Yatiraj Sharma

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Certified SAFe Advanced Scrum Master & Application Architect

Dedicated Leader with more than 15 Years of Expertise in Agile Project Management, Scrum, and Big Data

Versatile and results-driven scrum and project management professional who utilizes skillsets in application architecture, agile development, and cross-functional leadership that expands margins and increases revenues. Well-versed in application product life-cycle management and financial industry sectors. Highly effective project manager who understands the importance of engaging all stakeholders to ensure organizational alignment. People-centered leader focused on inspiring and executing a shared vision of excellence that improves both product and process. Individual dedicated to reflection and self-improvement who consistently outperforms organizational expectations.

CORE COMPETENCIES

- Agile Project Management
- Process Improvements
- Cross-functional Leadership
- Technical Leadership

- Certified Scrum Master
- Talent Development
- Application Architecture
- Data & Analytics

- Software Delivery Processes
- Efficiency Improvements
- Operational Processes
- Financial Industry

PROFESSIONAL EXPERIENCE

Virtusa   *2018 – Present*

Scrum Master and Technical Product Manager – JP Morgan Chase Bank

Selected Achievements:

In CIB LOB of JPMorgan Chase Bank under GIAM Get to Moderate program successfully achieved 96% target for Interactive Application IDs and 92% target App2App IDs (total 12K Functional IDs of 127 applications) migration to enterprise level security standard solutions like Kerberos Authentication and Enterprise Password Vault. (EPV CARKaim agent installation) This effort enabled JPMC to close more than 1200 compliance break opened from 2018.

Oversaw a portfolio of projects for JP Morgan Chase valued at $20MM including launching the first-ever automated deployment to cloud-based platform and leading a 500 distributed server build impacting over 50MM customers.

Led 3 different cross-functional Scrum Teams totaling 18+ employees in the JPMC Digital Nucleus, successfully increasing velocity from 20+ points to 35+ points in under 10 sprints while delivering projects on-time and underbudget.

Implemented new Data on Edge initiative in the Digital Nucleus space, increasing resiliency, reducing response time by 40ms, and decreasing failures by ~30,000.

Spearheaded a series of cost optimization initiatives, including identifying less CPU consuming microservices and bringing them to the cloud for a $170,000 savings and decommissioning legacy hardware, saving over $242,000.

Trained internal and external product owners and tech leads on Agile and Scrum best practices, holding 4 major coaching sessions serving 18+ employees and working one-on-one with 6 individuals to implement improvements.

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Syntel   *2006 – 2018*

Scrum Master and Project Manager, I – American Express (2016 – 2018)

Selected Achievements:

Initiated a variety of scrum & agile process optimizations, leading 2 development teams of more than 9 employees to implement sprint plans, relative estimations, continuous integration and more, leading to receipt of company-wide 2016 Annual Leadership Value Award.

Led major cost optimization initiatives, including the migration of American Express Offer DB2 Database to a big data hive, saving over $200,000/year and mainframe component optimization which saved over $87,000/year.

Implemented new processes which reduced the number of automated incidents tickets by 32% by reserving 20% capacity for the existing production and by applying problem solving techniques.

Project Lead I, II, III – American Express (2010 – 2015)

Selected Achievements:

Oversaw the Card Acceptance and Processing Network (CAPN) portfolio for American Express, valued at $2.5MM, acting as a solution architect to improve 16 FINCAP layouts to a single global settlement layout, saving over $5MM.

Received the "Best Innovation Idea Award" for CAPN portfolio work and overall commitment to process improvements and cost optimizations which increased efficiency, expanded margins, and increased revenue for American Express.

Supported a multinational trial based in Sydney Australia, acting as Production Support Expert in JAPA payment system RSS for American Express, as a result, Syntel won a 2-year service contract.

Software Programmer I, II, III – American Express (2006 – 2010)

Selected Achievements:

Developed custom programming solutions to improve process and production, such as running Dos2Unix script on more than 1000 merchant profiles, resolving a major file upload issue causing more than 20,000 merchant complaints.

Served as production Support Expert, resolving more than 1500 tickets and delivered more than 1000 different project components in mainframe with less than 5% defects.

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EDUCATION & CERTIFICATIONS

Bachelor of Engineering – Computer Science – *Shri Guru Gobind Singhji Institute of Engineering and Technology*

Certified Scrum Master- Scrum Alliance. **IBM DB2 CertificationBNFS Certifications**

Advance Level NoSQL Database Programmer *SAFe Practitioner (SP) – Scaled Agile Inc.*

SAFe Agilest (SA) – Scaled Agile Inc. *SAFe Advanced Scrum Master (SASM) – Scaled.*
Agile Inc

TECHNICAL SKILLS

Platform: *JAVA Spring boot, Hadoop, Salesforce, Spark, Websphere, Jboss, Mainframe Apache Tomcat, KAFKA*

Tools: *Rally, JIRA, Jenkins, Eclipse, IntelliJ, ServiceNow, Changeman, Control-M, Splunk, IBM Data Studio, QMF, FILEAID, MangeNow, SPUFI, Aptune. Confluence, SharePoint, HIVE.*

Monitoring: *Splunk, Dyntrace, Willi*

Operating Systems: *MS Windows 7 / XP / Vista / 10, Linux, MVS Z/OS*

Languages & Databases: *JAVA, MapR, COBOL, JCL, Unix, C, C++, Basic of Scala, Cassandra, DB2, Oracle, NoSQL (N!QL), HDFS, IMS, VSAM.*