



## Vineela Gupta

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### Professional Summary

- Around **4.3** years of experience in **Salesforce Administrator** and **DevOps** with basic exposure to **Anypoint MuleSoft**
- Well versed with Salesforce and MuleSoft deployments using **Azure DevOps, ANT, Bitbucket**
- Experienced in **Merging** activities using SourceTree, Eclipse, VSTS and handled **Salesforce** deployments along with pre and post deployment steps
- Performs **Salesforce Administration** functions such as user management (profiles and roles), field and validation rule configuration, record types, picklists, page layout management, data management, email templates, folder management, workflow, approval processes, and Lightning Process Builder, and public groups, as well as other configuration items etc. with exposure to **Sales Cloud & Service Cloud**
- Created **Einstein Analytics** Datasets, Lenses and dashboards
- Configured **SSO** for **Salesforce** and **MuleSoft** applications using **SAML**
- Maintained all production and staging accounts and performed password reset activity using Thycotic Server
- Performed **SAST**(Static) and **DAST** (Dynamic) Vigilant Securities for 3 applications
- Have experience in both **Agile** and **Waterfall** methodology
- Handled support tickets for 5 applications
- Expertise in **SDLC** and **STLC** concepts and project life cycle processes
- Experienced in preparing Release Readiness, Weekly status reports (**WSR**), Daily status reports (**DSR**) & Release Data collection
- Ability to work under deadlines, worked as an active team member and willingness to accept responsibilities
- Efficient in communicating & coordinating with all the teams which are involved

### Technical Exposure

Applications	:	Salesforce (Classic & Lightning experience), MOSS, Anypoint Mulesoft
Tools	:	Agile Central (CA Rally), qTest Manager & HP ALM (Quality Centre), Jira, SoapUI, VSTS, ANT, Git, SourceTree, Bitbucket, Jenkins, Workbench, DataLoader, DataLoader.io, SFTP Server, WINSCP
SDLC Models	:	Agile & Waterfall Methodology

Programming Skills : Basics of C, Java, SQL, XML

### **Education Summary**

B.Tech (Electronics & Communication Engineering) from GMR Institute of Technology, JNTU, Kakinada in 2016 with 80.9%

### **Employment Details**

- Currently working as Analyst in **Deloitte, Bangalore**
- Worked as Software Engineer in **CAPGEMINI INDIA Pvt. Ltd., Hyderabad** from Nov 2016 to Jan 2019.

### **Certifications & Achievements:**

1. Certified by International Software Testing Qualifications Board (**ISTQB**)
2. Certified Salesforce Admin 201
3. Certified Copado Admin
4. Preparing for Salesforce – App Builder certification
5. Got Spot Award for setting up Member Firm Environments

## **Work Experience**

### **Deloitte**

**14/6/2019 – Present**

#### **Role - Salesforce Admin and DevOps Release Manager**

#### **Responsibilities:**

- Creating Tags, Branches and Pipelines in Azure DevOps
- Handling deployments and resolving conflicts using Azure DevOps, SourceTree, Bitbucket, Eclipse
- Performed CI/CD deployments in Salesforce using Azure DevOps
- Involved in Project Automations to meet requirements
- Maintaining back-up and performing Sandbox Refreshes and Post Refresh activities
- Worked on Apex Data Loader tool and Developer Workbench related to Data Management activities.
- Creating Validation Rules, Workflows, Process Builder, Report Types, Reports and Dashboards respective to requirements
- Creating Public Groups, Permission Sets, Profiles, Users and Security Settings based on role hierarchy.
- Created Einstein Analytics Datasets, Lenses and dashboards
- Preparing Deployment plan and making all the teams aligned
- Create Salesforce Cases and Service Now tickets to resolve the issues
- Configured SSO for Salesforce and Anypoint Mulesoft application using SAML
- Handled MuleSoft deployments using Maven, Bitbucket and Azure DevOps
- Prepared and Maintained documents for SAST Scan, DAST Scan, Environments, Pre and Post Manual Steps, Refresh plan, Production and Staging Environment accounts
- Performed SAST(Static) and DAST (Dynamic) Vigilant Securities for 3 applications
- Worked on Support Tickets which we get from end users for our project

## **Capgemini**

**Role: Salesforce Admin and QA Tester (Agile)**

**Nov'16 – Jan'19**

### **Responsibilities:**

- Analyzing User Stories and Functional Specifications of the application
- Designed junction objects, fields, Validation rules, Workflows, Sharing rules, Approval process according to the requirement
- Understanding of Org-wide hierarchies, Roles, Profiles, Users, object level security, field level security, record level security and sharing rules
- Experience in working with standard objects like Leads, Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards
- Expertise in both Salesforce Classic and Salesforce Lightning UI testing
- Involved in GUI, Functional, Regression, ST/SIT, API and Production testing
- Creating test cases based on user stories in Agile Central(CA Rally)
- Interact with stake holders involved like Business Analysts, Developers, Scrum Master, Clients & Business to design better test plan & test cases based on business requirements
- Analyzing the requirements and providing test effort estimates for business requirements/user stories
- Executing Test Cases in qTest Manager (test management from QA Symphony)
- Supporting Business team in carrying out the User Acceptance Testing
- Giving walk-through to automation team to create appropriate scripts to avoid discrepancies
- Ability to work under deadlines, worked as an active team member and willingness to accept responsibilities

