Bhanu Battula

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SUMMARY:

❖ Around 9.5 years of IT experience including 6+ Years of Salesforce.com working experience in various phases of Software Development Life Cycle including Analysis, Design & Development, Release & Change Management, Maintenance, Integration and Testing.

❖ Good Hands-on experience in implementing SOQL and SOSL in Apex Classes and ApexTriggers.

❖ Experience in deploying salesforce.com applications across different sandboxes using Change Sets, Force.com IDE and Force.com Migration tools.

❖ Poses Excellent skills on Salesforce Administration activities such as validation, workflow rules, approval process, security, page layout and profiles.

❖ Extensively used salesforce.com tools like Force.com IDE, Eclipse with force.com plug-ins, Force.com Explorer and Data Loader.

❖ Strong experience in developing cloud applications using Apex classes, Apex triggers, Visualforce pages, Page Layouts, Custom Buttons and Custom links.

❖ Strong experience in working Sales, Service and Marketing cloud.

❖ Experience in Integration of Salesforce with in-house legacy ERP systems using Apex Web services WSDL and outbound messaging.

❖ Experience in customizations and configuration of Salesforce.com components like Objects, Fields, Tabs and Page Layouts.

❖ Strong Knowledge in implementing salesforce.com security using Profiles, Roles, Permission Sets & Sharing rules.

❖ Strong work experience in UI development and VF Pages using HTML, CSS, JavaScript, Angular JS, Jquery.

❖ Configured SAML settings for Salesforce in single Sign-on.

❖ Had experience with Security Assertion Markup Language (SAML 2.0).

❖ Good Knowledge on data migration from standard Excel and the legacy systems like Data Import Wizard and Data loader and used Data loader for Data management like Import, Export, Upsert & Delete in salesforce.com.

❖ Experienced in cloud technology and on-premise infrastructure integration for Salesforce.com.

❖ Experience in using Salesforce Web servicesAPI like REST, BULK and SOAP.

❖ Analyzed Sales, Marketing, Customer Service and Customer Support business processes used by salesforce.com customers and recommended ways to improve their processes using salesforce.com.

❖ JSON is used in Ajax techniques. Ajax is a term for the ability of a webpage to request new data after it has loaded into the web browser.

TECHNICAL SKILLS:

Software	C, C++, Apex, Core java
Products/Domain	SOQL, SOSL
Web Technologies	Visual Force Pages, Html, JQuery and Javascript
Integrations	REST API, SOAP API
Tools	Apex Data loader Developer Console Postman Force.com Eclipse 4.3 IDE plugin Figma Interface Design Intellij,Visual Studio Net Beans, Code Blocks Office365
Technologies	Salesforce.com, Force.com, Salesforce Lightning Salesforce CRM,Copado.
Salesforce.com modules	Sales Cloud: Salesforce automation including Leads, Web to Lead, Accounts,Contacts, Opportunities, Contracts, Forecasts, Price Books, Products Service Cloud: Cases, Solutions, Ideas, Customer Portal, Web to Case, Email to Case, Knowledge base, Cases, web to case, email to case Custom Cloud: Custom object development, Customer Portal, Sites

EDUCATION and CERTIFICATIONS:
Bachelor of Technology (Electronics and Communications Engg)-2010
Masters in (Computer Science)-2016

PROFESSIONAL EXPERIENCE:
Client   : Insulet Corporation Boston,MA
Duration   : May 2018 - Present
Role   :Salesforce Lightning Developer/Admin
Description:
Insulet Corporation headquartered in Massachusetts, is an innovative medical device company dedicated to making the lives of people with diabetes and other conditions easier through the use of its Omnipod product platform. Omnipod provides a unique alternative to traditional insulin delivery methods.Insulet also leverages the unique design of its Pod by tailoring its Omnipod technology.

Responsibilities:

Design and developed solutions based on functional, migration and integration requirements for SFDC platform.

Extensive knowledge and good working experience with the Lightning Process Builder, Lightning

component framework, Events, Open source Aura framework, developer Console and workflow tool.

Develop prototypes on SFDC environment for Proof of Concept demo and for customer endorsement.

Work on customization of standard objects like Lead, Account, Contact and Opportunity.

Perform day to day User Management on SFDC Org by configuring Sharing Rules, Permission Sets, Roles and Profiles.

Create custom report types, custom reports and dashboards to meet the reporting requirements of the decision makers in the organization.

Created and maintained the email templates to be used in the Workflows, Auto Assignment Rules and Auto Response Rules related to Lead Management module in Sales Cloud.

Work on complex data migration projects using Data Loader tool and Cast Iron.

Develop Visualforce pages, Visualforce custom components, portal pages with JavaScript for validation.

Design and develop APEX classes, APEX triggers, Custom Controllers, Controller extensions.

Integration of Sales cloud with external information systems using SOAP API web services.

Deploy changes from SFDC sandbox environment to Production environment using change sets.

Conduct knowledge transfer sessions for associate resources working in SFDC technology.

Environment:

Saleforce.com platform, Apex Language, Visual Force Pages, Visual Force Components & Controllers, App Exchange, Cast Iron(5.6), Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Dashboards, Custom Objects & Tabs, SOAP API, Email Services, Sandbox, Force.com Eclipse IDE Plug-in.

Client   : CenterPoint Energy Houston,TX.
Duration   : Nov 2016 – May 2018
Role   : Salesforce Developer/Admin
Description:
CenterPoint Energy is the leading company that delivers natural gas to 4 5 million homes and businesses in eight states Arkansas, Indiana, Louisiana, Minnesota, Mississippi, Ohio, Oklahoma, and Texas, including the high-growth areas of Houston and Minneapolis. They're investing in modernizing the Electrical and natural gas infrastructure and are committed to eliminating cast-iron pipe in all of the territories.

Responsibilities:

❖ Responsible for Requirements gathering, Analysis, Data Modeling and create design document.

❖ Participated in meetings with Business Users, Analysts & Managers to discuss the Business requirements.

❖ Created Apex Classes, Apex Triggers and Visualforce Pages for various functional needs in the application.

❖ Written SOQL, SOSL queries with consideration to Governor Limits for the data manipulation needs of the application using platform database objects in Apex Classes and ApexTriggers.

❖ Worked with various standard salesforce.com objects like Accounts, Contacts, Leads, Opportunities and Cases.

❖ Implemented custom Validation rules, Formula Fields, Email Templates, Assignment Rules and Auto-Responses for Cases and Leads.

❖ Designed various Email Templates like Custom, HTML and Visualforce, these Email Templates will be used to manually send emails through standard email interface or send emails through workflow rule email alerts and apex code.

❖ Configured Security Assertion Markup Language (SAML 2.0) For Salesforce in single Sign-on.

❖ Implemented Complex Workflow rules, Workflow Approvals, Flows, Process builder, Validation rules, email alerts and field updates for business process automation.

❖ Used Force.com web service API for implementing WSDL in the application for access to data from external systems and web sites.

❖ Developed and configured Custom Reports & Dashboards.

❖ Created Custom report types like Summary and Matrix reports to track pipeline insight, program opportunities.

❖ Used Data loader tool for migration of data into Salesforce.com from external systems using CSV files.

❖ Deployed Sandbox salesforce.com application into Production using Force.com IDE.

❖ Periodic deployments to the Production environment using change sets according to deployment schedules.

Environment: Salesforce.com, Force.com IDE, Eclipse IDE Plug-in, Data Loader, Apex language, Visualforce Pages, Components and Controller, Workflows, Web Services Description Language (WSDL) and JavaScript.

Client: Apex Knowledge Technology - Hyderabad, India

Duration:Feb 2012- Jun 2015

Roles: Software Engineer

Responsibilities:

❖ Provided support for all operations focusing on integration of new products and services.

- ❖ Liaised with management and development to improve overall access to information.
- ❖ Recommended resolutions ensuring optimal performance.
- ❖ Assisted in development and execution of data service disaster recovery plans.
- ❖ Used 3-tier architecture like Presentation layer, Logic Layer and Data Access layer for developing the application.
- ❖ Designed and implemented stored procedures views and other application database code objects.
- ❖ Maintained SQL scripts indexes and complex queries for analysis and extraction.
- ❖ Performed quality testing and assurance for SQL servers.
- ❖ Worked with stake holders developers and production teams across units to identify business needs and solution options.
- ❖ Ensured best practice application to maintain security and integrity of data.
- ❖ Designed database in MS-SQL, used queries, views and stored procedures to enforce entity relationship, also involved in building scripts to alter tables, and stored procedures.