

**Vivek Vamsi Pandi**

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**Career Objective:**

To obtain a responsible and challenging position in a growth-oriented organization which will allow me to learn new technologies and skills while utilizing my expertise, experience and also to build a strong business relationship with the company and clients.

**Professional Summary:**

- Having around **6** years of IT Experience with 5 years of cumulative experience as **Administrator** and **Developer** in Salesforce.com with **Ranger Badge** in Trailhead.
- Experience in designing **Custom Objects, Custom Tabs, Custom Fields, Page Layouts, and Record Types**.
- Good knowledge in **Relationships**.
- Involved in Automated business process by using **Workflow Rules** and **Approval Process** for automated alerts, field updates, and Email generation according to application requirement.
- Implemented **Flows**.
- Experience in configuring **Users, Profiles, Roles** and **Permissions** towards business requirements.
- Implemented **Security** and **Sharing Rules** at object, field, and record level for different users at different levels of organization.
- Good knowledge of understanding **Organization Wide Defaults (OWD)**.
- Good experience in **Apex data loader** and **Eclipse** tools.
- Good Working Knowledge in **SOQL & SOSL** queries.
- Knowledge in writing **Triggers, Apex classes** and **Visualforce Pages**.
- Proficient knowledge of **Governor limits**. Experienced in optimization of existing code in according to the governor limits.
- Having Knowledge on **M.V.C** pattern of Salesforce.com Applications.
- Having Good Knowledge on **Lightning Experience** and hands-on-experience with **LWC**.

### Technical Skills:

- **CRM** : Salesforce CRM.
- **Salesforce Technologies** : Apex Class, Apex Trigger, SOQL, SOSL, Integration, Workflow and Approvals.
- **Web Technology** : Lightning, Visual Force, HTML, CSS, JavaScript
- **Programming Languages** : Apex, c#, Java
- **IDE/Utilities** : Force.com, Apex Data Loader, Visual Studio, Visual Studio code.
- **Operating System** : Windows
- **Other Tools** : Workbench, Salesforce Inspector, TFS, JIRA, SQL Server.

Certifications: Salesforce Certified Platform Developer- 1.

### Educational Qualifications:

- **B.Tech. (EEE)** from Gokaraju Rangaraju Institute of Engineering and Technology under JNTU, Hyderabad in 2011-2015 with an aggregate of **71%**.
- **Intermediate (MPC)** from Narayana jr. college with an aggregate of **91.7%** in 2011.
- **SSC** from Bhashyam public school with an aggregate of **91.1%** in 2009.

### Employment History:

- Working with **Optimum InfoSystem** since April 2021 to till date.
- **C2N IT SERVICES PVT LTD** from January 2017 to April 2021.

### Projects Summary:

#### Project #1

**Client** : Dell Technologies  
**Role** : Salesforce Developer  
**Environment** : SFDC Sandbox, Apex Data Loader, Visual force.

## **Description:**

Client is a leading multinational technology company. Dell's products include personal computers, servers, smartphones, televisions, computer software, computer security and network security, as well as information security services.

## **Responsibilities:**

- Worked on Over the Top Changes for Managed Packages.
- Played a key role in providing Data Accessibility/Restricting along the profile and FLS levels and Permission set and Permission set Group.
- Automate the business functionalities through Triggers.
- Generated the test scenarios and carried out Unit testing and functional testing for various business scenarios.
- Implemented Test classes to ensure code coverage was done for each class.
- Along with the Development part involved in Automation Testing through Selenium scripting and API.
- Worked closely with DevOps Team for CI/CD.
- Involved in code merge activities.
- Involved in project Rollout Activities.
- Resolved critical issues in SIT and UAT.
- Experience on working in different Sandbox environments.

## **Project #2**

**Client** : Exelon Corporation.  
**Role** : Salesforce Developer  
**Environment** : SFDC Sandbox. Apex Data Loader, Visual force.

## **Description:**

Client is a leading competitive energy company providing power, natural gas, renewable energy, and energy management products and services for homes and businesses across the continental United States. Transfer the business to Salesforce.com (Sales Cloud) from legacy system.

## **Responsibilities:**

- Migrate the data in excel sheets into CRM using Import/Export Wizard and Apex Data Loader.
- Gathering requirements, collects information, and co-ordinates with all departments.
- Customization of the Organization Profile, creation of custom objects, custom fields, formula fields, Sharing Rules, Reports, Dashboards as per the Requirement.
- Creation of Page layout for custom object as well as standard objects for respected Profiles.
- Evaluates data entry, import processes, and ensures proper data quality standards along with Apex Data Loader.
- Responsible for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types and Process Builder.
- Involved in writing SOQL, SOSL queries in Salesforce.
- Designed and developed Apex classes, Controller classes, extensions and Apex Triggers for various functional needs of the application.
- Responsible for building UI by using Visualforce pages.
- Interacting with the end users for testing of the application.

## **Project #3**

**Client** : NBT INSURANCE AGENCY, USA

**Role** : Salesforce Developer.

**Environment** : SFDC Sandbox. Apex, Visual force.

## **Description:**

Client is one of the largest health benefits companies in the United States of America. Through its affiliated health plans, related companies deliver a number of leading health benefit solutions through a broad portfolio of integrated health care plans and related services, along with a wide range of specialty products such as life and disability insurance benefits, dental, vision, behavioral health benefit services, as well as long term care insurance and flexible spending accounts.

## **Responsibilities:**

- Involved in Salesforce.com Application setup activities and customized the applications to match the functional needs of the organization.

- Closely worked with Salesforce.com teammates while implementing the solutions for the requirements.
- Worked on various Salesforce.com Standard Objects like Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.
- Designed, implemented and deployed the Custom objects, Page layouts, Custom tabs, Components to suit to the needs of the application.
- Created various profiles and configured the permissions based on the organizational hierarchy requirements.
- Implement and maintain SFDC customizations including configurations, custom fields and objects, layouts, custom views, workflows, process builder, and validation rules.
- Expertise in Standard Web service API integrations using WSDL, Apex Web service development, Callouts implementation (SOAP & REST), REST Apex Class implementation.

**Declaration:**

I hereby declare that all the above-mentioned details are correct to the best of my knowledge.

**Place:** Hyderabad

(Vivek Vamsi P)

**Date:**