

## Gourav

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### Summary:

- **5+**Years of IT experience which includes 4+ years of experience in **Salesforce** and expertise in the Salesforce platform.
- Created different Apex classes for **Visual force page controllers, Triggers, Batch Apex, Integrations, Aura components**, etc.
- Hands-on experience in **Lighting components** and **Lightning pages**.
- Involved in implementing **RESTAPI** integrations from Salesforce to external system.
- Having experience in implementing **Batch Apex, and Scheduled Apex** classes.
- Having good experience working with **Lightning Framework** and **Lightning app builder pages**.
- Worked on different multiple **Aura components** in **lighting** with different blueprints.
- Having experience with **Lightning Communities**.
- Experienced in Salesforce Configuration – **Custom Objects, Relationships, Security Settings, Validation Rules, Workflows, Record Types, Page layouts, Approval Process, and Process Builder**.
- Hands-on experience in the area of **Apex Programming, Visual Force Pages, and Components**.
- Experience in SFDC development using **Apex classes, Triggers, SOQL, and SOSL**.
- Experience in customizing standard objects **Accounts, Contacts, Opportunities, Cases, Leads, Campaigns, Reports, and Dashboards**.
- Excellent **team player, self-motivated, quick learner** with **good communication skills** and **Trouble shooting capabilities**.
- Having experience with the **Agile process**.
- Have been involved in all segments of SDLC such as **Requirement Analysis, Designing** and **Developing Applications, Unit Testing, and Documentation**.
- Extensive experience in designing of **Custom objects, Custom fields, Pick lists, role-based page layouts, Workflow Alerts and Actions, Validation Rules, Approval Processes, Custom Tabs, Custom Reports, Report Folders, Report extractions to various formats, design of Visual Force Pages, Record Types, Dashboards**.

### Professional Experience:

- Working as a Salesforce Developer with WEBSFDC Technology Pvt. Ltd. from JANUARY 2018 to date.

## **Technical Skills:**

- Languages : Apex Programming Language, CoreJava
- Web Technologies : HTML, CSS, JavaScript, SLDS, Aura components, VisualForcePages
- Database Skills : SQL,SOQL,SOSL
- Tools : Visual Studio Code, Apex Data Loader, Workbench, Force.com IDE, Copado
- CRM : Salesforce.com CRM

## **Educational Summary:**

- B.Tech from NIILM University.
- Diploma from Sardar Kewal Singh Polytechnic, Kurukshetra in 2012
- 12th from Govt Sr Sec School.

## **Project#1**

**Project Name** : Coca Cola Euro Pacific Partners  
**Role** : Salesforce Admin/Developer  
**Team Size** 9

### **Description:**

CCEP is globally wide spread across multiple countries to co-ordinate internally and provide services to customer it has come up with huge and complex business requirements to be implemented through sales and service cloud. Services include – Case Management, Account request, Account, Equipment request (Equipment given to vendors), Orders (Sales and Purchase), etc.

### **Roles & Responsibilities:**

- Interacted with various business user groups for gathering the requirements for salesforce.com CRM implementation.
- Performing the roles of Salesforce.com Developer and Administrator in this project. Developed different Aura components and lightning builder pages as per given requirements
  - Implemented different Community pages which are implemented by using aura components
  - Involved in implementing REST API integration using named credentials.
  - Used lightning component library files
  - Used SLDS framework in aura and VF Pages to design the pages and components.
  - Created Workflows, validations and approval process
  - Created the work flows for automated lead routing, lead escalation and email alert.

## **Project#2**

**Project Name** :Raiser's Edge  
**Role** :Salesforce Admin/Developer  
**Team Size** 7

### **Description:**

The project was from non-profit and was about data migration. There was Legacy system in which data was present. The Data is to be taken out using extraction process into CSV files and managing files using Excel functions as per needs. Creating custom fields and the data was to be imported as per the structure of objects defined in npsp using different batch sizes as per need.

### **Roles & Responsibilities:**

- Creation of custom objects
- Analyze the older system and extract data from it as per objects
- Data Migration
- Involved in sprint planning and backlog refinement activities for projects  Involved in solutioning part with Tech Arch.
- Working into sprints (Enhancements) and individual projects

### **Project#3**

**Project Name** :Laboratory Information Management Application (LIMA)  
**Role** :Salesforce Developer  
**Team Size** 7

### **Description:**

It is a solution-based company project which is been used in the laboratories (any type), where chemical particles and its components are been tested at minute level. The particles and its components are being tested and their values are being calculated thereafter.

### **Role and Responsibility:**

- Worked on Apex classes to perform various calculations
- Created custom objects and Custom settings
- Created Workflow rules, Approval Process and Email templates
- Implemented business process using apex trigger validation, Workflow and validation rules.
- Responsible for creating a test classes for apex code.
- Testing and validation of the changes on sandbox environment.
- Migration of the changes from sandbox to production using change sets and Eclipse.

### **Declaration:**

- I hereby declare that the details furnished above are all true to the best of my knowledge.

**Place:**

**Gourav**

**Date:**