

# Jyoti Tripathi

Salesforce Developer And Consultant

**Address** Pune

**Phone** +918793873006

**E-mail** jyoti.tripathi.sfdc@gmail.com

**9+ years** of experience in Salesforce ecosystem.

Experience in Salesforce **lightning development**.

Exposure to Salesforce Design and Architecture.

Hands-on experience with Salesforce lightning, **Salesforce Apex**,

**Visualforce, Service Cloud, Security** and Data Management. Key contributor towards team management, estimations, requirement gathering and design. Extensive experience of end to end solution development and directly working with overseas clients.



## Skills

◆ Certified service cloud consultant

◆ Certified advanced administrator

◆ Certified platform developer 1

◆ Trailhead Ranger

◆ 130+ Badges including 3 super badges

◆ Trailhead points - 125000+

◆ ITIL Foundation certified

◆ Apex, Visualforce, Lightning



## Work History

◆ **Nov 2014 - Senior Salesforce Consultant**

**Current**

*NSC Global, Pune*

- Designed and implemented Salesforce solutions from scratch for various departments, including HR, IT, field engineers and increased adaptability and efficiency by 30%
- Customized and managed integrations.
- Analyzed and designed security model for org. Worked on analytics and actionable insights.
- Reviewed technical documentation, user guides and planned training for end users.

- Created proofs of concepts for innovative new solutions.

## **May 2014 - Senior Salesforce Consultant**

**Oct 2014**

*Hexaware Technologies, Pune*

- Designed and developed solution for US based client in insurance domain, with team of 24 members.
- Worked in large team to implement business logics by developing VF pages, classes, triggers and test classes. Extensively used declarative tools of salesforce.
- Worked on three major enhancements to existing salesforce solutions.
- It was short tenure but with rich experience.

## **Sep 2011 - Software Engineer**

**Apr 2014**

*Persistent systems limited, Pune*

- Provided end to end onboarding services and functional consulting for 8 overseas clients of distinct geographical locations.
- Developed and implemented OOTB and customized solutions and conducted user training.
- Created proof of concepts for single sign on and integration with GoToMeeting.
- Briefly worked on CTI integration.



## **Education**

### **Aug 2007 - Bachelor of Engineering: Information Technology**

**Jun 2011**

*University of Pune - Nashik*



## **Personal achievements**

Ultra-cycling - 2 X Guinness World Record

Ultra-cycling - Super Randonneur

Aspiring Skydiver

Mountaineering enthusiast

Solo biker and explorer