Anuj Kumar

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Professional Summary

- Around **13.5 years** of professional experience in software systems analysis, design, and development
- Good exposure to each of the phases of **Software Development Life Cycle (SDLC)**, developing projects from stage of concept to full implementation
- Having over **11 years** of experience in design and implementation of PEGA Rules Process Commander (PRPC) in PRPC v5.5, v6.1, v6.2, v7.1, v7.2,V7.4 , V8.1 and V8.4, JavaScript, XML, HTML, Database Concepts and Java Concepts
- A skilled programmer with a flair for adopting new technologies, designing and building applications in Business Process Management (BPM) tool such as **Pega RULES Process Commander**
- A keen Analyst and Team Player with thorough understanding of all aspects of the SDLC from understanding client requirements through direct client interaction, translating them into technical specifications and driving their execution.
- I am working as a **Project Lead(Lead System Architect)** and managing the project of resource strength of 10.
- I have worked on **Healthcare**, **BFS**, **Insurance**, **Automobile** Domain
- I have worked Pega Smart Dispute Framework.

Experience summary

- Currently working with **LTIMindtree** as **Associate Principal-Architecture** from 3rd Jan 2023 to till date.
- Worked with **HCL Technologies, Pune** as Lead Consultant from 17th May'21 to 16th Sep 2022 date.
- Worked with Atos Syntel Pvt. Ltd, Pune as Consultant from 6th Feb'19 to 12th May'21.
- Worked as Lead-Technology in Synechron Tech Pvt. [11th July' 16 to 25th Jan' 19]
- Worked as Consultant in Capgemini [19th Jan' 15 to 29th June' 16]
- Worked as Senior Software Engineer in Tech Mahindra Limited [9th April' 14 to 16th Jan'15]
- Worked as Technical Analyst in Cognizant Technology Solution. [15th Nov'10 to 2nd April '14]

Education summary

Bachelor of Technologies (Computer Science and Engineering) with 8.13 CGPA, WBUT, Kolkata, West Bengal

Certification

- Pega PRPC Certified System Architect (CSA v6.1)
- Certified Senior System Architect (CSSA)
- Pega PRPC Certified System Architect (CSA v7.1)
- Certified CPM Architect (CCA)
- Certified Methodology Black Belt (CMBB)
- Pega Certified Lead System Architect Readiness (**CLSAR**)
- Pega Certified Lead System Architect (**CLSA-I**) - I (Part I)

• **Special focus areas in Pega RULES Process Commander (Pega 7.x and Pega 8.x)**
Working with Data Management, Case Management, User Interface Enhancements (Dynamic Layout), Smart Shape in Flow.
• **Special focus areas in Pega RULES Process Commander**
Process Flow , ScreenFlow , Decision Rule (Decision Table , Decision Tree , Map Value , When), Declarative Rules , Circumstances Rules (Property & Date Time) , Multi Circumstances Rule (Circumstance Definition & Circumstance Template) , User Interface(Harness , Section , Flow Action, Portal , Navigation , Different types of Layout (Dynamic layout , Free Form , Smart, Repeating), , advance Control (Auto Complete , Dynamic Select ,List to List , Menu Bar , Navigation Rule) , Declare Pages(Thread, Requester & Nodes) , Reports using following Rules: (List View, Summary View, Report Definition, Category, Shortcut) , Rule resolution , Rule availability(Yes, No, Block, Final, Withdrawn) , Database, Database Table , Product, Product Patch, import & Export Rules, Agent , Integration (Service SOAP, Rest Service , Connect SOAP, Connect Rest , Email Account) ,Develop the Portal for Manager and Other User. LDAP and SSO for Authentication

Organization Name: - LNTMindtree, Pune

1. Project: ESG GAR
Client: Nordea, Northern Country.
Description: Nordea has committed to the Green-shift in banking and as a leading European bank shall be among the Best in class for delivering high quality reports to ECB and support all our stakeholders and customers in all matters related to ESG (Environmental, social, and governance). This will bring more focus and validity to our green solution both from customer and banking view.
We are updating the missing customer data in ESG Data Hub through Pega UI. For updating customer data we are creating cases in two ways-
1) Auto case Creation - Case created through Data Flow
2)Manual Case Creation. - User Initiate the case

This ESG GAR application is currently implemented in Pega 8.8
Responsibilities: -
   ● Understanding and analyzing the business requirements.
   ● Estimation/Design Components.
   ● Development of functionality specific reusable components.
   ● Leading the 10-member team
   ● Attending Daily call with client and Provide solution if required.

Role: **Sr. Lead Consultant**

Organization Name: - HCL Technologies, Pune

1. Project: BE Deceased Notification
Client: ING BANK, Belgium.
Description: NG is a global financial institution with a strong European base, offering banking services through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business. The BE deceased Notification application has been designed for Belgium People who have an account in ING Bank. The Deceased Notification application handles the account of a customer who has died. The BE deceased Notification application is an integration of Pega Application and Java Application (DAX). Request is coming from

Java (DAX Application) and a case has been created in Pega to Process and notify the customer according to Language line ENG, NL and FR.

The Pega application has three tasks.

1) Create Cases in Pega Application and Notify the Contact Person on behalf of the customer and resolve the case in 24 hours.
2) Delete the Cases Older than 30 days from Database.
3) Generate the Report of the last 30 days created case and send it to the CLI Team.

Responsibilities: -
- Understanding and analyzing the business requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.
- Created the Job Scheduler for Delete Case and Send Report of 30 days Older Cases.
- Fixed the issue, Packaging and deploying applications in TEST, ACC and PROD env.
- Quality Management Testing of Application.

Role: **Pega Lead Consultant**

2. Project: XCLAS Pega Upgrade
Client: ING BANK, Netherlands.
Description: NG is a global financial institution with a strong European base, offering banking services through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business. Cross border Consumer Loans Application System provides loans (Personal loan and Overdraft) to Retail customers in NL and BE under the UNITE program. XCLAS forms the backbone of 3 customer-facing interfaces MING, LISA and RINGO. I have used the **Pega Smart Investigate** framework in this Project.
I have worked for pega Upgrade from Pega v7.4 to Pega V8.4
Responsibilities: -
- Replace Deprecated rules
- Change for Job Scheduler and Queue Processor
- Fixed UI issue ⌷Packaging and deploying applications
- Quality Management Testing of Application

Role: **Pega Lead Consultant.**

Organization Name: - Atos Syntel Pvt. Ltd, Pune

1. Project: Aegon Harris
Client: Aegon Life Insurance Company Ltd.
Description: Aegon Harris Project has two parts NS2 and Replat Forming
1.NS2 - I have worked on Network separation Project; I have moved some Application from Aegon Environment to Atos Environment.
2.Replatforming - In this Project I am going to Replace Unisure by Sapiens Consolidation master
- Understanding and analyzing the business and resource requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.
- Project Implementation and coordination activities.
- Packaging and deploying applications along with the production rollout.
- Code Review
- Quality Management

Role: Pega Lead Developer

2. Project: ORP (One Rating Platform)
Client: Moody's Investors Service **(MIS), US**
Description: Moody's is an essential component of the global capital markets, providing credit ratings, research, tools, and analysis that contribute to transparent and integrated financial markets.
Ratings Platform (ORP) will be an intuitive, end-to-end platform that enables the execution of MIS' standardized business processes to accelerate delivery of ratings products and services to the market, minimize risk, and offer the flexibility to meet market, business and regulatory demands.
Key business objectives defined for ORP are:
    • Improve time to market while maintaining ratings & data quality
    • Enhance transparency into workflow and controls
    • Enable orchestration of seamless, repeatable processes
    • Reduce costs across the ratings processes, from order to cash
    • Provide a stable, flexible and secure platform

The ORP Platform would support Ratings, Commercial, and Finance business processes and capabilities for all LOBs using an industry leading Business Process Management Suite.
ORP scope includes the ratings process, commercial and finance processes, as well as shared capabilities such as workflow, reporting, presentation/user interface, ORP specific data management and user entitlements.
Team Size: 10

Responsibilities:
    • Understanding and analyzing the business and resource requirements.
    • Estimation/Design Components.
    • Development of functionality specific reusable components.
    • Project Implementation and coordination activities.
    • Packaging and deploying applications along with the production rollout.
    • Code Review
    • Quality Management
Role: Pega Lead Developer

Organization Name: - Synechron Technologies Pvt. Ltd, Bangalore

1. Project: NGT Global
Client: HSBC, UK
Description: To effectively manage the money laundering and terrorist financing risks faced by HSBC. A risk-based approach to the approvals of the client both at on-boarding and periodic reviews. Greater oversight (i.e. additional levels of approvals) is required for higher risk clients, particularly at on-boarding or where there is material change in an existing client's risk profile.
CMDD Checklist: during the CDD process, additional information for the customer /non-customer may be required in order to complete the profile request (New Business, Remediation, Renewal, and Trigger etc.). At present, the information is being requested for by the kyc analyst and provided by the CMDD Analyst via email.
Team Size: 25
Responsibilities:
    • Understanding and analyzing the business and resource requirements.
    • Estimation/Design Components.
    • Development of functionality specific reusable components.
    • Project Implementation and coordination activities.
    • Packaging and deploying applications along with the production rollout.
    • Code Review
    • Quality Management
Environment: Pega RULES Process Commander (Pega v6.2sp1), Oracle, Core Java, SQL
Role: Pega Lead Developer

Organization Name: - Capgemini, Bangalore

1. Project: GSSC Upgrade Project
Client: CISCO, USA.
Role: Consultants
Description: This Project is an Upgrade Project of GSSC Application in which we have a total of 11 Applications, we upgrade this application from Pega v7.16 to v7.1.9. GSSC Application contains CC, VMT, Arch, S2S, DM, SORT Exception, etc. Application.
Responsibilities:
- Understanding and analyzing the business and resource requirements.
- Project Implementation and coordination activities.
- Packaging and deploying applications along with the production roll-out.
- Quality Management
- Testing of Application

Environment: Pega RULES Process Commander (Pega v7.1.9), Oracle, Core Java, SQL
Role: Pega Developer

2. Project: Day One Pro-visionary
Client: Wells Fargo, US
Role: Consultants
Description: The Project Objective is to create an integrated enterprise solution that provides a one- stop shop for all onboarding needs with ability to tie into back-end systems. The "one-stop shop" is integrated to be a portal for hiring Managers/Direct Managers/Proxy/Concierge Group to submit all requests necessary to complete the in-scope on-boarding processes for team members and managed resources at one location. The tool should be built with the ability to receive an HR feed and hook into the back-end request systems that exist today to allow for straight through processing. Back-end request systems will not be replaced, and current processes will not be altered as a result of the project. The tool will provide the opportunity to improve the manager onboarding experience by simplifying the process. The tool will help the new hire to be productive on day-one or as close to day-one as feasible. It will allow for monitoring of the status of the requests in one place and allow for accountability within the process flow. The tool is intended to be a front end for the various in scope services at an Enterprise level.
Team Size: 4
Responsibilities:
- Understanding and analyzing the business and resource requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.
- Project Implementation and coordination activities.
- Packaging and deploying applications along with the production rollout.
- Code Review
- Quality Management

Environment: Pega RULES Process Commander (Pega v7.1.6), Oracle
Role: Pega Developer

3. Project: HR Matrix Report
Client: Wells Fargo, US Role: Consultants
Description: The Project Objective is to create an integrated enterprise solution that provides a one- stop shop for all onboarding needs with ability to tie into back-end systems. The "one-stop shop" is integrated to be a portal for hiring Managers/Direct Managers/Proxy/Concierge Group to submit all requests necessary to complete the in-scope on-boarding processes for team members and managed resources at one location. The tool should be built with the ability to receive an HR feed and hook into the back-end request systems that exist today to allow for straight through processing. Back-end request systems will not be replaced, and current processes will not be altered as a result of the

project. The tool will provide the opportunity to improve the manager onboarding experience by simplifying the process. The tool will help the new hire to be productive on day-one or as close to day-one as feasible. It will allow for monitoring of the status of the requests in one place and allow for accountability within the process flow. The tool is intended to be a front end for the various in scope services at an Enterprise level.

Team Size: 5

Responsibilities:
- Understanding and analyzing the business and resource requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.
- Project Implementation and coordination activities.
- Packaging and deploying applications along with the production rollout.
- Code Review
- Quality Management

Environment: Pega RULES Process Commander (Pega v7.1.6), Oracle
Role: Pega Developer

4. Project: DPG Project
Client: Wells Fargo, US Role: Consultant
Description: The Deposit Products Group business process is an internal process exclusive to DPG. The PEGA tool enables the DPG Product Managers to submit a modification to any Deposits product into the queue where it is assigned a Risk Score and routed for Approval. Based on the assigned risk, the request may require Approval from DPG Leadership, Finance and Compliance. The requests are prioritized, and once the modification request becomes a project, the management, tracking and fulfillment of the project is handled outside of the PEGA tool.

Team Size: 5

Responsibilities:
- Understanding and analyzing the business and resource requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.
- Project Implementation and coordination activities.
- Packaging and deploying applications along with the production rollout.
- Code Review
- Quality Management

Environment: Pega RULES Process Commander (Pega v7.1.9), Oracle 10g
Role: Pega Developer

Organization Name: - Tech Mahindra Ltd.

1. Project: Internet e-HUB
Client: Vodafone, UK
Role: Sr. Software Eng.
Description: Internet e-HUB is a Global Program within Vodafone Company. Internet E-Hub is a Vodafone proposition which uses new technology to combine fixed and mobile connections together to provide Business customers with access to the internet and an enhanced user experience. The main goal of this program is to create an order process and accept this Order process by an outsource partner (Order Desk). The Outsourcing partner of Vodafone is Tech Mahindra. For each Order process case of Site is created. For each site a Sub case of Mobile and Fixed is created. Some information related to Mobile and Fixed will be manually entered by the order desk onto our screen.

Team Size: 5

Responsibilities:
- Understanding and analyzing the business and resource requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.

- Project Implementation and coordination activities.
- Packaging and deploying applications along with the production rollout.
- Code Review
- Quality Management
- Training resources

Environment: Pega RULES Process Commander (Pega v6.2), Oracle
Role: Pega Developer

2. Project: Ford OWS Phase-1
Client: Ford, USA Role: Sr. Software Eng.
Description: OWS is a Global Program within Ford Motor Company. The main goal of this program is to rewrite the legacy claim processing application. The Warranty Admin (WA) work stream is one of the critical releases to deliver this commitment of achieving a global Warranty administration. Administration screens that will allow business users to define, manage and control the business rules pertaining to the warranty control tables used in claim validation. To support this global solution OWS has decided to heavily utilize the capabilities of the already proven Pega Rules process commander (PRPC) as its rules engine (BRE).
Team Size: 12

Responsibilities:
- Defect Solving related to each module.
- Development of templates and components.
- Development of Customizable components.
- Front End and Back End development of different modules.
- Interaction with the customer to understand the functional/non-functional requirements.
- System understanding of the existing applications and working closely with Business and technical stakeholders to manage ongoing changes.
- Interacting with on-site and offshore teams in resolving their problems.

Environment: Pega RULES Process Commander (Pega V6.2sp2), Oracle 9, Core Java, SQL
Role: Pega Developer

Organization Name: - Cognizant Technologies Solution

1. Project: Prudential Insurance Project
Client: Prudential, USA
Role: Technical Analyst
Description: Consists of two different applications (Legacy System and New Stars) including more than 60 processes. Before and after retirement how the employees are getting benefited deals with that.
Interact with a lot of other external systems to process and preserve the data as per business logic. Team Size: 20
Responsibilities:
- Understanding and analyzing the business and resource requirements.
- Estimation/Design Components.
- Development of functionality specific reusable components.
- Project Implementation and coordination activities
- Resolve Production issues in a timely manner to minimize impact.
- Packaging and deploying applications along with the production rollout.
- Release (Build) Management
- Production Support
- Code Review
- Quality Management
- Training resources

Environment: Pega RULES Process Commander (Pega v5.4), Oracle, Core Java, SQL

2. Project: GBDD Checklist
Client: HSBC, USA
Role: Technical Analyst.
Description: Collective Brands take care of the suggestions of the employees working for it. It is a site where people can enter their comments. Here we don't take the ids or any details of the person entering the comments. The likes and dislikes are read by managers and the concerned people.
Team Size: 6
Responsibilities:
- Estimation/Design Components
- Development of templates and components
- Development of functionality specific reusable components
- Coordinating with offshore team
- Coordinating with onshore team
- Resolve Production issues in a timely manner to minimize impact
- Packaging and deploying application along with the production rollout
- Code Review
- Quality Management

Environment: Pega RULES Process Commander (Pega V6.2sp2), Oracle 9

3. Project: Pega Level 3 Support
Client/Vertical: Pega System Inc.
Role: Developer
Description: Pega Level 3 is responsible for analysis, design, development and implementation for new modules and enhancing existing modules for PegaSystems. Developing Update Manager which helps the customer to install the HFIX in his system to update the PRPC and resolve the bug. PRPC 5x Update Manager runs separately. Cognizant Pega Level 3 team, in collaboration with Pega System personnel, had built PRPCv5.5 SP1 compatible 'Update Manager' and made it available through PDN.
The forthcoming version of 'Update Manager', comprising the aforementioned functionalities, designed for PRPC v6.1 has been integrated with the tool itself and can accessed through links available from the Pega icon marble. Customers can avoid raising issues with the Pega System for every issue they encounter and the corresponding fix they desire.
Team Size: 6
Responsibilities:
- Troubleshooting issues at various levels (development/staging and production).
- Have worked in designing and development of SE.
- Have worked in UI, Activity, and Correspondence; Report (Summary View & List View).
- Coordinating with offshore team
- Coordinating with onshore team
- Packaging and deploying application along with the production roll-out
- Code Review
- Quality Management
- Resolve Production issues in a timely manner to minimize impact
- Packaging and deploying application along with the production roll-out
- Code Review
- Quality Management

Environment: Pega RULES Process Commander (Pega V6.1, V6.2, V6.2sp2,) , Oracle 9