Sheuli Mukherjee

Sr. Business analyst & Scrum Master CSM® CSPO®

ABOUT ME

EMBA with 16+ years of varied experience in business analysis, program management and driving process transformation. Energetic and always looking for new challenges

SKILLS

Certified Scrum Product Owner
Business Insights
Program / Project Management
Certified Scrum Master
Business analysis
Data analysis
Certified Scrum Product Owner
People Management
Content Management
Change Management
IT Delivery

TECHNOLOGIES

Teradata
Microstrategy
Tableau
PowerBI
Smartsheet(Project mgt)
Version one mgt
SQL
Visio(Data model)
Excel
Basic C++
Alteryx

Profile Summary

- Dynamic career with 16+ years of experience in accelerating Business Transformation through Innovation, Operational Excellence and Robotic Process Automation concepts
- Involved in the product vision at inception stage, managing and prioritizing the product backlog, overseeing development stages, anticipating client's needs, evaluating product progress at each iteration and delivering the PSPI.
- Institutionalizing process-improvements, infusing new ideas and taking enterprise-wide value-chain (End-to-End) approach impacting top-line growth and bottom-line savings
- Business Transformation Leader who confidently champions business objectives through technical leadership and business acumen and cost saving initiatives
- Driving project execution using Operational Excellence methodologies; ensuring timely delivery of multiple projects as per requirements of compliance, quality, time and cost parameters
- Leading process transition initiatives; removing unnecessary procedures in process and ensuring uniformity; realizing process improvements to enhance productivity & profitability
- Leading, inspiring & developing talented teams that support strategic and future needs of the business and drives for efficiencies and improves effectiveness
- Articulate, decisive leader with strong adaptability to detail-oriented approach for strong execution capabilities through mentoring & problem-solving
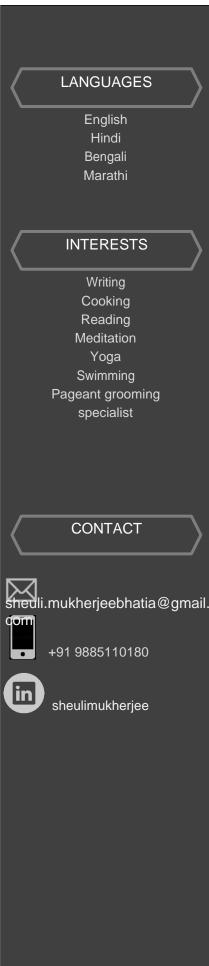
Work Experience

Ivy Software Development Services Ltd (Sr Business analyst cum Scrum Master)

May 2006 -Till Date

- Setup a 30+ Digital COE spanning 3 international locations in 4 months
- Conducted process re-engineering assessments for multiple processes to identify and deliver savings worth 800kEUR in less than a year
- Setup a cross location team delivering processes standardization
- Managed RFPs and 1500+ business cases on boarding new business worth 2million EUR every year
- Delivered Process TAT reduction from 87 days to 21 days and thus a business benefit of 1.2 million EUR per year
- Setup value streams, quality control mechanisms and utilization tracking
- Driving continuous process improvement in a multi-location setup
- Ensured program tracking and visibility to Senior management
- Ensured process compliance and tracking with support functions like Finance, HR, Recruitment, IT etc.
- Worked at PMO's office to establish organization goals and governance
- Providing Business Intelligence and insights for business using latest BI tools like Alteryx, Tableau, Microstrategy
- Data analysis and Designing Data Models required for information flow
- Analysing the change request and coordinating with the development teams
- Managing the release cycles with Product and Development teams
- End user testing and managing the process of Bug tracking
- Ad hoc analysis on product development
- Report creation and user support in meeting their goals based on data led analysis
- Being a certified Scrum master, have sound understanding of Agile methodology, scrum ceremonies and ability to use Version one/Jira to write stories
- Work with customers to perform the business analysis of the needs along with documenting the business rules.
- Work with the customers, present the product, collect requirements and address customer questions
- Research, learn, and analyze the market, users, and product competition
- Join customer facing tasks such as discovery, gap analysis workshops or compound sessions
- Able to provide lectures or presentations on selected functionality of the product

Feb 2003- Feb 2006

GENPACT, India (Management Trainee)

- PMO managing 450+ resources and handled 2 large portfolios of 100+ resources independently
- Resource planning, allocations, repurposing and tracking utilization
- Financial budget planning, forecasting manpower costs & project budgets
- Manage strategic business projects jointly with delivery managers and other IT resources
- Issue & Risk management, handling dependencies, performance monitoring, metric tracking

Sep 2000- Sep 2002

Consultant (Walk in Solutions, Nagpur)

- Microsoft – Worked on secondary and primary research projects for modelling market dynamics and providing business insights into consumer behaviour patterns for defined products
- NetApp – Worked on Competitive analysis for NetApp's storage devices
- Element Four Canada– Completed market research for a US water purification system and devised a detailed market entry and market share growth strategy.
- Mitsubishi Industries Japan - Completed trend analysis, and analyzed demand driving factors in the forklift market, identified product lead time as the primary demand driver and devised supply chain changes to reduce lead times by 21%
- Toys R Us, Li & Fung Group, Hong Kong - Analysed sales data and purchase order flow related data to discover network design deficiencies. Introduced a hub based supply chain design instead of the existing point to point architecture. Design impact on - planning, forecasting, sourcing, logistics, inventory and distribution. (12% cost savings). Also worked on a market segmentation study for Toys R Us Loyalty Program

Education

Jun 2010- Jul 2011

EGBMP (Indian Institute of Management, Lucknow)

Corporate Strategy, Innovation, Marketing, Information Strategy, Supply Chain Management, Project Finance, Business Process Management
Business Strategy Award Recipient

Jun 1996- Jul 2001

Bachelor of Commerce(Nagpur University)

Accounts honours
University Merit Scholarship Recipient
College Colour Recipient