

# SHAIK SAFIYA MUHEETH

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## Professional Summary:

Having around 3.6 years of experience as a member of the infrastructure team in “**Azure DevOps Support Engineer**” which involves the activities like Implementation, managing and troubleshooting/resolving auto generated & userrelated issues/alerts.

## Professional Experience:

- Having work experience on deployments of Azure virtual machines, resource pool, Attaching new disk to VM's. Resizing the VM as per the client requirements.
- Configure & monitor VM networking & resiliency
- Excellent problem solving and troubleshooting skills, with the ability to use various data collection tools and methodologies to analyze problems, determine root cause and develop solutions.
- Awareness of ITSM frameworks (Support, Delivery and Implementation).
- Administer roles and access (RBAC) for Azure DevOps . Ensuring processes and environments are maintained in line with endpoint's SOP's.
- maintenance & monitoring for the services and resources within endpoint's Azure environments to ensure ongoing compliance, access, and functionality. Monitor environment, logs, and alerts for resource constraints, scaling need, or issues that need intervention
- Knowledge of LDAP, Security and OS Internals concepts
- Understanding of Virtualization concepts and virtual system administration (Hyper-V, VMWare, Xen configuration and administration.
- Monitoring and fixing issues Setting up monitoring, metrics, alerting.
- Good understanding of Kubernetes/Docker Setting up RBAC.
- Good knowledge on Azure storage accounts. Virtual machines, Virtual Networks, auto scaling, storage, Key vault, Policies, Load Balancer, Azure IaaS, Subnets, DNS,MFA, Network security groups, Firewalls Block level & file systems, NAS, SSH, telnet, FTP, NFS, Samba, Application gateways and Traffic Manager, LDAP server less architecture components.
- Practical experience on a well-known CI/CD tool such as GitHub, GitLab, or Azure DevOps in Classic Edition.
- Practical experience using TFS version control systems with Git.
- Familiarity of Docker/ Kubernetes and Container technologies, ARM,AKS, Key Vault, MFA, Managed Service Identity, Azure AD App Authentication/OAuth.
- Experience in Kubernetes, docker container management and orchestration to host applications and implement CI/CD process for k8s, docker.
- Familiarity with the docker images for building configuring the pipeline for CI/CD to docker build .Handled Deployment of Docker container images on Kubernetes pod.
- Setup, installation and Upgrade of the following products: Team Foundation Server, Azure DevOps Server and Azure DevOps Services (cloud)

## Tools used:

- Version Control system : GIT, GitHub,
- Configuration Management : Terraform

- Containerization : Docker, Kubernetes
- Cloud Platform : Azure
- Application server : Nginx
- Monitoring : Nagios
- Ticket : SNOW
- Communication tools : Webex & Ms Teams.
- Operating System : Windows & Linux.

### Trainings and Certifications:

- **Microsoft Certified: DevOps Engineer Expert(AZ-400)**-Global
- **Microsoft Azure Administrator Associate Certified (AZ-104)**- Global
- **Microsoft Azure Fundamentals Certified (AZ-900)**- Global

### Professional Experience:

- **HCL Technologies | Devops support | Feb 2019 – May 2021**
- **Infosys | System Engineer | May 2021 – Present | Last Day - 01 Oct 22**

### Academic Details:

- **Bachelor of Technology**  
JNTUK-Swarnandhra College of Engineering & Technology, AP.  
Graduated, April 2018, Marks 7.7(CGPA)
- **Intermediate**  
Board of Intermediate Education, AP.  
Graduated, March 2014, Marks 92.2%
- **SSC**  
Board of Secondary Education, AP.  
Graduated, March 2012, Marks 8.7(CGPA)

### Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

(Safiya Muheeth Shaik)

