

Md. Ambroz Khan

Specialist - Salesforce, Software Engineering

 ambrozekhan@gmail.com
 8588011186

LTIMindtree Inc. | Ex Cognizant Tech. Solutions

Innovative, task – driven solution developer with **6+ years of experience in salesforce platform** with a **total IT experience of 7 years**. Equipped with a record of success in consistently identifying and providing the technological needs of the company through successful endeavors.

Consultant – Life Science & Travel & Hospitality	
Professional summary	<ul style="list-style-type: none"> ▪ Salesforce Experience of 6+ year across Life Science domain at Cognizant Technology Solutions and LTIMindtree ▪ A team player having in-depth understanding & experience in Healthcare Business/Travel & Hospitality. ▪ Project Management [Team Management of 4-5 Junior Developers]
Salesforce Technical Skills	<ul style="list-style-type: none"> ▪ Lightning - Salesforce Lightning Aura Framework SFDX ▪ Salesforce Platform Customization – SOQL, SOSL ▪ Data Security Model of Salesforce - Control Access org, Control Access Objects, Control Access Fields, Control Access Records, Creating Role Hierarchy, Defining sharing Rules, Platform Cache ▪ Process Builder - Automating Business Processes ▪ Salesforce Flows ▪ Triggers Singleton Framework ▪ JavaScript, CSS, HTML. ▪ Configuration & Automation: E-mail Template, Lightning Flow, Approval Process ▪ Apex Asynchronous Apex [Batch Apex] ▪ Workflows, Approvals, JSON Validations ▪ Triggers, Lightning Web Components ▪ Salesforce Inspector & Workbench ▪ Salesforce Sales Cloud ▪ Salesforce Community Cloud Agile Implementation JIRA ▪ Deployment – Copado ▪ Rest API integration
Multivariate Techniques & Algorithms	<ul style="list-style-type: none"> ▪ MicroFocus Cobol, SQL, Centura Technology and DB2 ▪ Regression Analysis - Simple, Lasso & Ridge Regressions ▪ Classification - Decision Trees, Logistic Regressions & Support Vector Machines ▪ Clustering - Kmeans & HDBscan, Ensemble learners - XGBoost , Random Forest ▪ Exploratory Data Analysis, Named Entity Recognition ▪ Topic Modelling, Natural Language Processing

Work Experience and Project Details	
Project Overview	<ul style="list-style-type: none"> ▪ Marriott Vacation Worldwide ▪ March,2022 – Present ▪ Travel & Hospitality

Domain Duration Description	<ul style="list-style-type: none"> This project involves developing application for Sales Contact Center Agents sitting in Marriott Offices across globe for assistance in booking the vacation homes/resorts.
Project Overview Domain Duration Description	<ul style="list-style-type: none"> Allergan GCSP Release -DSP countries Life Science Allergan GCSP Release -DSP countries December,2020 – March 2022 The project currently I am working on is the extension of previous projects for some more added markets in EMEA markets
Project Overview Domain Duration Description	<ul style="list-style-type: none"> Allergan GCSP Release Conversion Project Life Science January 2019 - November, 2020 The project is all about Customer registration and to build up their association with Allergan International as a client with the purchase of various products/services that Allergan offers them through the portal and Customer service Support. The above customer and Allergan association through two ways: <ul style="list-style-type: none"> Online Account Management Customer Service Support
Project Overview Domain Duration Description & 3 other assignments	<ul style="list-style-type: none"> Allergan International Clinic Locator Life Science June 2017 - January 2019 The project was for setting up a community such that various HCPs could register their Clinic with Allergan and list them with the various services of Allergan that they would provide their own customers The project was implemented across various markets comprising 65+ countries
Project Overview Domain Duration	<ul style="list-style-type: none"> Global Expat Benefits – MetLifeInsurance Title : GEB Expat Metlife – Compass Duration – April 2016 – May 2017

Salesforce Certifications	
	<ul style="list-style-type: none"> Salesforce Certified Platform Developer I Salesforce Certified Administrator Salesforce Certified Sales Cloud Consultant

Graduation	
Bachelor of Technology (B.Tech)	<ul style="list-style-type: none"> Galgotias's College of Engineering and Technology Computer Science Engineering 2011-2015