Soban Thekiya

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SUMMARY

Well-versed Salesforce Admin/Developer having 1.7+ years of Experience looking forward to Great opportunities to enhance skills and contribute to Organizational Achievements. Ability to transfer ideas, technical skills and hard work into results as desired. Understanding of the requirement of the client and executing according to it. Motivated to learn, Grow and Excel in Salesforce Industry.

EXPERIENCE

Amvotech Solutions (Jun 2022 – Present)

[Salesforce Admin/Developer]

➢ Handful experience of SFDC configuration

➢ Proficient with both Classic and Lightning UI.

➢ Proficient with Sales and Service Cloud in Salesforce.

➢ Experience of managing Standard and Custom Applications also the CustomObjects, Tabs, Fields and Records.

➢ Proficient with Relationships such as Look up, Master Detail and Many Tomany between different objects.

➢ Worked on Page layouts, Record Types, Rollup Summary, Field Dependencies, Validation Rules.

➢ Performed DML operations with different tool like Data Import Export Wizard,Data loader, Salesforce Inspector etc.

➢ Proficient with different Business Automation Tools such as workflow, Process builder and Approval process.

➢ Expertise at administrative tasks such as Authenticator i.e., MFA , SSO and User management, creating Profiles, Roles and Permission Sets, Workflows, Process Builder, Public Groups, Queues, Role hierarchy, Field level security, Record types, Queues, Reports, Dashboards, and identification/documentation of bugs.

➢ Troubleshooting and debugging or errors.

➢ Worked on Apex classes, Triggers, Asynchronous Apex, SOQL, SOSL and Governor limits

➢ Knowledge on Integration REST API and SOAP API

➢ Experience on Deployment using Change sets, GitHub and BitBucket through VS Code.

➢ Worked on Jira ticketing tool and Workbench

Cloud Peritus (May2021 – April2022)
[Associate Software Engineer (Salesforce)]

- ➢ Designed, setup and maintained Salesforce standard objects, custom objects and junction objects, while also structuring user roles, security profiles and workflow rules.
- ➢ Created and updated users, reports and dashboards to track pipeline/stages for management visibility, also implemented case management to automate user request on salesforce.
- ➢ Developed reports, dashboards, and processes to continuously monitor data quality and integrity.
- ➢ Conducted training on all salesforce related systems to sales and marketing teams. Good knowledge of Workflow, Approval process and data migration using data loader
- ➢ Experience of Pictorial Representation of Reports and Dashboard by adding different Component.
- ➢ Created Lead and Case Assignment Rules, Auto Response Rules, Escalation Rulesand Duplicate and Matching Rules.
- ➢ Proficient with Creation and Deployment of Data from sandbox to different Org and Refresh intervals from Sandbox to Production Org using Inbound and Outbound Changeset.
- ➢ Proficient with Order of Execution in Salesforce.

TECHNICAL SKILLS

- ▪ Salesforce Administration
- ▪ Sales Cloud and Service Cloud
- ▪ Data Import Export Wizard, Data Loader, Salesforce Inspector , Change set and Workbench.
- ▪ Jira, BitBucket, Github, VS Code
- ▪ Case Management, User Management and User Authentication
- ▪ Security, Data Management and process Automation
- ▪ Report and Dashboard

CERTIFICATIONS
- ▪ Salesforce Platform App Builder
- ▪ Salesforce Platform Developer 1

EDUCATION
- ▪ MIT Aurangabad (BE Mech) 2020
- ▪ Government Polytechnic Jintur (Diploma Mech) 2017

DECLARATION

I hereby declare that all the above information about me is true and valid to the best of my knowledge.

Date: 03/01/2023   Yours Faithfully

Place: Hyderabad   **Soban Thekiya**