Divya Naga Lakshmi

Mobile: +91-9059253529
E-mail: divyapoojari7998@gmail.com

Highlights:

- 5+ years of experience in **QA** Methodologies and **Testing with both Manual and Automation concepts.**
- Experience in **Cypress, Selenium, Cucumber, Appium, Jenkins, Dockers, Maven, GIT, PostMan, SOAP, salesforce and Jira.**
- Excellent understanding of the **Software Development Life Cycle, Agile, Exploratory, Pairwise, Session Based, Behavior driven** and **Test Methodologies** from project definition to post-deployment documentation.
- An exceptional understanding of the **QA life cycle**, from test plan, test execution, to reporting Bugs.
- Experienced working in **Agile**, Incremental and Iterative, **Scrum**, XP, or Lean ++environments.
- I have extensive knowledge of **Agile principles** and **methodologies** such as Scrum and Kanban, enabling me to provide guidance on implementing Agile practices and facilitating effective teamwork. Additionally, I can assist with Agile project management, backlog management, sprint planning, and promoting a culture of continuous learning and adaptation.
- **Design and Development of Use Case** and **Test Case** scenarios and developing Test Strategies & Test Plans.
- Experience in **Defect Tracking** using Jira, HP ALM, TestRails and ClearQuest.
- Extensive experience in **testing different Mobile devices of different OS version, Desktop**, **Windows** and **Web based Applications.**
- Design and develop test processes & create test plan for **computer/POS(Point Of Sale) hardware** and **computer/mobile related equipment's.**
- Extensive experience in **Functional, Regression, API, Integration, User Acceptance,** and **Automation Testing.**
- Thorough understanding of **RDBMS** in writing queries, stored procedures using **Oracle and MySQL.**
- Experienced in dealing with end clients, **coordinating** with Business Analyst at various stages of QA life cycle.
- Experience in organizing weekly Project Status and Task Review meetings.
- Ability to work on **high pressure environment** and **can work independently** with minimal supervision.
- Excellent communication, interpersonal, **analytical skills** and ability to learn new concepts quickly.

Technical Skills:
Testing tools: HPUFT, Selenium, Appium, Bugzilla, Dockers, JMeter, Azure, PostMan, RestAssured, AWS
Bug Management Tools: HP ALM, Jira, XRay, Rally
Programming and Scripting: Java, Python, SQL, VB Script and JavaScript
Databases: Oracle, SQL Server, MySQL and MS-Access
Web Technologies: XML, SOAP and AJAX

Experience Summary:

- Working as Test Engineer with Virtusa Consulting Services Pvt Ltd from June 2023 to tilldate.
- Worked as Test Engineer with Infosys from December 2021 to June 2023.
- Worked as Test Engineer with Zavjet Infotech From January 2019 to December 2021.

June 2023– Present
Client – Google   **QA Analyst**

- Created a **test plan** based on the project documents and provided for signoff.
- I worked in Agile project management, backlog management, sprint planning, and promoting a culture of continuous learning and adaptation.
- Perform **sanity/regression** checks on the **Oracle POS** Software and verify the functionality of newly developed features.

- Deployment and monitoring of POS software versions currently in use across the installation base and making corrections as necessary to maintain equipment in the field.
- Knowledge of **Discounts/Coupons/Auto-Discounts/In-store discounts/Damage discounts** etc... as well as testing new products prior to deployment.
- Assisted tier 1 and 2 level Helpdesk team members with diagnostic support of customer POS-related issues, occasionally assuming control of support calls as needed.
- Training customer employees on functions and overall operation of the POS system, from cashier to management functions.
- Documenting all the training materials in WIKI/confluence pages with all the necessary Videos & Screenshots.
- Assisted team members remotely with POS System installation.
- Documentation and new employee orientation of POS functionality and operation, as well as continuing training for current employees on new POS functionality.
- Worked with both **Oracle** and **SQL** server environments.
- Validated production data for newly installed retailers on the POS system.
- Design and develop test processes & create test plan for **computer/POS(Point Of Sale) hardware** and **computer/mobile related equipment's.**
- Executed **Manual and automated test cases**.
- Identify test data based on the requirements and perform **sanity/regression** checks on the test data for different country **POS** systems.
- Provided daily and weekly **status reports** to the management.
- Verify and implement SQL Scripts to validate the databases tables and reports data for **Data Validation**.
- Provide End to End support for the testing activities during **system testing**, **UAT**.

Environment: Oracle, POS, SQL, Git, JIRA, postman, Confluence, IOS, Android

<div align="right">

December 2021 – June 2023
</div>

Bank of America   **Sr QA Analyst**
- Interacted with both technical and design teams to understand the requirements.
- Worked with open-source tools such as **Cypress**, **Selenium (Selenium IDE, Selenium RC, Selenium WebDriver,** and **Selenium Grid), Cucumber, Jenkins, Maven, SoapUI, JUnit, JIRA and IntelliJ.**
- Creating detailed, comprehensive, and well-structured test plans and test cases
- Develop **automation scripts** for Regression test cases for **Web application & Mobile**
- Tested mobile and web application on **different Mobile devices (IOS & Android) of different OS versions**, **Windows Desktop, Mac** and **Tablets.**
- Created Test Plans, Roadmap, Test Cases, Test Scenarios and Test Scripts
- Documenting all the training materials in WIKI/confluence pages.
- Designed and built automation framework using java and Selenium.
- Managed Test execution using **Jenkins** & **Maven**
- Reviewed Functional Requirement Specifications to create test cases.
- Work with development team to help identify requirements.
- Perform Regression testing
- Performed **API testing** using **Postman**
- Performed Navigation, Usability, Security, manual and automated testing for the test cases using **Selenium.**
- Used **JIRA** to track bugs and maintained the flow of iterations.
- Documented **test plan** based on project documents and presented to the project team for review and sign off.
- Setup testing environment and maintain framework using **Java & python**.

- Identified the test data and mapped the test data to the test cases.

Environment: Selenium, IntelliJ, Jenkins, TestNG, Git, JIRA, Cucumber, SOAP, XML, Appium, postman, IOS, Android, Device Anywhere

BCLC, British Columbia   **January 2019 – December 2021**

QA Analyst

- Interacted with both technical and design teams to understand the requirements.
- Worked with open-source tools such as **Cypress, Selenium (Selenium IDE, Selenium RC, Selenium Web Driver, and Selenium Grid), Cucumber, Jenkins, Maven, Dockers, SoapUI, JUnit, JIRA and Eclipse.**
- Designed and built automation framework using Katalon Studio and Selenium.
- Reviewed Functional Requirement Specifications and wire frames to create test cases.
- Performed Navigation, Usability, Security, manual and automated testing for the test cases using **Selenium & HP UFT**.
- Used **JIRA** to track bugs and maintained the flow of iterations.
- Documented **test plan** based on project documents and presented to the project team for review and sign off.
- Writing libraries and test scripts in **Java** & **Python** for the automation testing.
- Developing and maintaining test automation scripts using **Python.**
- Imported the test cases from word and excel into **Qtest**.
- Setup testing environment and maintain framework using **Java**.
- Identified the test data and mapped the test data to the test cases.
- Created Test Plans, Test Cases, Test Scenarios and Test Scripts
- Tested mobile and web application on **different Mobile devices(IOS & Android) of different OS versions**, **Windows Desktop, Mac** and **Tablets.**
- Used **Qtest** for requirements management, planning, scheduling, running tests defect tracking and managing the defects.
- Executed the test cases for System, System Integration, **End to End and User Acceptance testing**.
- Performed **integration testing** to make sure that the e-Commerce system is interacting well with payment gateways.
- Performed testing on POS system by validating the request and response of the transactions by adhering to ISO 8583
- Validated the bitmaps, data elements and message type identifiers of the ISO Message.
- Familiarity with JPOS libraries to verify the transactional messages.
- Executed **end-to-end** test cases by using real time situations and provided updates to the project teams.
- Participated in **defect triage** meeting to discuss the reported defects.
- Provided daily and weekly **status reports** to the management.
- Performed load, stress and performance testing using HP LoadRunner
- Mentored 2 junior QA and co-op students by providing walkthroughs and distributed tasks

Environment: Qtest, Selenium, Katalon, Dockers, JMeter, Jira, Azure DevOps, playnow.com, MS SQL server, Oracle, Confluence, salesforce, Ready API, Soup UI pro