SUDEEP UNNIKRISHNAN
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SUMMARY

Post-Graduate Diploma in Business Management (PGDB) from University of Canterbury, New Zealand (**AASCB & AMBA** accredited) & B.TECH from Amrita Vishwa Vidyapeetham with **7.5 years** of IT experience in **Requirement Elicitation, Requirement Management, Requirement Analysis, Solution Evaluation, Gap Analysis, ETL & BI Testing**

Possess vast domain knowledge & experience in Banking & Financial Services (primary area of interest & expertise being **Information/Cyber Security**), Retail, Travel/Hospitality and Healthcare. Deeply interested in working as an **Information Security Consultant/Senior Business Consultant** (preferably in the field of **Information/Cyber Security**) where the above-stated skills can be best utilized for the greater good of the organization

EDUCATION

University of Canterbury   *Postgraduate Diploma in Business Management (PGDB)*   Sept 2015 – Sept 2016

- **University Background:**
  - **AACSB** & **AMBA** Accredited
  - Consistently ranked among the **top three percent** of universities in the world as per QS University Rankings
  - Currently ranked **231** in the World QS University Rankings, 2018
  - As per AACSB accreditation, UC's Business school is ranked in the world's top **five percent** of B-Schools

- **Academic Performance:**
  - **Performed** consistently across all terms; was among the **Top 7** in a batch of 128 students
  - **Topped** Finance & HR papers, with an overall score of **93.35%** & **89.9%** respectively
  - **Improved** marketing efficiency and **provided** Business Solutions for Conductive Education (a charitable trust for kids with motor disorders)

- **Extra-curricular:**
  - Avid **Yoga** Practitioner; **Organized** Yoga & Meditation classes for international students
  - **Participated** in long-distance running (Marathons)
  - **Participated** in Tramping & Kayaking during term breaks

Amrita Vishwa Vidyapeetham   *B.TECH in Electrical &Electronics engineering*   June 2006 – May 2010

- **Academic Performance:**
  - Graduated with **Distinction** with an overall CGPA of 8.37
  - **Awarded A+** (GPA 9.46) in the final semester project for developing a simulated working model of Flexible AC Transmission Systems

- ▪ **Extra-curricular:**
  - - Participated in debates, collage and Maths Olympiad
  - - Collected proceeds from intra-college events to help fund scholarships for underprivileged children

CAREER HIGHLIGHTS

Wells Fargo   *Senior Business Consultant (Enterprise Information Security)*   **Dec 2016 – Present**

- ▪ **Understanding** Board-level Business/reporting needs and converting them into concrete requirements
- ▪ **Reviewing & Analyzing** the Monthly/Quarterly Reports that will be consumed by the Board-of-Directors for better decision-making
- ▪ **Maintaining and documenting** a pipeline of process improvements & other ideas to improve process efficiency and recommending these improvements to the EIS leadership team
- ▪ **Evaluating** the current state of the Reporting &Analytics process and suggesting the plausible future state to the Senior Management
- ▪ **Communicating and coordinating** activities with multiple lines of business and stakeholders within the EIS domain to ensure integrity & clarity of tasks
- ▪ **Monitoring** any changes to the requirements and closely tracking the change management process to avoid any process-related gaps/errors
- ▪ **Gathering and documenting** requirements for each sprint (in an Agile environment) using **JIRA**
- ▪ **Reviewing** test scenarios, test scripts and test results of the QA Team to pre-empt requirement gaps/leakages
- ▪ **Providing** functional/technical support to the Testing/Development team post the deployment to Production
- ▪ **Working as a backup** by providing technical assistance to the concerned teams during times of resource shortage (tools used include SQL Server 2012 (DB) , Cognos 10.2.2/ Cognos Analytics 11 (BI))

Cognizant Technology Solutions   *Senior QA Analyst*   **Aug 2010 - Sept 2015**

- ▪ **Liaising** with BA's to understand and gather Business/Functional requirements (Test Plan)
- ▪ **Performing** System-Integration Testing (SIT). Possess sufficient exposure to both Waterfall & Agile model
- ▪ **Ensuring** transparency in defect life cycle. All defects during execution phase were monitored and tracked to closure through HP ALM (defect management tool)
- ▪ **Performing** impact analysis & regression testing after a defect fix to pre-empt unforeseen code breakages
- ▪ **Offering** UAT support after the code has been migrated to the client environment (UAT) for testing
- ▪ **Offering** Technical/Non-functional support while the code goes live into real-time (Production) environment
- ▪ Successfully **validated** & **reported 82 valid functional defects** across 29 Cognos reports under an aggressive project schedule. A defect leakage of less than 1% was observed in real-time
- ▪ **Generated** savings of **$1254** by optimizing file handling, file storage and data dissemination between the client and the team
- ▪ **Supervised** & mentored Entry-Level trainees

COGNIZANT WORK HISTORY

PROJECT #1

Title: IHG ETL Development Services
Client: Intercontinental Hotel Group (IHG)
Domain: Travel & Hospitality
Duration: Mar 2014 - Sep 2015
Role: Data Analyst

Skills Used:
Data Analysis, Requirement Gathering, Requirement Analysis, Teradata, Informatica, Agile Methodology, User Stories, Impact Analysis, Oracle SQL Developer, ETL Testing, STLC, HP Quality Centre

Role Description:
1. Gathering & understanding requirements, testing functionality and scheduling changes of the existing systems and processes
2. Testing of Teradata BTEQ, UNIX scripts, Oracle stored Procedures
3. Raising defects, impact analysis and defect re-validation

Project Details:
The purpose of the project is to retrieve all data from any number of available IDBs (Inter Dealer Brokers) and merging data for which it uses to determine the most effective price points for the various room types for every hotel. EDW sends the data to People-Soft for downstream processing so that most effective price points are utilized in future shopping and booking. The transform job processes all extracted data, populating dimensions and loading data directly into the fact tables.

PROJECT #2

Title: Supply Chain planning and Execution (SCPE)
Client: Lowe's
Domain: Retail
Duration: Jun 2012 - Feb 2014
Role: Quality Assurance Engineer

Skills Used:
ETL Testing, Informatica, Oracle, SQL, Requirement Gathering, Requirement Analysis & Documentation, Integration Testing, Regression Testing, Functional Testing, IBM DB2, HP Quality Centre

Role Description:
1. Test Plan
2. Test Design
3. SIT Testing
4. Defect reporting/tracking/closure
5. Defect Re-testing
6. Impact analysis & regression testing
7. Data Quality Analysis
8. UAT Support
8. Client & Stakeholder Interaction

Project Details:
The mission of the SCPE (SUPPLYCHAIN PLANNING AND EXECUTION) is to provide enhanced efficiency and consistency in Supply Chain planning capabilities through incorporation of improved processes and implementation of tools and functionality that support leading practices.

The project objectives were:

1. Integrate Lowes legacy master and transactional data with the JDA Demand and Fulfilment suite of applications to support the supply chain planning processes
2. Integrate existing Merchandising applications with existing Supply Chain applications
3. Provide the suggested vendor orders and recommended shipments from the planning systems to the execution systems

PROJECT #3

Title: VIBE Wave1
Client: Daiichi-Sankyo
Domain: Health Care
Duration: Dec 2011 - May 2012
Role: QA Engineer

Skills Used:
Requirement Gathering, Requirements Management, Documentation, Netezza, Informatica, SQL, HP Quality Centre, Test Design, Defect Reporting, Test Execution, Test Planning, Test Estimation

Role Description:
1. Played the role of an ETL Database Tester.
2. Was involved in all phases of the software testing life cycle (STLC)
3. Performed Functional & Regression Testing across various subject areas such as Customer, Account, Sales Organization and Product.

Project Details:
Daiichi-Sankyo is a global pharmaceutical company and the second largest pharmaceutical company in Japan. As a part of this project, we were involved in validating the data available in the newly constructed Enterprise Data Warehouse (EDW).

PROJECT #4

Title: Maintenance Release (MR)
Client: American Express
Domain: Banking & Financial Services
Duration: Sept 2010 - Nov 2011
Role: QA Test Engineer (ETL & Report Tester)

Skills Used:
Requirement Gathering, Requirements Management, SQL Server, Cognos BI, HP Quality Centre, STLC, Regression Testing, Functional Testing, Integration Testing, System Testing, Volume Testing

Role Description:

1. Test Case Preparation & Execution
2. Raising/Tracking/Re-testing/Closing Defects
3. Impact Analysis & Defect re-testing

Role Description *(contd.)*:

4. Monitoring ETL jobs
5. Data Validation
6. Client/Stakeholder interaction
7. Volume Testing

Project Details:
Reporting data mart has been placed to represent a single source for all reporting needs. The reporting data mart is sourced from the regional data bases in IntelliMatch and the home-grown application GUI. Within this setup, End users are able to setup and update transactions in IntelliMatch for accounts present in GUI.

With the increased business complexity and the requirement of end users, the Reporting Data mart system is not handling exception scenarios. Some scenarios are much prevalent almost on a very frequent basis, which catered to new business requirement to be coupled into the existing Reporting Data mart functionality. Such requirements combined with other Cognos enhancements make this code advancement as the Maintenance Release for IRIS Cognos Reporting.

CERTIFICATIONS

-   Cyber Security and Its Ten Domains (From University System of Georgia)

    ➢ **Learning Platform** : Coursera

    ➢ **Certificate #** : 5ZYBCV8HKKTZ

    ➢ **Link**: https://www.coursera.org/account/accomplishments/certificate/5ZYBCV8HKKTZ

-   The Complete Cyber Security Course - Vol.1

    ➢ **Learning Platform** : Udemy

    ➢ **Certificate #** : UC-WMM8ZI96

    ➢ **Link**: https://www.udemy.com/certificate/UC-WMM8ZI96/

-   The Complete 2018 Security Guide

    ➢ **Learning Platform** : Udemy

    ➢ **Certificate #** : UC-WMM8ZI96

    ➢ **Link**: https://www.udemy.com/certificate/UC-WMM8ZI96/

-   Information & Cyber Security Fundamentals

    ➢ **Learning Platform** : Udemy

    ➢ **Certificate #** : UC-10WZ3G9W

    ➢ **Link**: http://ude.my/UC-10WZ3G9W

OTHER CERTIFICATIONS

- Pursuing **CISM** Certification (Certified Information Security Manager)

- Pursuing CompTIA **Security+** Certification (will take this up once CISM is completed)

References available on request