

Avi Kaushik

Salesforce Developer



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<https://www.linkedin.com/in/avi-kaushik27/>

2 years 11 months of applied Salesforce experience
3.3 years of applied IT experience.



<https://trailblazer.me/id/akaushik15>

OBJECTIVE

Seeking employment in a professional environment where I can diversify and improve upon the skills gained during my 3 years as a Salesforce Developer and Administrator. I've learned and implemented new skills and new technologies to solve complex problems effectively enhancing the company's productivity and reputation while improving my own.

TECHNICAL SKILLS

- Salesforce.com, Force.com, Salesforce Lightning, Sales Cloud, Service Cloud, Field Service Lightning.
- Apex, Lightning(Aura and LWC), Reports, SOQL, SOSL, Dashboards, Controllers, Triggers, API (REST, SOAP & METADATA), Webservices and callouts, Connected apps, Asynchronous processing
- Data Loader, Apex Explorer, Workbench, Change Sets, Command Line Interface, ANT, DataLoader.IO
- Eclipse, Force.com IDE, Visual Studio, Developer Console, ANT, GIT, SVN, HP ALM, Bitbucket, GitHub, Soap-UI, Postman, MS Office suite
- Apex, Java, C, C++, HTML, CSS, XML, Json, JavaScript, Android.

Career Deliverables

- Understanding business challenges and address the pain points.
- Collaborated with business users to create solutions in accordance to business needs.
- Contributed towards the continual improvement of the quality and speed of delivery.
- Ensured timely delivery of development and support deliverable.
- Provided technical expertise to team leads in the evaluation of solutions to satisfy business and technical requirements
- Analyzing, de-bugging and documentation of complex processes.
- Acquire knowledge rapidly on new technologies and implemented them in projects.
- Create implementation designs, trying out POCs, perform peer reviews of build components, conduct SIT sessions with business, support deployment and creating systematic technical and functional documentation.
- Followed best practices and predefined functions using LDS to implement Custom lightning component pages.
- Designing and configuration of FSL desktop (field service) and FSL mobile with custom logics for technicians, global optimization and inventory management module as per business requirements.
- Worked on full project cycle as an Integration developer and field service lightning developer for Integration between multiple 3rd party legacy systems and Salesforce FSL.

SKILLS APPLIED OR LEARNED IN PROJECT -

• AVAYA:

- Salesforce.com, Integration, Salesforce Lightning, Service Cloud, Apex, Field Service Lightning, Field Service Lightning Dispatch Console, FSL Gantt chart, Dispatcher console, REST API, JSON, SSO, Apex Batch, Triggers, Controllers, Connected apps, Custom Settings, Custom Objects, FSL objects, Reports, SVN Tortoise ANT, Chain Sets, Visual Studio, Data Loader, Workbench, HP ALM

EXPERIENCE

Dec. 2019- Present

- Professional 1 Application Delivery
- DXC Technology Co. Noida, Uttar Pradesh
- PROJECT – AVAYA

• Responsibilities:

- Liaise directly with Business users to understand, analyze new functional requirements.
- Involved in the End to end Case Process Implementation along with the FSL Application base configuration and Configuration data creation.
- Worked extensively on customization of Field Service Lightning I.e. Managing of Case, Work orders, Service Resource, Service Appointment, Product Request, Line Items, Product Transfer, Product Item, Shipment, according to the Project requirements. Worked on customization of Dispatcher Console and design of FSL Mobile app as per business requirements.
- Worked on Custom REST integration APIs and interacted with the system to lock down the JSON structures.
- Involved in Discussions and implementation of API structures and connection mechanism between the Middleware and third-party systems.
- Implemented separation of concept mechanism for the project to have a common framework for Triggers and classes to Implement best practices.
- Worked on chaining of Batches and Asynchronous processes respecting governor limits.
- Worked on Apex triggers to define a common Framework to Implement best practices. Utilized managed packages services to process the Invoices.
- Worked on End to End Deployment for the Project using the ANT tool for migration, Predefined SVN, Tortoise tool for SVN management.
- Worked on Custom Apex Classes and API's.
- Preparing High Level Design Document and Detailed Design Document. Reviewing client deliverables for quality.
- Coordinated and transferred knowledge to the offshore team.
- Creating the Test Scenarios and Regression Suites.

- *ALLERGAN (Cool Net):*

- Salesforce Lightning, Service Cloud, Aura Components, Lightning Design, Lightning Data Service, JavaScript, Aura components, events, Aura attribute, Aura handlers, HTML, CSS, Apex Triggers, Controllers, Custom Settings, Custom Objects, Test Classes Coverage, Reports, Chain Sets, Visual Studio, Developer Console, Data Loader, Workbench.

- *ALLERGAN (US Groupon Site):*

- Salesforce.com, Apex Triggers, Controllers, Batch, Future, Queueable, Schedulable, Custom Settings, Custom Objects, Workflows, Process Builder, Email Templates, Record Type, Page Layouts, Validation, Formulas, Test Classes Coverage, Reports, Chain Sets, Visual Studio, Developer Console, Data Loader, Workbench.

Feb. 2019- Dec. 2019

- Programmer Analyst
- Cognizant Technology Solutions, Noida, Uttar Pradesh

- *PROJECT- ALLERGAN (Cool net Implementation)*

- Responsibilities:

- Involved in creating gap analysis document, clearly identifying the data, business process and workflows of the organization with respect to salesforce.com implementation.
- Performed technical analysis and resolved issues with the sites at design level as well as code level.
- Developed and deployed the Custom objects, Entity-Relationship data model, Formulas, Validation rules on the objects, Page layouts, Custom tabs, Components, Roles, Profiles, Public Groups, Permission Sets, Custom Settings and Labels to suit to the needs of the application.
- Created Profiles, Roles based on Organization role hierarchy and implemented Record-Level and Field-Level security and configured their sharing settings.
- Designed and developed Lightning applications and Quick Actions using lightning Aura framework, Lightning component, Aura attributes, Aura Handlers, standard tags, custom events, Apex Classes, Methods, Controller classes. Worked on both client and server-side controller and on calling server-side action from lightning component.
- Worked on writing Apex Triggers and Classes to control the flow of business process.
- Involved in Data Migration process using a staging platform.
- Developed Test Classes and conducted unit testing in sandbox to provide 95%+ code coverage before migration to production.

- *PROJECT- ALLERGAN (US Groupon Site)*

- Responsibilities:

- Executed asynchronous processes utilizing Future, Queueable and batch processing for handling bulk record processing and data migration.
- Implemented batch chaining for providing and restricting of multiple Record Sharing simultaneously.
- Created multiple batch jobs using batch apex and schedulable apex to automate, manual data loads (merging duplicate records in bulk respecting governor limits).
- Worked on Batch Apex and Schedulers to mass update records in production based on the business requirement.
- Creating Generic Process for the Code Best Practices and Trigger Optimization along with Test Data generators and utility classes.
- Worked on Developer Console and Workbench for executing SOQL queries, line by line Code.
- Wrote SOQL queries and test cases and obtained more than 92% code coverage.

• **JOHNSON & JOHNSON:**

- Salesforce.com, Apex Triggers, Controllers, Custom Settings, Custom Objects, Workflows, Process Builder, Email Templates, Record Type, Page Layouts, Validation, Formulas, Test Classes Coverage, Reports, Chain Sets, Visual Studio, Developer Console, Data Loader, Workbench.

E D U C A T I O N -

Bachelor of Technology in Computer Science and Engineering, DIT University, Dehradun, Uttarakhand.2013-2017.

**L A N G U A G E S
K N O W N -**

ENGLISH - Full Profession Fluency

HINDI - Native Fluency

FRENCH - Limited working proficiency

Feb. 2018 –Feb. 2019

- Programmer Analyst Trainee
- Cognizant Technology Solutions, Noida

• *PROJECT- Johnson & Johnson*

• Responsibilities:

- Analyzing the requirement for feasibility and proposing the design approach.
- Development of the Requirement including delivering out of box functionality to the client's delight. Brainstorming and Demo sessions during development sprints.
- Developing Apex Classes and Triggers, Email Service, Custom Settings, Static resources and UI development with JavaScript and CSS implementation.
- Configured data load for supporting the Risk Process in all environments.
- Unit Testing of the Developed components and performing Integration Testing.
- Configuration, Data migration using Apex Data Loader.
- Performed project analysis and administration tasks – status reporting, documenting analysis sessions.
- Involved in Creating Test Cases generation, test Plan, Test Case Executions, Regression and sanity Testing.

DECLARATION

I am confident of my ability to work in a team. I hereby declare that the above-mentioned information is correct to best of my knowledge and I bear the responsibility for the correctness of the above-mentioned.

Avi Kaushik