

ORUGANTI DANIEL

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OBJECTIVE:

Looking for a suitable and challenging position in a well-Established organization which in turn motivates me to accomplish the task.

PERSONAL SKILLS:

Creative managerial skill, Excellent verbal and written communication skills, ability to deal with people diplomatically, willingness to learn then earns more and quick learner.

WORK EXPERIENCE:

Duration	08 th Oct 2020 to Till Date
Company	Gicsol Consulting Private Ltd.
Designations	Consultant
Job Role	<ul style="list-style-type: none">• Use Administration of common platform applications: Knowledge Base, Service Catalog, Workflows, SLA's, Reporting etc.• Core Application Administration Policies Interactions, Application Security, Events Notifications.• Managing client scripts, UI policies, UI actions and Data policies.• Moving data in and out of an instance using import sets and transform maps and auto import of data into service now.• Defining Service Level Agreements SLAs, notifications, and reports.• Develops new applications from beginning to end.• Maintains existing applications. Creates code that meets system standards.• Recommends appropriate design alternative is to be implemented based on customer constraints.• Creating catalog items and creating record producers in service catalog.• Working on different modules like Incident, Problem, Change.• Loading CI's into ServiceNow CMDB using discovery.• Implementation, customization and configuration of different Service Manager Modules like Change Request, ESS, Service Desk, Service Catalog, Problem and SLM.• Develops conversion plans and procedures.• Develops and executes plans and procedures for data conversion, customer acceptance criteria and installation strategy.• Migration of customizations from one instance to another instance.• Ongoing Maintenance.

Duration	11 th Nov 2015 to 25 th Aug
Company	Anura Technologies
Designations	Domestic IT Recruiter
Job Role	<ul style="list-style-type: none"> • Review job descriptions to understand the requirement and source the right candidate for the role. • Responsible for sourcing and screening resumes using job portals, networking, social media, and referrals. • Prepare recruitment materials and post jobs on appropriate job boards. • Performing telephonic screening, interviews with candidates. • Submitted screened profiles with recommendations to business/ hiring managers for immediate joiner's placement. • Scheduling and coordinating interviews and following up on the interview process status. • Communicating employer information and benefits during screening process. • Preparing daily status report, weekly report and participating in daily recruitment meetings and weekly review calls. • Build influential candidate relationships during the selection process.

ACADEMIC CREDENTIALS:

- Bachelor of Technology (B-Tech) E.C.E from JNTUH Maheshwara Engineering College.
- Intermediate from the Board of Intermediate (MPC) Sri Chaitanya Junior Kalasala.
- Secondary school certificate SSC Swathi High School.

PROJECTS:

- On Verification of four port router for a network on chip.
- Digital Light Processing.

TECHNICAL SKILLS:

Operating System :Windows 7,8,10 & Mac

Primary Skills	Snow , ServiceNow
Scripting	HTML, JavaScript, jQuery
Languages	SQL
Tools	Eclipse
Database	Oracle, MY SQL

STRENGTHS:

- Hard working
- Self confidence

PERSONAL DETAILS:

Name : O.Daniel
Father name : O.Jangaiah
Date of Birth : 19-11-1990
Marital Status : Married
Languages known : English, Hindi, Telugu
Permanent Address : H/no 1-39 Guttala Begumpet, Madhapur, Hyderabad-
500081

DECLARATION

I hereby declare that the above mentioned details are true to my knowledge and i bear complete responsibility for the correctness of the above mentioned details.

DATE:

PLACE: Hyderabad

(DANIEL ORUGANTI)