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KEY COMPETENCIES

- IT Delivery Management
- Incident/Change Management
- Vendor/Business Development
- Best Practice Implementation
- Product Development & Engineering
- People Management
- Customer Support Operations
- Agile Methodologies
- Client Interaction

EDUCATION

Application Development Curriculum, IBM ACE, New Delhi, India, 2000

B.Sc. (Computer Science), Agra University, Agra in 1993

CERTIFICATIONS

- ✓ AWS Certified Solution Architect, (Associate) Year 2019
- ✓ Sun Micro-systems Certified Programmer and Developer for Java 2 Platform
- ✓ Microsoft Certified Solution Consultant
- ✓ Google Cloud Certified Engineer's Exam
- ✓ Certified cloud security Professional (CSSP) Exam

KEY IMPACT AREAS

- ✓ PMO Activities SPOC
- ✓ Knowledge Transfer (Solution Architecture Diagram and Related Areas)
- ✓ Pricing and Cost Estimation
- ✓ Resource Management
- ✓ Release Management
- ✓ Audit & Inspection Training & Development
- ✓ Risk Management

CHANCHAL CHATTERJI

Principal Consultant (Cyber-security)
Cloud Reference Architectures | Security Models | Cloud Security Frameworks (CSA, CIS)

Progressive and combined 21+ years of IT Services Leadership across various domains including 5+ years in Security Solution Designing and Architecture. Excellent ability to capture the mindset of the client and analyze opportunities for business growth/process enhancement. Experienced in providing solution architects with a strong AWS, Azure, and Multi-cloud ecosystem while working on different dimensions of Cloud Security Framework.

SUMMARY

- Customer focus oriented and senior IT professional, endowed with meticulous knowledge of IT architectures, procedures, and methods with entrepreneurial spirit.
- Superior record of delivering large-scale & mission-critical initiatives with expertise in Cyber Security operations, and IT risk management with a focus on performance and reliability.
- Holds distinction in ensuring compliance with all Service Level Agreements achieving the highest customer satisfaction results.
- Inquisitive in nature and enjoy applying logic to solve complicated problems.

PROFESSIONAL EXPERIENCE

INFOSYS LTD.
Principal Consultant/ Architect (Cyber-Security)
(Jul 2017 – present)

Key Responsibilities:
- Entrust with the responsibility of management, planning, budgeting, staffing, and delivery of Security Solutions and Services to the Client.
- Manage the Security Operation Center (SOC)/Cyber Defense Center; streamline Enterprise Security designs, implementations, and support for different environments.
- Create functional and technical specification project roadmaps based on the customer's system landscape and identified possible solutions that could be realized.
- Follow up with the concerned stakeholders in maintaining security operations and service delivery based on the various SLA parameters.
- Implement various process improvement initiatives and optimized resource utilization to enhance technical and operational efficiency and service quality.
- Ensure alignment of standards, frameworks, and security with the entire business and technology strategy. Identify and communicate current and emerging security threats.
- Create security architecture elements to mitigate threats as they emerge.
- Evaluate security design gaps in existing and proposed architectures; recommend changes as required; utilize the latest programming language and technologies to write code, complete programming, and perform testing and debugging of the applications.
- Impart Users for implementation or conversion of systems.
- Engage in recruitment activities, and evaluate and hire experienced profiles.
- Work with product owners for L3 escalations; spearhead 360-degree activities including support from L0-L4 activities.
- Perform different phases of negotiations with the client such as RFI, RFP and formulate SOW and proposals for different engagements.
- Coordinate with Product, DevOps, and Engineering Team to develop new product concepts.

Highlights:
- **Built and led a new Cloud Service Team** to implement new cloud/hybrid security platforms.
- Instituted **proof-of-concept prototype applications** for Cloud and Cloud Security deployments.
- **Implemented organization-wide security policies**, guidelines, and procedures as well as Cryptography System and Encryption Mechanism.
- Developed and implemented a security risk assessment framework.
- Essayed a key role in setting up of Virtual Security Centre.

- Accredited with the **Infosys Rise Award** for the best project accomplishment while working with a North America-based soft drink Client in 2022.

AppDynamics India Technologies (Pvt) Ltd., Bangalore, India
Senior Consultant
(Nov 2016 – Feb 2017)

Key Responsibilities:

- Built a modernized roadmap by applying technical know-how and client requirements based on the client's overall applications portfolio, IT infrastructure, and business priorities.
- Skilled at capturing the voice of the customer and converting them to create business and IT solutions in coordination with the Engineering Team.
- Sustained sustaining healthy business relations with key customer IT decision-makers, handled escalations to clear ambiguity/conflicts on various business needs; acted as their Trusted Advisor.
- Assessed the Customers' knowledge related to the Central Nervous System and overall cloud readiness to support customers through a structured learning plan and ensured its delivery through the Partners.
- Kept abreast of technical skills, latest market trends, and competitors' moves.
- Collaborated with the technical community in case of migration of the legacy system to the AWS cloud.
- Imparted training to the Clients on Product and Cloud migration.

Industry Freelancer
For Deployment of J2EE/Dot .net-based solutions to the AWS Cloud
(Jul 2014 – Nov 2016)

Key Responsibilities:

- Interacted with the clients for requirements gathering, executed RFP analysis, and built business proposals accordingly.
- Engage in the full life cycle of the product (application) development process from requirements gathering to custom designing solutions, development, documentation, testing, troubleshooting, deployment, release, and team coordination.
- Served as a Coordinator between the Support Teams and Stakeholders.
- Maintained Application through code modifications/enhancements and aided at the Client locations; kept a track record of the efforts and rectification.
- Performed Cloud Assessment, Proof of concept, Application, and Data Migration of the solutions to the AWS Cloud.

PAST EXPERIENCE

- Senior Consultant, NIIT (China) Shanghai Ltd., Feb 2006 – Jun 2014
- Executive Software Support, Newgen Software Technologies, New Delhi, India, Mar 2000 – Feb 2006

TECHNICAL SKILLS

Programming	Core Java, J2EE (Servlet, JSP, JDBC), Dot Net: C#, VC#, ADO.NET
Cloud	AWS and Azure Cloud, Micro-services, Microsoft defender ATP, Crowd-Strike, Office 365w5
Cyber Security	Palo-Alto Deployment in Azure / AWS Cloud
IAM	RBAC, SSO, MFA, Universal Login, Risk and Compliance
Databases	SQL- Server 2008, db2, Oracle, Redis, Kafka, Couch base, PostgreSQL
Web	HTML/ DHTML/Java Script, ASP.Net, XML
Cloud	Amazon Web Services deployment, Blockchain
Designing	UML using Visio
CI/CD	Jenkins, SonarQube Analysis, Jacoco Code Coverage

- Visa: Valid UK visitor visa till Aug'2021