

SUBHOJYOTI GHOSH

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OBJECTIVE

Seeking assignments & rewarding opportunity in IT industry with a dynamic organization commensurate with my analytical and technical skills with an opportunity for professional growth based on performance.

Oracle Applications Developer with around **9 years of experience in development, testing, and deployment of custom reports, forms, and workflows**. A technically adept and confident software programmer with exceptional skills in coding and documentation as well as a superior communicator with organizational and interpersonal skills.

SUMMARY

- A qualified and technically astute individual **with around 9 years of experience** in the industry as an **Oracle PL/SQL Developer**.
- Currently working as a **SENIOR CONSULTANT in CAPGEMINI INDIA**.
- Exposure to **life sciences, healthcare, retail, banking and capital market domains**.
- Adept at all stages of project lifecycle, from business requirements and technical definitions to development, testing, user acceptance testing (UAT), production support, and completion.
- Hands-on experience with Oracle SQL, PL/SQL and UNIX shell scripting.
- Keen focus on performance tuning, testing, and quality assurance.
- Collaborate well with project management, business analysts, and department management teams.
- Academically proficient in **Masters in Computer Application** after B.C.A. from University of North Bengal.
- Possess in depth knowledge of coding, testing and maintenance using PL/SQL, programming language.
- Application configuration and customizations as per requirements.
- SQL query writing based reporting.
- Have a good understanding of SDLC. Excellent communication and analytical skills, **quick learner** and a good team player.
- Superior communication, organizational, and interpersonal skills.
- Possess basic knowledge on **NO SQL MongoDB & Hadoop Concepts**.

CERTIFICATIONS

- Oracle Certified Associate as a PL/SQL Developer (OCA)
- Information Technology and Infrastructure Library (ITIL) V3 Foundation Certified

PROFESSIONAL EXPERIENCE

Capgemini
DB DEVELOPER
Oct '16 - current

Key Projects Handled

Project Cargo Network Services (CNS)
Client IKEA

Synopsis CNS is the heart of IKEA's supply chain system. CNS is IKEA's world-wide transport booking system. It is the central database for all "goods in transit" information. CNS receives data from various supplier and warehouse systems. There are more than 2000 transport booking staffs working to provide transport solution world-wide.
CNS receives consignment information from various suppliers and warehouse systems. Once the information is received in CNS, the transport planners plans the shipment and the same information is sent to various downstream systems like Store system, Global terminal system and other warehouse systems.

Responsibilities

- Playing the role of a team lead and managing a team of 10 members
- Understanding overall functionality of the application
- Understanding changes/enhancements proposed by the business
- Providing feasible solutions to the business users for any way of working issues
- Implementing the changes/enhancements by the means of CR/PR/ER
- Incident and Problem Management

Project International Contracting System - Icon
Client Daimler

Synopsis A service contract is a contract between the MPC/GD/MB dealer and the customer regarding a vehicle-related service for a particular, pre-defined duration and mileage. Depending on the scope of the purchased service, repair and maintenance work is carried out by a MB workshop. For the supplied service, the customer pays in monthly instalments or as one-shot payments. With the service contract the customer should have a financial benefit

compared to regular customer-pay workshop visits.

- Responsibilities**
- Understanding business requirements
 - Understanding changes that are requested by clients
 - Debug and troubleshoot production bugs
 - Implement new changes and impact analysis

Project Epsilon Mid Market

Client Epsilon

Synopsis Epsilon is the industry's leading marketing services firm, with a broad array of data-driven, multichannel marketing solutions that leverage consumer insight to help brands deepen their relationships with customers.

- Responsibilities**
- Working with **Epsilon Midmarket Project**.
 - Configuring in-house BI tools like Smart Focus and I value.
 - Developed reports using the above BI tools.
 - Monitoring and troubleshooting UNIX jobs.

ACCENTURE
DB DEVELOPER
July '14 - Oct '16

- Experienced in working with **Accenture Post-Trade Processing, back-office trade settlement systems and legacy applications**.
- Proficiency in back office and settlement systems, including SWIFT messaging and trade Processing and settlement systems
- Knowledge on different message types of **Swift message formats**
- Writing queries to validate the entries in Oracle SQL database to check for ACK/BAN/DEN generated for mandatory and conditional check performed on trade processing
- Good understanding of **Trade life cycle process**
- Worked extensively on **Distributed and Object Oriented hierarchical database systems**
- Created complex functions, scripts, stored procedures, SQL queries to support application development and enhancements.
- Key focus on optimizing database queries for performance efficiency.
- Creating complex queries for report generation.
- Prepared design specification and functional documentations for assigned database projects
- Test databases and perform bug fixes.
- Develop best practices for database design and development activities
- Participated on analysis and design of complex database systems.
- Mentored junior database developers.

Key Projects Handled

Project Secbus - AO

Client	Société Générale
Synopsis	Accenture Post-Trade Processing (AFTP) manages the back office trade processing for SG CIB, including settlement, reference data, reconciliation, corporate actions and administrative accounting. This solution, in collaboration with Broadbridge and SmartStream, is used to transform how banks operating in Europe, Asia, Australia and the Middle East approach post-trade processing, particularly for securities asset classes. Accenture Post-Trade Processing is set up to mutualise activities and costs from multiple institutions and adopts an innovative, streamlined operating model, which will help drive efficiency and quality of service.
Responsibilities	<ul style="list-style-type: none"> • Worked on Trade Lifecycle, Corporate action and Settlement modules on BackOffice Legacy (EOLE/GATE) applications • Performed functional analysis • Performed design documents and code reviews • Performed performance enhancements on Database • Participated in minor or major functional enhancements and releases • Performed production bug fixes and product development • Working knowledge on job scheduling with DOLLAR UNIVERSE scheduling tool

Project	Lilly MDR Turquoise Implementation
Client	Eli Lilly and Company
Synopsis	Accenture's Quantum MDR metadata registry solution helps life science companies master complex metadata management challenges across clinical R&D. It provides a single application to manage clinical data standards and include the tools necessary to comply with mandated data standardization guidance issued by global health authorities. Quantum MDR is available in both a hosted and installed model so organizations can choose the right option for their specific metadata needs.
Responsibilities	<ul style="list-style-type: none"> • Design and development of complex database functions to support the application development and enhancements. • Customizing the existing interface related packages as per the requirement. • Developing new PL/SQL procedures, Functions, Exceptions and packages. • Developing validation workflows and other functional requirements. • Involved in testing and acceptance.

Honours & Awards

LS Indigo Award

Received Accenture's Life Sciences Indigo Award for successful delivery of one of the most critical projects in stringent timelines.

ORACLE FINANCIAL SERVICES SOFTWARE

FLEXCUBE CONSULTANT

January '12 - June '14

- Specialization in Banking Domain
- Developing and implementing core banking solutions using banking product : **FLEXCUBE**
- Providing real time support to users of FLEXCUBE
- Bug fixing and product enhancements
- Installing and configuring OBIEE on web logic server
- Administering OBIEE, xmlpserver and weblogic
- Developing canned and ad hoc reports using OBIEE and xmlpserver
- Defect tracking and debugging canned and adhoc reports

Key Projects Handled

Project	DIB Model Branch Phase II Customization
Client	Duibae Islamic Bank
Synopsis	One of the esteem clients, Duibae Islamic Bank requires enhancing their branches with FLEXCUBE products and customizing their model branches and going live with FLEXCUBE.
Responsibilities	<ul style="list-style-type: none">• Design and development of transaction and maintenance screens using Oracle Forms.• Customizing the existing interface related packages as per the requirement.• Developing new PL/SQL procedures, Functions, Exceptions and packages.• Customizing existing validations at form level based on different events.• Involved in testing and acceptance.
Project	FP BAE FCDB Implementation
Client	Union Bank of Jordon
Synopsis	Bank al Etihad delivers premium banking services to its customers and partners. Bank required an up gradation from the existing FCDB version 6.x to 12.x The bank is desirous to implement their branches with FLEXCUBE product enhancements and go live with FLEXCUBE.

- Responsibilities**
- Providing UAT support to FCDB team for retail transactions in FCUBS.
 - Modules included Core, TD, CASA, Retail etc.
 - Resolving the issues while performing UAT and SIT round of testing.
 - Fix the bugs in transaction and maintenance screens and release the modified units after testing.
 - Provide functional knowledge of the product and work flows to the client.

Project FP ALIZZ Universal Banking Product Customization

Client ALIZZ Islamic Bank, Oman

Synopsis The Central bank of Oman required the submission of ad hoc reports by Islamic Banks in Oman. These reports are not readily available. However, since the data resides in FLEXCUBE, the reports are made available in the required format.

- Responsibilities**
- Developing ad hoc reports using BI and XML publisher tool. Reports included quarterly as well as financial reports.
 - Make required changes in the query level and customize the canned reports if required.
 - Prepare FS as well as test cases for these reports.
 - Presented the developed report to the SQA team and base lined the same.

Project Run the Bank Services for Mashreq Bank

Client Mashreq Bank, Dubai

Synopsis Mashreq had been implemented in UAE after five rounds of testing. Bank wanted production support from offshore for the latest releases.

- Responsibilities**
- Providing real time support to the bank users for the latest version releases.
 - Track the issues, provided fixes and bring them to closure.
 - Worked across all the modules of FLEXCUBE. Some of them are CASA, TD, FT, LC, RT, CL etc.
 - Provided EOD support to the bank users

MIND TREE LIMITED

Oracle Developer

December '09- December '11

- Develop various Oracle Applications using PL/SQL, SQL*Plus, Forms and Reports
- Running queries against the database.
- Install and trouble shoot systems
- Write database procedures, functions and triggers
- Perform design and development of Oracle applications according to project requirements.
- Design, code, and maintain the Oracle systems based on established standards.

Key Projects Handled

Title Oracle Report Generation
Client The Carlyle Group
Synopsis Established in 1987, The Carlyle Group is a private global investment firm that originates structures and acts as lead equity investor in management-led buyouts, strategic minority equity investments, equity private placements, consolidations and build-ups, and growth capital financing.

Responsibilities

- Understand project requirements and develop design specifications.
- Perform initial design reviews and recommend improvements.
- Write clear codes and prepare coding documentations.
- Provide technical assistance to other Developers as needed.
- Analyze and troubleshoot system issues in a timely manner.
- Develop Oracle reports, database procedures and scripts.
- Modify existing codes to optimize Oracle applications.
- Assist in system integration and acceptance testing and perform bug fixes

Title MWatch(Manage Engine IMS)
Client Internal
Synopsis MWatch is an integrated IT Infrastructure Monitoring and Service Management solution being provided by MindTree from the Managed Services platform. It is an integration of a network monitoring tool and a CRM (ticketing tool for service delivery). The NMS part has different functionalities: server performance monitoring (CPU utilization, memory utilization, etc.), network traffic monitoring, file monitoring, etc. Monitoring is mainly done via SNMP; partially used protocols are WMI and CLI. The ticketing tool receives automated notifications from the NMS. This tool tracks a ticket from time of opening till it is resolved or closed. The tool is based on ITIL framework. There are separate modules such as requests, changes, problems, solutions, etc.

Responsibilities

- Participated in requirement gathering and documenting.
- Making the setup's(development environment and UAT)
- Determining features to be tested from requirements document.
- Functional testing of modules(writing and executing test cases)
- BUG Reporting and tracking.(solving bugs detected if possible else escalating to product vendor)
- Writing SQL queries to pull up customized reports from the database.
- Logging into database and checking execution of related stored procedure and functions in case a feature tested does not behave as expected.
- Used crystal reports to pull out complex data.
- Writing triggers, procedures for product enhancement.
- Testing of application after any patch upgrade or new build release.
- Preparing test reports.
- Create and maintain test reports, with list of bugs detected, steps taken to remove the bugs and a report on the efficiency of these steps.
- Application enhancement, providing workaround to for application limitations

TECHNICAL SKILLS

Programming Tools: OBIEE, BI XML Publisher, Oracle Forms and Reports, Java Scripts, XML
Database Applications: PL/DQL Developer, SQL Developer, SQL *PLUS
Databases: Oracle 8i and above.

EDUCATIONAL CREDENTIALS

M.C.A., 2008

Bangalore University, 74.55%

B.C.A., 2005

University of North Bengal, 60.38%

XII, 2000

Nimta High School, W.B.C.H.S.E., 61.2%

X, 1998

Nimta High School, W.B.B.S.E., 75.6%

PERSONAL DETAILS

Date of Birth: 16th June 1983

Permanent Address: S/o Shri P.K. Ghosh, 66/2 Rabindrapally, Nimta, Kolkata 700 049

Languages Known: English, Hindi, & Bengali

Passport Details: R6992119

PAN Number: ARVPG5495P

References: Available on Request