



INTIAZ BAIG SHAIK

MOBILE No.: +1-401 678 6372 E-MAIL: IMTIAZ504@GMAIL.COM

Delivering Leadership, Accountability, and Excellence

OBJECTIVE

A detail-minded individual with a professional experience of more than 14 years in leading development, Change management, Release Management, Middleware Solutioning, API development, SOA Architecture, Cloud Architecture. Highly self-motivated individual with exceptional professional acumen in leading technologies. Always adapted a result-oriented approach delivering excellence with quality adhering to stringent time lines.

KEY COMPETENCIES

- BUSINESS ACUMEN • DECISION QUALITY • EFFECTIVE COMMUNICATION • LISTENING
- MANAGERIAL COURAGE • PLANNING • PROBLEM SOLVING • DRIVE FOR RESULTS • STRATEGIC AGILITY
- BUILDING EFFECTIVE TEAMS • RE-ENGINEERING • MIDDLEWARE • SOA • MICRO SERVICES • API ECONOMY
- CLOUD MIGRATION • J2EE • INFRASTRUCTURE AS A SERVICE • MICRO SERVICES

AREAS OF EXPERTISE

OPERATIONAL

- PROJECT | PROGRAM | RESOURCE MANAGEMENT • STRATEGIC PLANNING • CURRICULUM DEVELOPMENT
- MEASUREMENT AND REPORTING • POLICY | PROCEDURE | BEST PRACTICE DEVELOPMENT • NEEDS ANALYSIS
- BUDGET PLANNING • LEARNING MANAGEMENT SYSTEMS • SURVEYS • ANALYSIS
- PERFORMANCE METRICS

TECHNICAL

SOFTWARE DEVELOPMENT

- **LANGUAGES:** C, C++, JAVA, J2EE, JSP, VB.NET, HTML, XML, COBOL, SERVLETS, ESQL, XSLT, WSDL, WEBSERVICES, SHELL PROGRAMMING, JAEL, JYTHON, PYTHON, EXPECT
- **FRAMEWORKS:** SPRING BOOT, SPRING INTEGRATION, HIBERNATE
- **DATA BASE:** SQL SERVER, ORACLE, DB2, MONGODB, HADOOP, CASSANDRA
- **APPLICATION SERVERS:** WEBSHERE APPLICATION SERVER, JBOSS EAP, GLASSFISH, TOMCAT, WEBLOGIC, JETTY, IIS
- **MIDDLEWARE:** MQ, IIB/WMB, DATAPOWER, MULESOFT ESB, APIC, WSRR, KAFKA
- **BUSINESS PROCESS TOOLS:** IBM BPM, PEGA PRPC



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- **API MANAGEMENT:** MULESOFT ANYPOINT, APIGEE, 3SCALE, IBM APIC
- **DEVOPS:** JENKINS, CHEF, IBM URBAN CODE DEPLOY, PUPPET, ANT, **ANSIBLE**
- **PROGRAM MANAGEMENT:** MICROSOFT PROJECT, MICROSOFT VISIO, EXCEL, KANBAN, SCRUM, SAFE
- **MONITORING :** SPLUNK, TIVOLI APM, SITESCOPE
- **JAVASCRIPT FRAMEWORKS:** ANGULARJS, REACTJS(FACEBOOK)
- **CLOUD :** AWS, AZURE
- **CONTAINER TECHNOLOGIES :** DOCKER, K8S, REDHAT OPENSIFT
- **OTHERS:** REST SERVICES, API MANAGEMENT, SOAP, MIDDLEWARE PATTERNS, SOA, API, DATAPOWER, CLOUDNATIVE ARCHITECTURE, IIM, IAM

EXPERIENCE

SITA / BANCO SANTANDER

FROM MAY 17 –TILL DATE

DESIGNATION: TECHNICAL SOLUTION ARCHITECT (INTEGRATION)

- Lead API Strategy migration for clients to create better ROI on the software expenditure and create new economic venues utilizing the existing infrastructure built on MuleSoft API Platform / CloudHub.
- Subject matter expertise in delivering integration between SITA product suite and external interfaces such as ERP, Air Traffic, Salesforce, SAP and other custom and cloud-based solutions.
- Design and develop mule flows to create various interfaces between multiple systems part of SITA AIE solution.
- Create and presented architectural solutions (summary and detail) to Architecture Review Board (over 35)
- Technical lead for open source integration solutions developed on spring integration for tier-2 airports.
- Complete architectural and/or technical options analysis for various RFPs, implementations, or system components.
- Provided recommendations on industry and application integration trends in analyzing and planning current and future IT needs, specifically in the areas of SOA, APIs, EAI and ESB.
- Step in as technical leader when/as needed, to get projects on track and moving forward again.
- Ensure that architecture principles and standards are consistently applied.
- Play an active role as a technical expert during all phases of the SDLC and participate in architecture brainstorming and design discussions with technical team members.



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- Formulate strategic plans for component development to sustain future project objectives.
- Lead migration of monolith applications to microservices based ported to AWS cloud.
- Gather detailed business requirements and use cases and translate technical specifications into product requirements.
- Create team strategies and establish project scopes of work; communicate project deliverable timeframes and benchmarks to clients.
- Suggest architectural improvements, design and integration solutions, and formulate methodologies to optimize the development effort of the AMS interfaces.
- Organize end-user training and problem analysis for server, desktop, and IT infrastructure work.
- Diagnose and troubleshoot issues proactively related to the common pitfalls related to technology suite in SITA AMS and implement solutions to improve efficiency
- Hands-on experience with production deployment and post-production support.

PREVIOUS PROJECTS

COLLABERA / IBLESOFT / IBM

FROM AUG 15 - MAY 17

IBM MIDDLEWARE SOLUTION ARCHITECT

**CLIENT – WALGREENS / BANCO SANTANDER / TROPICAL SHIPPING / V ALEXANDER / LENNAR CORP /
BROOKS BROTHERS**

- Handled Digital Transformation projects (change initiatives) meet business, schedule and budget objectives.
- Lead team to plan, design and implement applications and software.
- Lead integration efforts for the payment processors like T24 and other banking applications using proprietary (SWIFT, FIX, NACHA) and custom developed message formats using IBM Product Stack (IIB/APIc/MQ/WAS/MuleSoft).
- Designed and implemented SOA strategy for banks using REST architecture.
- Created detailed estimates for project stakeholders.
- Worked with big clientele like IBM, Banco Santander, Walgreens in a technical solutions architect role and played key role in winning multiple accounts.
- Worked closely with client and development team in an Agile/Scrum environment.
- Provided effort estimation for new projects intake.
- Direct technical team efforts and initiatives.
- Facilitate regular scheduled SCRUM meetings.
- Experience in Application/Middleware Monitoring tools like Tivoli APM, Splunk, SiteScope.

SOLUTION ARCHITECT

CITIZENS BANK

FROM SEP 13 –AUG 15

AVP, REPORTED TO SVP – MIDDLEWARE



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- Architect and lead the development efforts of the Bank in SOA strategy forming a bridge between legacy and new applications.
- Development lead for the rebranding of the bank critical applications.
- Deep understanding of SaaS application architecture design techniques.
- Expertise in leveraging existing SaaS platform services and applying fundamental data structures and algorithms to solve complex business problems.
- Strong and hands-on development skills with one or more widely adopted SaaS platform products.
- Develop and maintain an enterprise application integration strategy and architecture for eCommerce Applications.
- Developed the DevOps strategy for continuous integration of development efforts.
- Architect for the IBM technology stack of the bank involving WebSphere Application Server, IBM MQ, IIB, Datapower and Pega.
- Worked with banking messaging standards like ACH, SWIFT, FEDLINE.
- Lead the workshops with business stakeholders, business analysts to identify requirements and delegate them in developer world consumables in terms of technical writeups.
- Development lead for the FFIEC's specification compliance for SSO on public facing banking applications.
- Experience in vendor management.
- Active participation in organizational visions and roadmap meetings.
- Lead API development strategy across banking application channels.
- Implemented cloud migration for bank's non critical applications.

SENIOR SOFTWARE ENGINEER

ACCENTURE / BANK OF AMERICA / IBM

FROM JAN 09 – SEP 13

REPORTED TO TECHNICAL LEADER -DEV OPERATIONS

- Developed innovative applications inside the Bank to help automate various error prone tasks of the Center of Excellence.
- Developed, Maintained and Deployed Virtual System Patterns using IBM Pure Application System for various middleware components like WAS, MQ, IIB and Datapower.
- Designed patterns using the IBM Pure App for migrating and creation of the WellPoint Middleware Architecture with ease.
- Developed the script packages that provided the customization required for the Middleware Patterns.
- Worked extensively on JSON, WSDL, Web Services.
- Developed the web applications using MVC patterns.

PROJECT ENGINEER

WIPRO TECHNOLOGIES

FROM DEC 06 - JAN 09

PROGRAMMER REPORTED TO TECHNICAL LEAD

- Translating functional requirements into technical design



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- Involved in requirements gathering, analysis, design, development, testing and maintainence.
- Implemented integration applications using websphere message broker and websphere MQ.
- Developed Consumer portal using Spring MVC framework

PROJECT INTERN

MICROSOFT DEVELOPER NETWORK

FROM JUN 04 - FEB 06

PROGRAMMER REPORTED TO PROJECT MANAGER

- Performed Requirement Gathering, Analysis and programming of applications using .net framework
- Developed prototype tool of admin console for sql server database which went on to become standard defacto model from later versions
- Awarded successful internship with Microsoft

CERTIFICATIONS & ACHIEVEMENTS

- *MuleSoft Certified Integration Architect*
- *MuleSoft Certified Developer*
- *AWS Certified Solution Architect Associate*
- *Sun Certified Java Programmer*