Ravi Nagar

Scrum Master(CSM) / Business Analyst

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🪪 Profile

A Success-driven Scrum Master / Business Analyst having 2+ years of experience in Business analysis and project management in the IT industry | Ability to fulfill a variety of different roles within the teams | Detail-oriented along with a keen ability to understand the requirement of clients and other stakeholders | Good at communication along with powerful listening and presentation skills

🧠 Skills / Expertise

- Salesforce CRM
- Agile methodology
- Business Analysis
- Agile
- Critical Thinking
- Creativity
- User Training

- Salesforce Admin
- MS Office
- Quick Learner
- Scrum
- MS Office
- Gap Analysis

- Basic Knowledge of Operating Systems
- Requirement Gathering
- Analytical
- Adaptive
- Team Player
- User Stories

🎓 Certificates

- Certified Scrum Master (CSM)
- Copado Certified Administrator

💼 Professional Experience

Teamarcs Technologies   Jun 2020 – present
Business Analyst / Scrum master
- Handled a project independently and managed a development team throughout the project.
- Responsible for creating, managing, and delivering the project proposal documentation, business requirement document, functional requirement document, user stories, etc.
- Performed the role of Scrum master and taken care of all the role-based responsibilities in the project.
- Facilitated standup meetings, sprint plannings, sprint retrospectives, and sprint review meetings.
- Work with the management and development team to document, design, test, and deploy the project.

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Nov 2018 – May 2020

Business Analyst

Jaipur, India

- Responsible for project level Sprint Planning,executing and controlling various sprints/releases.
- Modified Business Requirement Document, Identified process repetitions, bottlenecks and infrequent routes.
- Planned and conducted requirements elicitation meetings with the business to collect functional and non-functional requirements relating to client's Salesforce technology enhancement and initiatives.
- Created new custom objects, assigned fields, designed page layouts, custom tabs and components.
- Responsible for creating, managing, and delivering of required documents for application.
- Configured out of the box reports and dashboards as well as custom reports.
- Work with end users and management to document, design, test and deploy complex processes.
- Co-coordinating Sprint Ceremonies – Release Planning, Daily Stand-ups, Sprint Review, and Sprint Retrospectives.

Rewathi IT services

Jun 2018 – Nov 2018

Business Analyst

Jaipur, India

- Responsible for Online Bidding and Marketing.
- Clients requirements analysis and documentation, Technical proposal drafting.
- Client communication and Project scheduling and management.

🎓 Education

JECRC UDML College of Engineering, Jaipur

2013 – 2017

B.Tech

Higher Secondary Education, CBSE, Kota (Rajasthan)

2013

Secondary Education, CBSE, Kota (Rajasthan)

2011

🎸 Interests

- Photography
- Travelling
- Gaming/Sports