Curriculum Vitae

Krishnan Mishra
Email: krishnanmshr1994@gmail.com
LinkedIn: https://www.linkedin.com/in/krishnan-mishra-45a812106/
Address: Flat 106, Tower 3 Rangoli Greens, Jaipur Rajasthan (302034)
Mobile: +91-9782298465

Career Objective

Willing to work in a healthy environment enriching my knowledge and skills that help in contributing to the growth of the organization and help me to emerge as a successful person and better human being and willing to work in an environment where there are opportunities which indeed help me to grow with the growth of the organization.

Profile Summary

- 3+ Years' Experience in the Salesforce both as Administrator and Developer in SFDC Customization, Security Access, Workflow Approvals, Data Validation, Sales, Marketing, Customer Service and support.
- Experience in SFDC development using LWC, Lightning, Apex classes and Triggers, Visual Force, Force.com IDE, SOQL, SOSL.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation Rules, Reports and Dashboards.
- Experience in a different type of development and deployment lifecycle
- Experience in data exporting and importing using Import wizard, Apex Data Loader.
- Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
- Code optimization with governor limits of the salesforce.
- Social Integration Google Drive, Box.Com, Drobox.

Employment Scan

- Working in Salesforce India, Hyderabad as a Proactive Monitoring Engineer from September 2020 till present.
- Worked in Briskminds Software PVT. LTD, Jaipur as a Senior Salesforce Developer from January 2018 - August 2020.

IT Credentials

▪ Salesforce Administrator	Salesforce Advanced Development
▪ Lightning	Scripting Language (JS)
▪ LWC, LDS	MS-Office 2013
▪ Data Migration	HTM, CSS, Bootstrap, SLDS
▪ Deployment Management	Integration

Projects Summary

Project #1

Project	Salesforce Internal (September 2020- present)
Description	As ProM engineers we are responsible to globally monitor and analyse Salesforce orgs and intimidate and mitigate any errors even before they occur at the end user.
Role	ProM Engineer
Environment	Salesforce(Internal)

Project #2

Project	Mahindra & Mahindra. (July 19- August 2020)
Description	One of its kind, this project is about implementation of a new Salesforce global solution for Mahindra and Mahindra. The global solution is rolled out for different modules in multiple phases.
Responsibilities	• Senior Salesforce Developer, tightly coupled with team lead responsibilities • Implementation of custom lightning solutions for the customer to give 360-degree digital platform of customer. • Fully customized Community Partner Portal for the partners. • Implementation of security solution. • Customization of Sales Cloud and it's features • Provide Rest Resources for the Mobile App. • Asynchronous Apex using Apex Batch for third party ESB like MuleSoft. • Administrative solutions such as Process Builders, Approval Process, Validation Rules, List Views. • Deployment Solutions using WorkBench and VS Code.

Role	Senior Salesforce Developer
Environment	Salesforce

Project #3

Project	Anand Group (November18- July 19)
Description	This project is based on introducing an auto mobile manufacturing company to the Salesforce environment.
Responsibilities	- Created customized tools in LeX. - Custom tools for Reports with various filtration in lightning components. - Custom tools for survey for the company's customer via email or CSV import. - Security Implementation. - Customized flow and execution of business process as a CRM tool. - Implementation of Web to Lead and Web to Case. - Custom solution for Data Import. - Automated tools for notification via Email. - Data Migration.
Role	Senior Salesforce Developer
Environment	Salesforce

Project #4

Project	BraunAbility (November18- February 19)
Description	This project used Salesforce as a Service tool for chat bots using Einstein.
Responsibilities	- Created a custom VF page for custom chat bot. - Configuration and training of the bot. - Configuration of the Omni Channel for chat routing. - Embedded Service Deployment.
Role	Senior Salesforce Developer
Environment	Salesforce

Project #5

Project	Eurosport (September 18- November18)
Description	This project was used in Australian Open for January 2019.
Responsibilities	- Created a Customer Community for the players to register the entries. - Customised registration form using Lightning Data Service. Data to be saved at various stages of the form completion independently. - Setup the community and Salesforce org for the client with implementation of the schema. - Event scheduling and allocation of players in the venue. - Sending automated notifications via Emails for the updates of the events and registration.
Role	Salesforce Developer
Environment	Salesforce

Project #6

Project	10K Internal (June 18- September 18)
Description	This is an internal Community for Project management of 10K Advisory.
Responsibilities	- Created a community for logging the time entries. - Custom development of various Lightning components for time logging, stories assignment and Project progress. - Integration with the Heroku servers. - UI enhancement.
Role	Salesforce Developer

Education & Qualification

Examination	Board / University	Year of Passing
B. Tech	RTU	2017
Senior Secondary	CBSE	2012

Certificates

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator (SCA)
- Salesforce Certified Platform App Builder Certification
- Copado Certified Administrator

- Google Certified The Fundamentals of Digital Marketing
- Oracle Certified Associate, Java SE 7 Programmer.

Career Achievements

- Salesforce Community Group Leader for Asia Pacific Student Mentor Group.
- Trailheads Ranger – Achieved Double Ranger Rank on Trailheads with more than 200 badges and 2 Lakh+ points.
- Acquired 2 super badges on Trailhead: Security Specialist, Aura Component Specialist.
- Member of Core Salesforce "Fun Activities" group.
- Certification of achievement in Briskminds Software Solution Pvt Ltd for my dedicated work and for participation and organizing cultural events.
- Got numerous appreciations from clients for my contribution to the project.
- Head of the TechFest in Government Engineering College Ajmer, Ajmer.

Personality Traits

- Accept difficulties as challenges.
- Effective communicator and a good listener.
- Hardworking with Realistic attitude.

Personal Vitae

Date of Birth	16 April. 1994
Father's Name	Mr Laxmi Kant Mishra
Nationality	Indian
Languages Proficiency	English & Hindi
Gender	Male

Declaration

I consider myself familiar with Computer Science aspects and Salesforce environment. I am also confident in my abilities to work in a team. I hereby declare that all the information mentioned above is true to the best of my knowledge.

DATE:

PLACE: (Krishnan Mishra)