SALESFORCE CERTIFIED

Administrator

OBJECTIVE

Aspiring for a challenging position in a professional organization where I can enhance my skills and strengthen them in conjunction with organization's goals

CONTACT

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Trailhead Profile:
https://trailblazer.me/id/ckondisetty

PERSONAL TRAITS
- Good Communication Skills
- Highly organized and analytical, able to manage multiple tasks, support issues and personnel.
- Ability to work in a fast-paced and changing environment
- Exceptionally well organized with a record of accomplishment that demonstrates self-motivation, creativity, and initiative to achieve both personal and official goals.
- Highly able to deliver all the deliverables on time. Swift learning capability.
- Self-Learner and ability to make documentation quickly.
- Ability to engage large crowds and proper people management skills

CHAKRADHAR KONDISETTY

Salesforce Developer/Administrator

SALESFORCE CERTIFICATIONS AND TRAILHEAD BADGES

Certification : Salesforce Certified Administrator
Trailhead Badges: 61 and 4 Super Badges

- **Lightning Experience Reports & Dashboards Specialist,**
- **Process Automation Specialist**
- **Apex Specialist**
- **Security Specialist**

WORK EXPERIENCE

Cognizant Technology Solutions IND, Programmer Analyst
Mar 2018 – Present
FlexProd –A middle ware application, Inventory and Order management CRM application developed in eTOM model for Deutsche Telekom, Germany. Various workflow rules and Inventory management strategies. Object State readiness and Fulfillment. Deals like Supplier/partner relationships working with partner systems.

FACE Inc, Associate Trainer
May 2017 – Dec 2017
Aptitude and Soft skill trainer, Content Quality, Training Quality Management, Deal Breaker and BDM activities

TECHNICAL SKILLS

- Apex
- Lightning Experience
- Lightning Components
- VisualForce
- SOQL and SOSL Querys
- Process Builder, Flow Builder
- Workflow Rules
- Apex Triggers
- MySQL, PL SQL
- Basics of Java
- Aurdino Programming
- UFT / QC – Test Automation
- App Builder
- Basics of SOAP and REST API
- Baseline understanding of Platform Events, Change data capture

ROLES & RESPONSIBILITIES IN PROJECT

• Gave detailed walkthrough for clients during demo calls and workshops
• Setting up calls with multiple stakeholders/developers for clarification and workshop calls
• Attending KTs and client calls, dealing with complex scenarios and high dev/test effort situations
• Understanding project requirements, user story preparation, process automation and Reporting bug in bug tracking tools like Bugzilla/Jira
• Worked in all phases of software development life cycle including functional analysis Development of technical requirements, prototyping, coding, testing, deployment and support
• Worked in Agile mode of Software development
• Maintaining requirement specifications in repositories like SVN and test bench
• Knowledge management for the project with help of confluence knowledge management tool and documentation.
• Preparing test summary reports
• Ability to communicate with customers and provide consultation on Various solutions
• Involved in providing root cause analysis for all the maintenance releases
• Conducted weekly brainstorming sessions with the team that generated 15 maintenance Bugs per week
• Running automation test cases and analyzing reports on biweekly basis

TECHNICAL OVERVIEW

- Earned many badges (60+) in the Salesforce Trailhead
- Good understanding of capabilities and constraints of SFDC CRM application
- Hands on experience on Various Workflow rules Techniques
- Handled various Bugs related to DB, GUI and various process testing activities
- XML handling, Data handling
- Worked on Both Agile and Water fall models (SLDC)
- Good Idea about Bug Lifecycle and Automation testing
- Clear Idea of Agile Methodologies.
- Basic hands – on Unified Functional Testing tool by Micro Focus (HP-QTP)

EXTRA – ACTIVITIES AND INTRESTS

- Contributed idea and implementation creating a German Translator tool specially Customized to ensure compatibility with development environments in yearly CII events
- Served as campus core ERT member for two different campuses in CTS
- Participated outreach activities in CTS and took ownership of delivering lectures in aptitude and English for "Cognizant outreach scholars' program"
- Engagement/Business manager while working in FACE Hyderabad
- Worked as a Training Quality Manager, Content Quality manager, Content Quality lead, received many appreciations for taking ownership in all kinds of activities
- Worked as a Fundraising volunteer in NGO named "Make a difference"
- Created a Toastmasters club named ESCAPEX during graduation days