

RICHA DUSAD

ASSOCIATE CONSULTANT

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SALESFORCE
CERTIFIED

Administrator

EXPERIENCE

SALESFORCE DEVELOPER

Atos| Syntel

📅 July 2019 – Present

- CRM professional with more than 1.5 years of experience in Salesforce Development and configuration.
- Experienced building Custom Object, Report, Dashboards, Tabs. Created Page Layouts, search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages.
- Worked on Visualforce pages and Components.
- Having knowledge of declarative features like Validation Rules, Process Builder, Workflows, Approval Processes, Email Template, Sharing Rules and Roles Profiles.
- Worked extensively on various Salesforce.com standard objects like Accounts, Contacts, Opportunities, etc.
- Having knowledge of force.com technology stack: APEX, Trigger, Visual Force, SOQL, SOSL.
- Experience in Data Exporting and Importing using Data Loader.
- Hands on Experience in Salesforce Lightning and Its Components.

MSBI DEVELOPER

Atos|Syntel

📅 Sept 2018-June 2019

- Worked on Migration Project as SSRS Developer:
- Well versed with Hands on experience in with SSRS, SQL, MDX, DAX using Visual Studio, SQLServer- 2012, 2014.
- Developed Custom Reports and different types of Tabular Reports, Matrix Reports, Ad hoc Reports and distributed Reports in multiple formats using SQL Server Reporting Services (SSRS) in Business intelligence development studio (BIDS).
- Excellent Report creation skills using Microsoft Reporting Services (SSRS) 2008R2/2012.

EDUCATION

B.E. Computer Science

MGM's Jawaharlal Nehru Engineering College, Aurangabad

📅 2014 – 2018

PERCENTAGE: 69.03%

Higher Secondary School

S.B.E.S College of Science, Aurangabad

📅 2012 – 2014

PERCENTAGE: 67.64%

Secondary School Exam

G.A Shah English School

📅 2012

CGPA : 9.8/10

SKILLS

SSRS

Salesforce.com

Power BI

Apex Programming

SQL

Apex Data Loader

Visualforce Pages

Java

C/C++

PROJECTS

Salesforce Development Project

force.com / salesforce.com

- Interacted with the client to gather requirements and performed analysis to design and develop documents of all existing components.
- Worked on custom and standard objects, Roles and Profiles, Workflows and Validation Rule. Implemented Apex programming and testing.
- Imported data by mapping to business objects in CRM system using Apex Data Loader and Import/Export wizard.
- Implemented triggers to manage the data of the related information.
- Experience in designing entities and maintained code for Apex classes, triggers, visualforce pages.

Migration Project (SSRS)

sql server, visual studio, power bi, dax studio

- Expertise in development and migration of various reports in accordance with the requirements using SSRS, Power BI, Crystal Reports.
- Migration from different sources.
- Analyzing and Handling structured and unstructured data in reports.
- Root cause analysis of repetitive issues.

ACTIVITIES AND ACHIEVEMENTS

- Awarded as 'Best New Comer' for excellent performance on joining the firm.
- Received Spot Recognition Award for delivering High Complex Reports with quality.
- Core team member of college level technical fest.
- Served as an Executive Body Member of Student Branch Computer Society of India.

CERTIFICATIONS

- Salesforce Certified Administration (ADM201).
- Power BI Developer Certificate issued by Atos|Syntel.