SANAT MOHANTY

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Professional Summary

- Total **3.6 years** of experience in **Salesforce.com in Sales Cloud, Service Cloud.**

- Hands on experience in **Configuration, Customization, Integration** and **Lightning.**

- Hands on experience in developing Lightning Components **AURA and LWC.**
- Hands on experience in **Workflow Rules, Process Builder, and Flows** to automate business functionality.
- Hands on experience in **SOQL, SOSL, Custom Settings (List and Hierarchy) and Custom Metadata.**
- Hands on experience in **Triggers**, **Batch Apex, Scheduled Apex and Future Methods.**
- Hands on experience in developing **Test Classes**.
- Hands on experience in Integration using **REST API.**
- Hands on experience in **Communities**.
- Hands on experience in Deployment activities using **Change Sets and Work Bench.**

Educational Qualifications

- Completed **Post Graduate in Diploma & Management (PGDM)** in **Marketing & Operations** from **Vishwa Vishwani Institute of Systems & Management, Hyderabad** in the year **2016** with an aggregate of 60.00 %.

- Completed **B. Tech** in **Information Technology (IT)** from **Institute of Advanced Computer & Research, Odisha** in the year **2010** with 6.48 CGPA.

Professional Experience

Currently working as **Software Engineer** in **Agon IT Solutions Pvt Ltd.** from **Sep 2018** – Till date.

- Experience: 3.6 years
- Language: Salesforce Administration And Development
- Location: Hyderabad

Project: 01

Project name	**:**	**MOPS**
Client	**:**	**Grab**
Role	**:**	**Developer**

Project Description:

As part of its effort to transform its merchant acquisition process, Grab started a seamless Merchant On boarding process for its Grab Food Indonesia regional unit. Being the biggest market in South East Asia, Grab Indonesia contributes the biggest revenue share in the organization. To draw consumers to Grab for food ordering, Grab needed to quickly acquire as many quality food merchants as possible.

1) Implemented a highly automated solution for Grab with an automated lead qualification and lead conversion process.
2) Leveraged Grab and Salesforce Community and developed an on boarding form by utilizing SF Flow technology coupled with lightning component.

Roles and Responsibilities:

- Worked in agile methodology in a service/support based application by handling the day-to-day issues.
- Involved in client meetings for the high-level estimations of Enhancement requirement.
- Developed the Apex class, Apex Triggers, Process Builder, Flows and Workflows for Automatic the functionality.
- Developed Communities.
- Implemented OMNI channel.
- Developed Screen Flows.
- Created Custom Settings and Custom Labels to avoid Hard Coding in Apex classes and Apex triggers.
- Developed the Asynchronous Apex such as Batch Apex, schedule Apex For long-running jobs with large data volumes that need to be performed in batches.
- Created Reusable Lightning components across the Application.
- Implemented REST API with external systems.

Project: 02

Project name	:	**Insurance Management**
Client	:	**ANIC**
Role	:	**SFDC Developer**

Project Description:

American National Insurance Company, or ANIC is an American multinational insurance corporation. If the user registered insurance policy to this website, those web-to-Leads will get confirmation mail based on which email template has to be send to the lead. These leads assigned to team members based on the list make an appointment. Based on interest they will process that registration form by verification and immediately give the temporary policy holder ID to the user. Then the admin sends the permanent policyholder ID and password to the customer and send status information about insurance policy to the corresponding policyholder.

Roles and Responsibilities:

- Developed Apex Classes, Triggers and Workflow rules to meet their business requirements.
- Customized User Roles, Role hierarchies, Profiles and Sharing settings to ensure that the data security is available only to the authorized users.
- Supported application code deployment from Test to Production environment using change Set and Force.com IDE.
- Created new sandboxes and deployed Components and Data from one environment to another and managed sandbox refreshes.
- Developed Custom Objects & Fields, Tabs and Visual force Pages.
- Customized Custom and Standard fields, page layouts, record types, searching, list views, queues, reports, and dashboards. Maintained and created workflow rules, validation rules, formula fields, escalation rules, auto-assignment rules.
- Documented & Maintained overall system configuration, change control, and enhancements.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Worked with Data Loader, Import Wizard, change sets to migrate Data.

I hereby confirm that the information given above is true to the best of my knowledge.

Place: Hyderabad   **Sanat Mohanty**