### Vijayabhaskar Reddy Anumas

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### Summary

* More than 11 years of experience in Software Development Life Cycle (SDLC), which involves requirement gathering, requirement analysis, design, development, implementation, Support& enhancement of Projects in both SalesForce.com and Mainframe technologies.
* ***Salesforce Certified on Administrator, Platform App Builder, Platform Developer I, Service Cloud and FSL Consultant.***
* Having good knowledge in understanding of Salesforce.com CRM and its Development Life Cycle.
* Experience in Administration, Configuration, Implementation and support experience with Salesforce.com platform.
* SFDC Configurations/Customizations User, Interface, Page Layouts, Tabs, Custom fields, Custom objects, formula fields etc.
* Experience in SFDC related technologies such as **Apex**, **Visualforce& Lightning**.
* Experience over creating **workflows, Process Builder, Flows, approval processes, validation rules** and **sharing & security rules**.
* Experience in **Apex classes, Test Classes, Batch jobs, Triggers and Lightning components (Aura & LWC).**
* Experience in generating **Reports**, **Dashboards**, customized reports and analysing the data in SFDC.
* Experienced in developing and administrating projects on Salesforce platform.
* Data Load for SFDC Standard objects and Custom objects.
* Used different data tools **Apex Data Loader**, **Import Wizard**, **SFDC Data Export**, **Mass Delete** etc.
* Experience in Analysis / Design / Development / Testing and Implementation.
* Ability to **quickly adapt** and learn, work in-groups as well as independently with minimum supervision.
* Experience in working Database Technologies like DB2 and PL/SQL.
* Committed to **excellence**, **self-motivator**, **quick-learner** and **good team player** with **strong problem-solving skills** and **communication skills**.

### Professional Experience

* Working in Neev Systems, Hyderabad as TL from Aug-2020 to Till Date.
* Working in Infosys Limited, Hyderabad as TA from Jan-2012 to Aug-2020.
* Worked in IBM, Bangalore as a contractor thru Artech Info systems from June-2011 to Jan-2012.

### Academic Profile

* M.C.A., SVIT, JNTU, Andhra Pradesh - Year of Passing 2009 (72%)
* B. Sc., VNDC, KU, Andhra Pradesh - Year of Passing 2006 (67.4%)
* XII Standard, SVB Jr. College, Board of Intermediate, Andhra Pradesh (69.9%)
* SSC, ZP High School, Board of secondary Education, Andhra Pradesh (73.6%)

### Project Profile

**Neev Systems Pvt Ltd. (Aug’2020-Till Date).**

**Role : Technical Lead**

**Client : Cepheid**

Cepheid is an American molecular diagnostics company. Its systems automate traditional nucleic acid tests (tests for specific sequences of DNA or RNA). The tests can be used to identify and analyse pathogens and genetic disorders. Cepheid uses the Sales cloud, Service Cloud and FSL cloud for its applications. Account Management, Opportunity Management and Case Management functionalities are associated to the standard objects.

**Responsibilities:**

* Involved in various activities of the project like information gathering, analysing the information, documenting the functional and non- functional requirements.
* Provided support ongoing salesforce.com maintenance and administration services including periodic data cleansing, custom objects, workflow and triggers.
* Implemented and developed solutions enabling Development and Operations teams to build, deploy, monitor and test applications and environments.
* Developed various Custom Objects, Tabs, Components and Lightning Pages along with aura and LWC components.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in based on requirements.

**Infosys Technologies Ltd (Jan’2012-Aug’2020).**

**Role : Technology Analyst**

**Projects (SFDC):**

**Client : DirecTV**

DIRECTV provides digital television entertainment services in the United States and Latin America. It provides direct-to-home digital television services and multi-channel video programming distribution (MVPD) services. Dealer Management Portal is the separate SFDC application instances. The end users of this application can be either DirecTV agents or dealers. Standard Objects like the Leads, Accounts, Contacts, and Cases customized as per the business requirements in this application. Lead Management, Dealer Account Management, Opportunity Management and Case Management functionalities are associated to the standard objects.

**Client : JCH, France**

Johnson Controls International plc. is an Irish-domiciled multinational conglomerate headquartered in Cork, Ireland that produces Fire, HVAC, and Security equipment for buildings.Field Service Lightning: Field Service Lightning gives you a powerful, highly customizable, mobile-friendly field service hub in Salesforce.Field Service Lightning, you get the tools that you need to manage work orders, Service Appointments, Dispatch and Scheduling thru Gantt Chart, and your mobile workforce.

**Client : Harley-Davidson**

Harley-Davidson Inc. is one of the major leading an American motorcycle manufacturer in USA. HOG, RA SMS and ILMS salesforce applications enhancement and supported. Harley-Davidson operates a membership-based club known as the ‘Harley Owners Group’ (HOG). The main objective of HOG Application is to build a tactical solution for HOG global organization to manage Members & Membership related activities like Promotions, loyalty points, subscriptions and Renewals of future program plans for their customers. Riding Academy Student Management System (RA SMS) that deals with Rider & Dealer Community. Rider Community is a Salesforce customer community and Dealer community is a Salesforce partner community, which are utilizing the Lightning Component framework.

**Responsibilities:**

* Involved in various activities of the project like information gathering, analysing the information, documenting the functional and non- functional requirements.
* Provided support ongoing salesforce.com maintenance and administration services including periodic data cleansing, custom objects, workflow and triggers.
* Implemented **web to case** and **email to case** scenarios
* Developed various Custom Objects, Tabs, Components and Lightning Pages along with aura components.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Developed and deployed workflows, process builders based on the requirements.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in based on requirements.
* Maintained data cleanliness and accuracy by adding custom **validation rules**, **custom formulas**.
* Created **email templates** and **outbound emails** using Visual force for the clients and customers.
* Used **SOQL & SOSL** with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.
* Experienced in Batch jobs, Bulk triggers, Future methods, and Test Classes.

**Environment:** Configuration, customization, Lightning (Aura Components), Apex Language, Li Data Loader

**Projects (Mainframe):**

**Client : Charles Schwab**

Charles Schwabis an American brokerage and banking company offer investors a world of equity, fixed income, multi asset, and absolute return portfolios. Schwab implemented sales force application for its sales and marketing team, Relationship Managers, Implementation Mangers and other teams to improve the sales process of wide range of 401(K) plans, mutual funds, products it offers the investors.

**Client : Wells Fargo**

The Recovery System is an automated recovery and agency tracking system that helps recovery agent’s track and work charged off accounts. The Recovery System contains subsystems for account activity, financial activity, collector management, agency management, and portfolio management. The Recovery system used for record keeping of the recovery of funds from charged off accounts. It has provided a computerized system to organize, track and work ‘charged-off’ accounts in financial institution recovery departments.

**Environment**: COBOL, JCL, DB2, CHANGEMAN, ENDEAVOUR, EXPEDITOR, FILE-AID

**IBM India Pvt Ltd, Bangalore (June’2011-Jan-2012)**

Organization : IBM

Client : Medco

Role : Mainframe Developer

**PROJECT DESCRIPTION:**

Medco Health Solutions, Inc is a health care company currently serving the needs of more than 65 million people. Medco provides pharmacy services for private and public employers, health plans, labor unions, government agencies, and individuals served by Medicare Part D Prescription Drug Plans. Medco aim is making medicine smart.

Integrated Billing System controlled by the Billing department via an on-line system. The application controls set-ups as well as the entry of invoice adjustments like claim invoice, admin invoice, name and address, billing details and check stock. There are two types of invoice cycles. One is Claims invoice and another one is admin invoice. For claim invoice, Bills the clients for their drugs spend over the past two weeks. For Admin Invoice, Bills the clients for an administrative fee for their drugs spend over the past four weeks. Admin fees based on a combination of claim types or eligible counts.

**TECHNOLOGIES USED IN THIS PROJECT:**

OS/390, VS-COBOL, JCL, DB2, ENDEAVOUR, EXPEDITOR, FILE-AID

**RESPONSIBILITIES**

* As a Team member, I am responsible for the module deliverable.
* Reviewed the existing codes and identify the position where changes to be done.
* Code and test the modules based on the client’s requests.
* Creating a design approach to satisfy the requirements with feasible solutions.
* Conducting Code review.
* Coding Batch programs according to the design approach.
* Prepare the unit test plan for changes of existing code.
* Conduct the unit test result for changes of existing code.
* Validating the System Integration Results.