PRATAP.G
MSBI, Tableau Developer & Business Analyst

Enthusiastic analyst with expertise in strengthening companies to lead in highly competitive situations, targeting assignments with an organization of high repute preferably in Hyderabad & Bengaluru.

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Executive Profile

- A result-oriented professional with **over 9 years'** of experience in **Product support, Tableau Development, Business Analysis & MSBI (SSIS, SSAS, SSRS, T-SQL) Healthcare, IT & Finance industry**
- Work with development team in performance analysis of new products and enhancements.
- Work with sales team in product promotional activities.
- Work with support team to provide product support and assistance to customers.
- Maintain documentations for all support activities including product development, enhancement, engineering and marketing activities.
- Work with support team to evaluate complex customer problem, identify root causes and derive resolutions.
- Develop knowledge bases and FAQs for product support activities.
- Inform customers about new features and functionalities
- Take appropriate steps to bring any open support cases to resolution in a timely manner
- Expertise in applications encompassing system design & analysis, development and implementation
- Extensive experience in requirement gathering from Business Teams, building complex SQL queries to acquire the required data and leveraging Tableau, SSRS and SSIS packages to communicate the insights
- Efficient in project management activities which include planning, design, scope management, estimation, resource administration and completion of project within specified parameters
- Proficient with Data Quality, Cleansing, Migration and Warehousing activities with an exposure in ETL process design
- Competent in Business Scoping, Gap Analysis, Root Cause Analysis & Change Management Process
- Ability to work with business users in Data Issue Management around detected Data Quality problems; especially assisting the drive towards root cause solutions.
- Possess extensive experience in constructing triggers, tables, user defined functions, views, indexes, user profiles, relational database models, data dictionaries and data integrity
- Capability to support and sustain a positive work environment that fosters team performance with strong communication and relationship management skills

Key Impact Areas

Project Management

Product Support

Client Relationship Management

Data-Warehousing (ETL)

Testing & Migration

Reporting & Documentation

Database Management

System Analysis

Production Support

Think strategically

Corporate trainer

Data Analyst

Key Skills

Communicator

Innovator

Collaborator

Thinker

Intuitive

Education & Credentials

2013-2018:   MBA (Finance & HR) from JNTUK Kakinada
2006-2011:   B.Sc. (Electronics & Computers) from Acharya Nagarjuna University (Guntur) with 65%

Technical Skills

RDBMS: SQL Server 2005/2008
Operating Systems: Windows XP, 2003, 2008 & 2008 R2
ETL Tools: SSIS 2005, 2008, 2012, Alteryx
Reporting Tools: SSRS 2005/2008, Tableau & Birst
OLAP Services: SSAS 2005/2008

Career Timeline

JP Morgan's, Bangalore Associate Software Engineer		United Health Group, Hyderabad Sr. Reporting Analyst
Feb-2012 to Dec-2012		Oct-2015 to Apr-2019
Dec-2012 to Oct-2015		Apr-2019 to Till Date
Capgemini India Pvt. Ltd., Bangalore MSBI Consultant		Infor Global Solutions., Hyderabad Sr, Support Software Engineer

Professional Experience

Infor India Pvt.Ltd, Hyderabad   **Apr 19 – Till Date**
Sr. Support Software Engineer
Role:

- Work with development team in performance analysis of new products and enhancements.
- Work with sales team in product promotional activities.
- Work with support team to provide product support and assistance to customers.
- Maintain documentations for all support activities including product development, enhancement, engineering and marketing activities.
- Work with support team to evaluate complex customer problem, identify root causes and derive resolutions.
- Develop knowledge bases and FAQs for product support activities.
- Inform customers about new features and functionalities.
- Take appropriate steps to bring any open support cases to resolution in a timely manner.

United Health Group, Hyderabad   **Oct 15 – Apr 19**
Sr. Reporting Analyst
Role:

- Loading the data from different servers by applying the logic on multiple tables
- Managing Performance Tuning & Optimization on Tableau, SSIS, SSRS & SQL server and resolving issues in large-scale production environments located globally
- Able to balance quick-win development with long-term approaches and remain adaptable to change
- Gathering requirements from the client as per the business needs
- Performing POC's (Proof of Concepts) according the business logic to get the accurate deliverables.
- Creating SSIS packages & reports using SSRS & Tableau
- Conducting Unit Testing of SSIS packages & SSRS reports

Capgemini India Pvt. Ltd., Bangalore   **Dec 12 – Oct 15**

MSBI Consultant

Role:

- Extracted data from various sources like Oracle, .CSV, Excel & Text file from Client servers & through FTP
- Implemented Logging, Checkpoints & Package configurations
- Validated data in between ITS Intl, ITD & ARP applications
- Designed & developed SSIS packages using different data transformations like Derived Column, Lookup, Conditional Split, Merge Join, Merge, Union, Sort, Multicast, Data Conversion and Execute SQL Task to load into Database

JP Morgan's, Bangalore   **Feb 12 - Dec 12**

Associate Software Engineer

Role:

- Performed operations using **Lookup, Conditional Split, Multicast, Derived Column frequently, Partitions, Calculations, Simple & Complex MDX queries**
- Processed the data in dimensions & facts based on granularity
- Implemented KPI'S & action's on cube
- Connected cube & generated Reports

Personal Details

Date of Birth:	05-June-1989
Languages Known:	English, Telugu, Hindi, Kannada
Address:	Hyderabad

FOR DETAILS ON PROJECTS REFER ANNEXURE BELOW

ANNEXURE

Project:	Birst
Client:	Birst
Technology:	SQL Server,Birst
Team Size:	30
Duration:	Oct 15 to Apr-19
Role:	Sr. Support Software Engineer
Organization:	Infor
Description:	Birst is itself a product which is designed to generate the reports in cloud environment. We are having a N number of customers who are benefiting by using our product. We are as SaaS team supporting to our customers to resolve the issues occurring while utilizing our product. We are having multiple segments under our product.

Project:	Optum Payment Integrity (OPI)-ERA DEV
Client:	Optum Global Solutions (OGS)
Technology:	SQL Server 2008 R2, SSIS, SSRS, Tableau
Team Size:	30
Duration:	Oct 15 to Apr-19
Role:	Sr. Reporting Analyst
Organization:	United Health Group (OPTUM)
Description:	OPI project is mainly concentrated on the claims business for OGS (Optum Global Service). There were many segments under this and each segment had many customers. The main aim was to create & generate reports according to the customer business by gathering requirement & developing the SSIS packages, SSRS reports, Tableau Dashboards & assigning the tickets to the developers according their capacity.

Project:	ITS Intl & ITD ARP
Client:	Warner Brothers (WB)
Technology:	SQL Server 2008 R2, SSIS
Team Size:	11
Duration:	Nov 14 – Sep 15
Role:	Team Member/MSBI Developer
Organization:	Capgemini India Pvt. Ltd.
Description:	ITS Intl & ITD ARP project archived ITD & ITS data created & maintained by WBITDI into the Archive Reporting Portal (ARP). Business Objects reports were developed that allowed users to view ITS & ITD data. Application business rules documentations were created to preserve system knowledge for future use to understand reporting & system use. Business rules documentation, ARP training materials & links to ARP ITD & ITS reporting were made available through share point.

* ITD – New flexible reporting for contracts Management and Product & Rights
* ITS – New flexible reporting if needed & modifications related to existing ITS Domestic ARP reports are required

Project:	HP-3000 (Hewlett Packard-3000) (HPFB, VFDS, CORE, IFDS)
Client:	Warner Brothers (WB)
Technology:	SQL Server 2008 R2, SSIS
Team Size:	11
Duration:	Dec 13 – Oct 14
Role:	Team Member/MSBI Developer
Organization:	Capgemini India Pvt. Ltd.
Description:	The aim of this project (HP-3000) was to migrate the data from HP-3000 legacy systems into SQl server 2008. To get the greater accessibility of the reports & to take the business decisions based on reports. Basically these were for audit purpose of client financial details. This packages was developed to support different applications for the client. These applications dealt with different territory languages data like Japanese, Chinese, Korean, Denmark and so on around 30 languages. This data was further useful to the analytical & reporting people for two & multi-dimensional analysis.

* HPFB—HP Financial Book Keeping   *** IFDS**—International Film Distribution System
* VFDS—Video Film Distribution System   *** CORE**—WHV Manufacturing Ordering System

Project:	International Theatrical System-Archival Reporting Project (ITS-ARP) [Domestic]
Client:	Warner Brothers (WB)
Technology:	SQL Server 2008 R2, SSIS
Team Size:	11
Duration:	Jan 13 – Nov 13
Role:	Team Member/MSBI Developer
Organization:	Capgemini India Pvt. Ltd.
Description:	The aim of the project (ITS-ARP) was to migrate the data of mainframe & Cobol (legacy) systems into SQL Server 2008 to improve the efficiencies and gain greater accessibility specifically around domestic data with company, customer & contract. This data is further useful to the analytical and reporting (SAP-BO) people for two and multi-dimensional analysis.

Project:	Integrated Customer Data Warehouse (ICDW)
Client:	JPMC (JP Morgan's Company Ltd.)
Technology:	SQL Server 2008 R2, SSIS, SSAS
Team Size:	6
Duration:	Feb 12 – Dec 12
Role:	Team Member/Jr. Software Developer
Organization:	JP Morgan Chase
Description:	The aim of the project (ICDW) was to build & support a data environment to improve the efficiencies & gain greater accessibility specifically around party subject area with involved party, organization unit, customer & dimensions. This data is further useful to the analytical & reporting people for two and multi-dimensional analysis.