

# Sudip Kumar Mondal

6x Salesforce Certified Professional

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A seasoned Salesforce certified professional with 10 years of Industry experience in different domains like banking, retail, HRIS etc. An integral member of many Salesforce implementations using sales cloud, service cloud, FSL etc along with custom app development that's compatible with the latest developments around lightning components since the last 7 years.

## Skills

Salesforce Sales Cloud	
Salesforce Service Cloud	
Salesforce CPQ	
Salesforce Field Service Lightning	
Salesforce Development & Administration	
Requirement Analysis	
Implementation of Best Practices & governer limits	
Agile & DevOps methodology	
Deployment & packaging	
Post deployment activities & production support	
Presentation of the developed system	

## Work History

2017-02 - Current

### System Analyst Team Lead

*Hexaware Technologies, Pune, Maharashtra*

- Requirement Analysis
- Implementing various Lightning components, apex classes etc to meet the customer requirement.
- Customer org installation & post installation Support (if needed).
- Implementation of best practices.
- Monthly governance meeting with the practice leaders.
- Deployment of the developed code in DevOps methodology using CircleCI, github & MS Visual Code
- Code Analysis as and when required to get root cause of an incident

- Implementing various Lightning components, apex classes etc to meet the customer requirement

2016-09 - 2017-02

### Senior Salesforce Developer

*Techila Global Services, Pune, Maharashtra*

- Requirement analysis
- RCA & fixing for a presented problem
- Extensive use of the dataloader & workbench for data migration.
- Communication with Salesforce and customer as and when required for different issues.
- Use of change sets for updated code movement between different orgs.

2010-08 - 2016-08

### Senior Software Developer

*Wipro Technologies, Pune, Maharashtra*

- Implementing various Visualforce, Apex Class, Apex Triggers, workflows, test classes, approval process, Process builder, dataloader etc.
- System Development and bug fix.
- Daily Scrum meeting with the customer for updates

## Education

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2010-02 - 2014-03

### M.Tech Software Engineering from BITS(Pilani)-Work Integrated Program: Software Engineering

*BITS - Pilani*

This was a work integrated program which offered us a M.Tech from BITS Pilani in Software Engineering along with relevant industry experience in different aspects of software development

2007-03 - 2010-03

### BCA: Computer Applications

*Asansol Engineering College - Asansol, West Bengal*

## Certifications

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External Certifications (Latest to oldest)-

Salesforce Certified Platform App Builder

Salesforce Certified Service Cloud Consultant

Certified Scrum Foundation Professional by CertiProfs.

Copado Admin

Salesforce CPQ

Salesforce Certified Platform Developer 1

Salesforce Certified Sales Cloud Consultant

## Accomplishments

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ACE award in Hexaware Technologies for timely deliverables.

SPOT award in Hexaware Technologies for quickly scaling up.

Best Team awarded in Techila Global Services for great deliverables.

Feather in My Cap award in Wipro Technologies for great work ethics.