SHAIK SIKINDAR BASHA

Senior Analyst

Contact details

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PROFESSIONAL PROFILE:

A self-motivated and highly versatile reports management and Service Delivery professional with over 5+ years of experience. Consistently exceeded performance and profitability goals through successful transition and stabilized operations

EXPERIENCE:

Concentrix Daksh Service India Private Limited (20 April 2017 to 10 Jun 2021)

Designation: Working as an associate professional application delivery

SitusAMC India Private Limited (10 Jun 2021 to 29 Aug 2022)

Designation: Senior Analyst

Profile Highlights:

- Having 5+ years of experience in IT industry with strong exposure in salesforce CPQ developer.
- Worked on configuration of product rules, price rules and discount schedules.
- Automated the business process in salesforce using workflow, Process builder and flows like screen flows and auto launched flows.
- Configured the page layouts as per the business requirement and worked on profiles, Roles permission sets, Record types etc.
- Implemented the security and sharing rules on objects, fields and record level for different users at different levels of organization.
- Worked on implementation of business logic and transaction control using apex triggers and classes.
- Worked on bulk handing of multiple records using bulk triggers.
- Worked on test cases preparation and manual testing of the functionalities.
- Worked on lightning Aura components.
- Worked on deployment process using change set and deploy the components in production.
- Worked on all the CRUD operation and data management using data loader.
- Worked on data migration activities like moving the data from one org to another org using data loader.

Technical Skills:

Salesforce : Triggers, Batch Apex, Apex Class, Apex Test Classes, Data Loader and Workbench Utility
Tools : Jira, Data Loader
Languages : Apex, Java, C
Frameworks : Aura
Database Computer Languages: SQL, SOQL
Development Tools : Data Loader, Developer Console, Eclipse
Operating System : Windows 10

1 Project: Sandvik

Clint: Sandvik AB
Role: CPQ Developer
Descriptions & Roles and Responsibilities:
Sandvik is a Swedish multinational engineering company specializing in metal cutting mining & construction

Stainless and special steel alloys, and industrial heating. It is involved in manufacture the equipment's and Will sell or rent the equipment across globally.

- Understanding the business process and requirement.
- Worked on the salesforce configuration part and customization part.
- Worked on creating profile and users.
- Worked on data CRUD operation using data loader
- Involved in creating the custom field and formulas.
- Design and developed the triggers to automate the business process.
- Worked on reports and dashboard as per the business process.
- Worked on flows like screen flows and auto launched flows in salesforce.
- Deployed the components using change set.
- Test case preparation and testing the functionalities by manual.
- Worked on the data migration activity to deploy the CPQ data from org another org using data loader.
- Worked on the lightning components using aura components.

Management:
- Providing the knowledge transfer to new joiners in the team.
- Co-ordinate work with onshore resource.

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2 Project: Telia Company

Clint: Telia Soners
Role: CPQ Administrator
Technology: Salesforce
Descriptions & Roles and Responsibilities:
Telia Company AB (formerly teliasonera) is a Swedish dominant telephone company and mobile network Operation present in Sweden, Finland, Norway, Denmark, Lithuania, Latvia and Estonia. Telia Company Providing the mobile network operation, internet service provider and fixed-line communication. Gathering The requirement from business users and analyzing those requirement and providing estimates.

- Understand the business process and requirement.
- Worked on the salesforce configuration part and customization part.
- Worked on creating profiles and users.
- Worked on data CRUD operations using data loader.
- Involved in creating the customer field and formulas.
- Design and developed the triggers to automate the business process.
- Worked on reports and dashboard as per the business requirement.
- Deployed the components using change set.
- Test case preparation and testing the functionalities by manual.
- Creating the documents and providing the complete information for the deployed tickets.
- Created functional and technical documents.

Management:
- Providing the knowledge transfer to new joiners in the team.
- Co-ordinate work with onshore resource.

Salesforce certification:
- Salesforce certified CPQ Specialist.

I hereby declare that the above information is true to best of my knowledge.

BANGALORE
DATE: Sikindar Basha S