Pruthvidhar Pendyala

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Experience Summary:

I am a certified scrum master and offer more than fifteen years of rich experience in Project Management, Product management, Costing, budgeting, Bid management, Presales, software development and maintenance. I have involved in all the phases of SDLC and have 5+ years of relevant experience as Scrum Master.

Following were the onsite engagements that I was involved in.

Location	Duration	Project Title	Type of VISA
Fort Smith	Two weeks	DL Model	B1 (Business)
Sandiego (USA)	Forty five days	Verimatrix	B1 (Business)
Kuala Lumpur (Malaysia)	Eighteen months	Neural Technologies, Astro digital media Sdn. Bhd.	Work Permit
Toronto (Canada)	Two months	Shoppers Drug Mart	Business

Following are the domains I have knowledge in

- Presales – Architect, consultant and Bid owner
- Mining
- Electric
- Gas
- DRM (Digital Rights Management)
- Telecom and fraud detection
- Broadcasting and digital media
- Applications Maintenance and support
- Finance domain in Pharma
- Healthcare
- CRM

Following are the areas and applications that I am working on a day-to-day basis.

- Acting as Scrum Master and product owner for Product teams with a focus on guiding the teams towards improving the way they work.
- Experienced as a practicing Scrum Master for more than 5 years and worked with multiple teams simultaneously.
- Handling multi-location team structure.
- Conflict-management and resolution.
- Product Backlog tracking, preparing burn down metrics, velocity along with defining task.
- Writing JQLs and create team boards and dashboards.
- Knowledge of Agile methodologies
- Acting as a business analyst during the initial phase of the projects being undertaken
- Assisting team to remove impediments by having an understanding the control and release processes
- Stakeholder management [internal, external]

- Assisting with prioritization and resolution of software defects
- Building relationship with Product owner and other stake holders to facilitate team's interaction with them
- Coaching Product Owners in creation and maintenance of Product Backlog
- Coaching team members on Agile principles and providing general guidance on the methodology
- Continuously learning Agile/Scrum techniques and shared findings with the team
- Engaging with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization
- Facilitating sprint planning, retrospective and sprint demos
- Interfacing with Program Management Office to ensure project goals and requirements are being met
- Organizing and facilitating project planning, daily stand-up meetings, reviews, retrospectives, sprint, release planning, demos, and other Scrum-related meetings
- Providing all support to the team using a servant leadership style whenever possible, and led by example
- Responsible for delivery and management of the tasks
- Effort tracking and effective communication regarding team velocity and sprint/release progress to all affected teams and management
- Updating Agile tracking systems to provide transparency on product and sprint backlogs
- Creating bids and responses as Presales architect and Bid manager
- Certifications: CSM

Technical Experience:

Operating systems	Windows XP, Windows 2000, Windows98, Linux, Solaris
Software & Internet Languages	C, C++, Visual C++, MFC, Visual Basic, SQL, VBA, Python, Java, Azure
Database Servers	MS SQL Server 2005, Oracle 8i, MS Access, Informix
Tools	MS Project, MS Visio, Draw.IO, Install shield, MS Access, CPP Unit (unit testing framework), DevOps dashboard, SVN, Git, JIRA, Uncrustify, Enterprise Architect, Crystal Flow, Putty, SQL Developer, Remedy, Momentics, Robot framework, Crucible, Visual Studio, Postgre SQL, Azure costing

Educational Qualifications:

MBA specialized in Finance from ICFAI University, Tripura.
B.Tech in Information Technology from Jawaharlal Nehru Technological University, Hyderabad.

Professional Experience:

- Project Manager – Cyient Limited, Hyderabad, India, September 2018 - Present
- Assistant Manager – Valuelabs LLP, Hyderabad, India, March 2013 – September 2018
- Team Lead – NTT Data Private Limited (A CMMI-5 Level Company) Hyderabad, India, November 2008 – March 2013

- Software Engineer – OSI Technologies Pvt Ltd (A CMMI-3 Level Company) Hyderabad, India, March 2006 – November 2008
- Project Trainee - Chakkilam Infotech Ltd, Hyderabad, India, June 2005 – March 2006

Projects:

Cyient's IP for Data analysis

Users: CXO, Business users, SMEs, Client's clients
Tools: MS.Net, C#, Angular, MS Project Plan, MS Word, MS Visio, Node JS, DevOps dashboard, Oracle, ESRI Smallworld, ArcGIS, Visual Studio Code
Bug Tracking and Reporting: DevOps dashboard
Code Repository: Git
Description: Data governance tool that also ensures customer's data quality along with providing analytics on the same. Cyient's IP tool enables and protects the investment in Advanced Distribution Management Applications and helps to improve overall system reliability, reduce costs associated with operating and maintaining the data related to electric, gas, and several other domain specific data. The predictive analytics integrated into the solution will provide the suggestions to the customer so that they are better prepared for the upcoming ad hoc requirements.

Roles and responsibilities:

- Scrum master.
- Product Management.
- Product delivery.
- Creating product road map.
- Estimation and costing.
- Stakeholder management.
- Resource forecasting and allocation.
- Customer billing and invoicing.
- Conflict resolution.
- Client demo.
- Retrospective and sprint planning.

ESCO

Users: Business Analyst, Marketing head, Client's clients
Tools: MS .Net, C#, Angular, MS Project Plan, MS Word, Adobe Photoshop, MS Visio, Node JS, DevOps dashboard, Ionic framework
Bug Tracking and Reporting: DevOps dashboard
Code Repository: Git
Description: Automating the manual inspection process along with geofencing and asset tracking through web and mobile platforms using C#.Net, Angular and Node technologies and Ionic framework. Through this tool, the customer's customers would create a fence around the asset or the site at which the mining is in progress along with inspecting the sold/leased mining equipment and create report and can know the time for replacement of equipment based on the threshold defined.

Roles and responsibilities:

- Scrum master
- Project Management.
- Project delivery.
- Stakeholder management.
- Resource forecasting and allocation.
- Customer billing and invoicing.
- Conflict resolution.
- Client demo.
- Retrospective and sprint planning.

Equipment Wear Inspection Tool
Users: Sales Managers, Regional Sales managers and internal stakeholders
Tools: MS .Net, C#, Angular**,** Chart JS, MS Project Plan, MS Word, Adobe Photoshop, MS Visio
Bug Tracking and Reporting: VSTS
Code Repository: VSTS
Description: Automating the manual inspection process through web and mobile platforms using C#.Net, Angular technologies and Xamarin framework. Through this tool, the inspector would inspect the sold/leased mining equipment and shares the report to the customer and also suggests for the replacement of equipment based on the threshold defined.

Roles and responsibilities:

- Scrum master
- Project Management.
- Project delivery.
- Stakeholder management.
- Resource forecasting and allocation.
- Customer billing and invoicing.
- Conflict resolution.
- Project closure and handover.
- Client demo.
- Retrospective and sprint planning.

PM Tools (Enterprise Dashboard)
Users: PMO
Tools: MS .Net, C#, Angular**,** Chart JS, MS Project Plan, MS Word
Bug Tracking and Reporting: ALM
Code Repository: SVN
Description: Three of the client's applications constitute this application and various business stakeholders including project managers and business analysts would use this application. The PMO uses this tool and takes the assistance through various charts and reports that are not only interactive but also efficient in making decisions and predictions along with forecasting. This is a great tool to be used from macro (top management of the organization) through the micro (individual project managers) levels for budgeting needs and tracking the expenses along with resource deployment.

Roles and responsibilities:

- Project Management.
- Scrum master.
- Project delivery.
- Stakeholder management.
- Resource forecasting and allocation.
- Customer billing and invoicing.
- Conflict resolution.
- Project closure and handover.
- Client demo.
- Retrospective and sprint planning.

Presales/Bid Management
Service Lines: Application Development and Maintenance, Banking, SharePoint, CRM
Tools: MS Word, MS Power Point, MS Excel, MS Visio
Description: After preliminary understanding of customer requirements, proposal manager, in consultation with concerned BDM and representatives from delivery, as applicable, will seek a formal Go / No-Go decision for the bid. The decision will be taken after evaluating resource, technical, commercial and financial risks associated with the business opportunity under discussion. In case of disagreement about the decision, head of business sector and Presales head will step in to decide about Go/ No-Go decision. Proposal manager will form a bid team that may include experts from groups like HR and TAG, technical infrastructure management and delivery as required. Also a broad-level Win Strategy would be agreed. They will also form bid reviewers team for reviewing response document. Proposal manager will be responsible for production of the bid, integrating technical and other sections of the document. Typical bid team will include Proposal manager, Subject Matter Experts (SMEs), Commercial / Legal manager, and a Proposal editor. Subsequent to the formation of bid team, Proposal manager will. Agree on roles and responsibilities of team members in bid preparation. Agree on a time schedule for each of the activities. Discuss the bid review process. Identify the bid review team. Based on the above, the Proposal manager will prepare a formal bid plan. This bid schedule will be updated and maintained by the Proposal manager.

Roles and responsibilities:

- Project Management.
- Daily Standup.
- Scrum Master.
- Leading a team of 10 members, reviewing their tasks and make sure that their delivery is successful along with mine.
- Involve in client calls to understand the gaps in the requirements, when necessary.
- Individual contributor to take the requirements from sales, delivery and other stakeholders.
- Acted as point of escalation for my team and resolve the issues among other departments.
- Validating the inputs from delivery and suggest work-around, when necessary.
- Providing inputs when delivery feels the gap in the requirement.
- Training and Knowledge Transition to the new recruits.

Verimatrix
Technologies used: Python, Java, SQL, C#, Shell scripting
Domain: Digital Rights Management (DRM)
Tools: IntelliJ, Visual Studio 2008, Visio, Putty, Flash Builder

Players: Shaka Player, Adobe Flash Player, Adobe AIR, Chromecast
Code repository tools: git
Code review tools: Crucible, Phabricator
Description: Verimatrix offers products and services that provide a comprehensive range of revenue security solutions for pay-TV operators worldwide. Combining sophisticated security technology with intuitive user interfaces, VCAS for Broadcast Hybrid provides a single source for rights management across RF linear, multicast linear, and streamed on-demand content. This enables consumers to enjoy the ideal, seamless screen-to-screen television watching experience. Developed a module called MEI Adaptor in Java. It uses http protocol to get the keys from Verimatrix server and returns it to the packager for packaging the content.

Roles and responsibilities:
- Individual contributor to take the requirements from the client and responsible for the delivery.
- Project Manager.
- Scrum master.
- Project delivery.
- Conflict resolution.
- Customer demo.
- Proposals/bids submission.
- Technical architect.
- Helping team of 10 members at offshore with the development, content playback, Unit testing, preparing artifacts and deliverables.
- Liaising with 3rd party vendors like Adobe to proceed with development of License server and client players.
- Proactively suggesting the bug fixes in automated test cases.

BlackBerry Core APIs
Technologies used: C++, QML, C, Python
Tools: Momentics, Ride, MS Project
Code repository tools: git
Code review tools: gerrit
Description: BlackBerry is one of the leading mobile giant specialized for its security features. This project is about prerelease testing the core APIs released by BB OS using code fix and test coverage techniques.

Roles and responsibilities:
- Offshore lead.
- Project Manager.
- Scrum Master.
- Conflict resolution.
- Stakeholder management.
- Project delivery.
- Customer demo.
- Planning and delegating the testing to a team of 5 based on the release schedule.
- Conducting daily scrum and report the status to manager.
- Proactively suggesting the bug fixes in automated test cases.
- Code fix and test coverage for the newly released and existing APIs.

Broadcasting media, Astro Sdn. Bhd.
Technologies used: C#.Net, VB.Net, ASP.Net, Oracle 11g,
Tools: Visual Studio 2010, SQL Server 2010, iOrasis

Client: Astro Digital Media Sdn. Bhd.
Description: Astro Malaysia Holdings Berhad is a leading integrated consumer media entertainment group in Malaysia and Southeast Asia with operations in 4 key areas of business, namely Pay-TV, Radio, Publications and Digital Media.

Roles and responsibilities:
- Involved in full life cycle of the project. Analyze the requirements (Functional and Non-Functional).
- Created specification for development.
- Compilation and unit testing of existing components.
- Developing new enhancements for the new requirements.
- Fixing the bugs in existing components.
- Communicating daily status to client.
- Suggesting alternative architectural solutions.

Risk Management System (RMS), Neural Technologies

Technologies used: VC++, C++, Sun Solaris UNIX, C#, ASP.Net, Pro C, Oracle 11g
Tools: Visual Studio, K Editor, Tortoise SVN
Client: Neural Technologies, UK
Duration: 8 months
Description: Neural Technologies' solutions empower organizations to minimize financial risk to their business, providing comprehensive risk management capability in the areas of application risk, fraud, credit risk, customer attrition, collections and revenue assurance.

Roles and responsibilities:
- Involved in full life cycle of the project. Analyze the requirements (Functional and Non-Functional)
- Created specification for development
- Compilation and unit testing of existing components
- Developing new enhancements for the new requirements
- Tracking the bugs using Bugzilla tool
- Fixing the bugs in existing components
- Communicating daily status to client

Place: Hyderabad   (P. Pruthvidhar)
DOB: 14-08-1983