Jai Aswani

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PROFILE HIGHLIGHT
● Proficient in developing global scale applications with focus on scalability and efficiency.
● Experience in collaborating across organizations as a lead to deliver products from concept to launch.

PROFESSIONAL SUMMARY
● 8x Certified Professional working as Technical Consultant with Salesforce IN.
● 5 years of rich experience in different domains such as Sales, Service, Insurance, Tele-Communication E-Commerce & Coal Industry.
● 2+ years of experience in Lightning Web Components, Aura Framework & VisualForce.
● Integrated Salesforce with mobile and desktop applications by OAuth2.
● Proficient in Asynchronous apex, Triggers, Web Services, REST APIs & Apex Testing.
● Experience in OmniStudio CPQ, FlexCard, OmniScript, DataRaptor, Integration Procedure, Calculation Matrices & IDX Tool.
● Experienced in deployment with DevOps, CI/CD Process, SFDX, VCS (Git), Github, Copado & Gearset.
● Hands-on experience in Node JS, React, JavaScript, MongoDB.
● Rich experience in Agile Methodology & JIRA practised for more than 5 projects.
● Client interaction and coordination with team leads & architects for requirement specification.
● Versed in problem-solving skills with a flair for latest technologies and a passion to learn and take up new challenges.

TECHNICAL SKILL SET

Elements	Particulars
Primary Skills	Project Management, Lightning Development & Salesforce Classic
Salesforce Expertise	Sales Cloud, Experience Cloud & Industry (Vlocity) Cloud
Languages	Apex, Java, Dart, JavaScript
Development Tools	VS Code, Android Studio, Git, Github, Bitbucket
Frameworks	Lightning Web Component, JEST, Aura, Flutter, React & VisualForce
Database Connectivity	Java Database Connectivity (JDBC), Express.js
Designing Skills	CSS, Bootstrap, Lightning Design System
Databases	MySQL, MongoDB
Configuration Tools	Connected App
Operating Systems	Windows 10, XP, Mac OS & Linux

PROFESSIONAL EXPERIENCE

Salesforce Major Project Experience: (Starting from the Current Project)

Project 1

Project Name	Apple Ascent
Client	Apple
Project Description	Apple Ascent involves 5+ tracks to transform & scale their businesses on Salesforce platform.
Domain	Sales Cloud, Integration, Salesforce Analytics
Period	November 2022 – Present
Environment	Salesforce Sales Cloud - LWC, JEST, Apex, Flows, OOTB Configuration
Role/Responsibility	Senior Salesforce Developer responsible for building extensive functionality. Account 360 Track - ● Communicated with business analysts, technical architects, cross teams, Devops team and other key stakeholders to understand requirements, issues and provide solutions. ● Built generic functionality/components in the Ascent program so that it can be reused at a later point in time, features mentioned below but not limited to this only: 　○ Entry & Exit Date Trigger 　○ Quick Filter LWC 　○ Transpose Data Table LWC 　○ Filter Account Insight Aura ● Enhanced and fixed LWC components built by other teams and made them more robust and generic, features mentioned below: 　○ Related List feature 　○ Apple Partner Landscape feature 　○ Opportunity Clone feature ● Keep an eye on code quality by generating reports on each sprint closure mentioned below: Code Coverage, JEST, PMD, ESlint, Woke ● Prepared technical design & documents, unit testing documents, and proof of concept documents on a need basis. ● Helped fellow developers and DevOps team in their development/deployment issues and did the development of user stories in case of emergency. ● Involved in deciding a new Trigger framework with critical stakeholders in the Ascent program. Sales Plays Track– ● Built complex Metadata Driven Trigger to set entry and exit dates for each object. It is scalable on any object if it fulfills the metadata. ● Created Record Triggered Flows to send platform events. ● Built a LWC that shows Next Best Actions Actvities based on user current stage with JEST unit testing. ● Adhered the custom code components as per the PMD and eslint benchmarks. ● Created reports and dashboards. ● OOTB Configuration such as validation rules, dynamic forums, permission set creation.

	Apple Financial Services Track – ● Built custom LWCs Add Products, Edit Products and Filter Products similar to standard implementation with JEST unit testing. ● Built a custom LWC related list with RelatedListUIApi to directly open LWC as a modal window with JEST unit testing. ● Created a common data sending and error handling class to make the solution simple. ● Documentation and Unit Testing of user stories. ● Deployment by github CI/CD. ● Unit testing and code coverage to 95%+ test classes and 95%+ JEST Coverage as well.
Team Size	15

Project 2

Project Name	**Barclays Customer Verification**
Client	Barclays
Project Description	Whole Process is managed by using various functionality provided by Salesforce such as Sales Cloud, Service Cloud, OmniStudio, Lightning Platform, Web APIs and LWC.
Domain	Banking
Period	April 2022 – October 2022
Environment	Salesforce, Industry Cloud, Service Cloud
Role/Responsibility	Senior Salesforce Developer responsible for code reviews, providing solutions. Demo to client on each Sprint closure. ● Implemented Omni-Channel Skills and Queue based routing. ● Worked on case management, knowledge base, and service console. ● Implemented "QuickAction.QuickActionDefaultsHandler" to set default values for emails field automatically. ● Did Knowledge articles migration with translation. ● Programmed LWC controllers, apex classes for Questionnaire implementation. ● Unit testing & documentation of user stories. ● Deployment by github CI/CD.
Team Size	5

Project 3

Project Name	Ruby
Client	PCCW HKT
Project Description	Project is divided into 18+domains such as EPC, Customer Information Management, and Customer Order Management etc. Whole Process is managed by using various functionality provided by Salesforce such as OmniStudio, Lightning Platform, Web APIs and LWC.
Domain	Tele-Communication
Period	Feb 2021 – Apr 2022
Environment	Salesforce, Industry Cloud and CPQ
Role/Responsibility	Senior Salesforce Developer to coordinate team of 4 developers, responsible for code reviews. Demo to client on each Sprint closure. CIM Domain – ● Built complex Relationship Hierarchy LWC for Party Model. ● Build complex Flexcards to convey coupons information. ● Programmed LWC controllers, apex classes & Integration procedures for data fetching. ● Unit testing & documentation of user stories. COM Domain – ● Built complex Trigger to get Catalogue hierarchy with Service class pattern. ● Engineered apex classes used with Integration procedures by implementing Vlocity interfaces. ● Assembled Calculation Matrices for pricing and discounts. ● Defined OOTB Web Services ● Deployment by SFDX, Copado & GitLab.
Team Size	8

Project 4

Project Name	Colorado Employer Benefit Trust (CEBT)
Client	Willis Towers Watson Plc
Project Description	The Colorado Employer Benefit Trust (CEBT) is a multiple employer trust for public institutions providing employee benefits. Whole Process is managed by using features such as Experience Cloud, Apex, VisualForce, LWC, Sharing setting, Approval process, Process builder, Queues & Groups.
Environment	Experience Cloud, Lightning, OAuth2
Domain	Insurance
Period	August 2020 – January 2021

Role/Responsibility	Salesforce Developer responsible for Apex development & LWC.
	 • Built complex batch to generate 100K coverage for 30K+ Members.
	 • Engineered custom Java (Swing) application integrated with Salesforce to generate Insurance 834 reports.
	 • Defined Custom State objects for Save & Draft functionality.
	 • Built LWC for approval process field change history.
	 • Enhanced & Extended modules:
	      o Member Management
	      o Group Management
	      o Invoice Generation
	      o Custom Community Setup and Implementation
	      o Rate Calculator generation
	      o Coverage Management.
	 • Defined Approval Process, process builder, permission setup (Profile, Rule and Sharing Setting).
	 • Custom Web Services integrated by Connected App.
	 • Deployment by SFDX

Team Size	6

Project 5

Project Name	**Wyoming Educators' Benefit Trust (WEBT)**
Client	Willis Towers Watson Plc.
Project Description	The Wyoming Educators' Benefit Trust (WEBT) is a non-profit health benefit trust for public institutions providing employee benefits. Whole Process is managed by using various functionality such as communities, Sharing setting, Approval process.
Domain	Insurance
Period	January 2020 – July 2021
Role/Responsibility	Salesforce Developer responsible for Apex development, LWC, Data Migration & VisualForce. • Migrated 30K contact and related records from external system to Salesforce by Data Loader tool. • De-Dupes contacts and coverage by numerous matching keys. • Deployed 500+ components in single shot by Ant Migration tool. • Defined custom VisualForce Components for Experience Cloud. • Re-designed Invoice Creation process by creating batch optimization.
Team Size	4

Project 6

Project Name	**Mozart SMS**

Client	E3 SPORTS PTE. LTD.
Project Description	This is a Mobile app for effective client management, servicing coordinating system for booking and dispatching of service delivery specialists to requested jobs. This project includes Cross-Platform mobile app and Salesforce as Backend. Communication is handled by consuming REST- API's developed in Salesforce.
Domain	Custom Engagement & Interaction
Environment	Salesforce, Lighting & Flutter
Period	August 2019 – January 2020
Role/Responsibility	Flutter Application Developer & Salesforce REST API Developer. ● Designed 15+ App widgets. ● Implemented Provider framework for REST API's consumption. ● Integrated back-end with Salesforce by custom REST APIs and authentication with connected app. ● Built 20+ Apex Web Services. ● App deployment to App Store & Play Store marketplace. ● Fixed numerous bugs across the stack in Dart, Provider & Apex.
Team Size	6

Project 7

Project Name	RWOOD
Client	RWOOD DMCC
Project Description	RWOOD Resources DMCC is professionally driven international energy trading company. This system primarily developed on Salesforce it includes custom objects, VisualForce Pages, Triggers, Workflows Rules, Flows & Apex classes. It has modules of Lead Conversion, Contract of Shipment, Product Management, Order Management, Quotations of Products, Finance of Order and Documents of Order.
Environment	Salesforce Classic, Flows, Salesforce Cloud
Role / Responsibility	Salesforce Developer responsible enhancing & extending modules. ● Designed whole sales process from Lead generation till order placement. ● Built complex Rollup trigger that spawns across to 4 objects. ● Built custom rollup logic that solely depends on custom metadata – fully dynamic. ● Maintaining the system and modified codebase according to business needs.
Team Size	3

Project 8

Project Name	Cloud ÉÉN
Client	KPN ÉÉN
Project Description	This project involved E-Commerce setup to sell Electronic products as mobile and other devices on customer portal/community. Whole process is managed by Lightning Web Components, JavaScript, Apex Controllers, Triggers, Process builders, Community Setup.
Environment	Salesforce Lightning Platform
Role / Responsibility	Salesforce Developer responsible enhancing & extending Experience Cloud. ● Built product catalogue in LWC. ● Triggers development with service pattern. ● Fixed numerous bugs across the stack in Apex, LWC & test classes. ● Unit testing and code coverage to 90%+ test classes. ● Deployment through change set.
Team Size	4

EDUCATION

Degree	Year	CGPA	University
Master of Science in Information Technology	2022	8.29/10 (3rd Sem)	Maharshi Dayanand Saraswati University, Ajmer
Bachelors in Computer Applications	2019	8.3/10	Maharshi Dayanand Saraswati University, Ajmer

PROJECTS
- Built managed package – "PDF Builder" app to generate marketing pdfs with Salesforce information.
- Developed full stack Social Media app using React, Node.js, MongoDB, GraphQL.
- Designed Merge Field Selector, Auto Complete Combobox as Lighting Web Components.
- Engineered a batch job to manipulate various metadata such as Named Credentials, Custom Metadata.

CERTIFICATIONS
- Certified Platform Developer 1
- Certified Platform Developer 2
- Certified JavaScript Developer
- Certified Administrator
- Certified App Builder
- Certified Sales Cloud Consultant
- Certified Experience Cloud Consultant
- Certified Associate