloud

Responsibilities:

➢ Worked on security part of salesforce creating permission sets, adding users, profiles, roles, owd etc.
➢ Worked on creating Workflows, process builders, reports etc.
➢ Worked on code modifications according to the incidents and production bugs.
➢ Worked on apex, triggers, batch classes etc to schedule the monthly invoice run.

PERSONAL INFORMATION:

DOB:	1/1/1994
Address:	Bengaluru
Hobbies:	Singing, Cricket

DECLARATION:

I hereby declare that above mention information is true and complete to the best of my belief.