# ABHISHEK WANKHEDE

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## Career Summary

**Product Development Manager • Program Manager • Project Manager • Scrum Master**

- *Strategic, result driven IT leader* with 18+ years of experience. Driving organizational growth by ensuring IT programs/projects are delivered on time with quality and within budget.
- *Ideal amalgamation* of business management, people and technical skills. Leading cross functional teams in Agile (Scrum)/Waterfall setting from inception to successful delivery. Focus on continuous improvement and building a high performing culture of innovation and simplification.
- *Data driven, Objective, Analytical mindset* in identification of risks and issues and creating resolution plans to ensure smooth delivery management journey for organizations. Experience in formulating governance metrics to ensure program/project aligns with organizational objectives.
- *Excellent organizational, problem solving, negotiation and interpersonal skills*. Solid background and understanding of architecture for enterprise IT products and delivery management. Good knowledge on .Net, Asp.Net, MVC, Angular, Azure, SharePoint, SQL, RPA and Mobile developments technologies. Interested in meshing these areas of expertise to deliver value and help organizations achieve their strategic objectives by embracing digital, improving customer experience and staying ahead of competition.

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## Areas of Expertise

- Program Management
- Project Management
- Agile Methodologies
- SDLC
- Digital Transformation
- Cross Functional Team Management

- Azure DevOps/VSTS, JIRA, MS Project
- Azure Cloud
- Automation, RPA
- .Net, C#, ASP.Net, Angular, JavaScript, jQuery
- SQL, Oracle
- Mobile Development, SharePoint

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## Professional Experience

**Touchcore Systems Pvt Ltd**, Pune, MH                              **Jul 2019 – Present**
*Healthcare IT Solutions Provider*

**Product Development Manager**

Managing product development for rare disease management system. Improved engineering practices and bring in industry standards for development. Directly supervise a cross-functional team of 30+ employees.
**Technology Stack:** C#, Asp.net, MVC 5.0, Web API, Azure (Blob, Queue storage, Service Bus, Azure functions, Web jobs) AngularJS 1.x, Typescript, SQL Server, Cosmos DB, Azure DevOps

- *Identified and Improved development practices* bring in industry best practices in engineering of using DevOps, CI/CD and test automation. Up skill people as required and hire additional roles.
- *Created and managed a Product/Release level plan* to remove ambiguity for leadership and improve confidence of Professional Services Team and Development team. Implemented release level planning to ensure the product release scope, timelines are clear which helped to achieve target dates.
- *Hired, developed and shaped several top performers.* Created transparent, performance focused, innovation lead environment that led employees to perform at their best and grow.

**Silicus Technologies Ltd**, Pune, MH                                    **Feb 2019 – Jul 2019**
*Digital and Cloud Solutions IT Provider*
**Sr Manager / Program Manager**
As Sr Project Manager, oversaw delivery of various projects in different technologies and domains.
**Technology Stack:** .Net, Microsoft Azure, Python, AWS

- *Successfully delivered Cloud migration projects,* concurrently managing projects on different technologies.
- *Customer Management and Cross Functional team management,* daily interaction with Customer on work progress and any issues/risks, managing stakeholder expectations, Collaboration between different projects team including UI/UX, Testing, Mobile Development teams

**Accenture**, Pune, MH                                    **Jul 2016 – Feb 2019**
*Healthcare IT Solutions Provider*
**Associate Manager / Project Manager**
Worked as Technical Architect for implementing RPA (Blue Prism) solutions to one of the leading US bank. Managed RPA (Automation Anywhere) upgradation projects. Project Manager and Scrum Master for product implementation for UK based customer.
**Technology Stack:** C#, WPF, Web API, Azure (Blob, Queue storage, Service Bus, Azure functions, Web jobs), SQL Server, Azure DevOps, RPA, Blue Prism, Automation Anywhere

- *Successfully delivered RPA projects,* learnt Blue Prism tool and architected the automated process for loan processing payments and load advance on Blue Prism tool for one of the leading US bank.
- *Program Managed the migration of older Automation Anywhere solution for all customer across geographies,* collaborated with different stakeholder like Technical Architect, Business Customer, Operations, Customer Project Managers to understand the existing automation and devise a plan to upgrade with minimum or no downtime. Planning, Monitoring and controlling of the program.
- *Scrum Master for product development for UK based customer,* daily interaction with Product Owner, assisting product owner on creating sprint backlog and prioritizing it. Liaising between the development team and the product owners. Managing stakeholder expectations.

**Tata Consultancy Services (TCS)**, Pune, MH                                    **Sep 2005 – Jul 2016**
*Leading IT Consultancy Firm*
**Associate Consultant / Project Manager**
Joined as Software Engineer, worked on ASP.Net, C# projects. As Project Manager, oversaw delivery of various projects in different technologies and domains.
**Technology Stack:** C#, ASP.Net, Web API, SharePoint, Mobile Development, SQL Server, Oracle Forms and Reports

- *Successfully managed and delivered SharePoint projects for one of the leading accounting firm,* which was the first implementation on SharePoint from TCS for this customer.

- ***Successfully managed and delivered projects on mobile,*** managing multiple projects simultaneously among those were the IOT project for one of the leading retail brands**,** implemented in iOS using iBeacon. Children Vaccination application implemented for UAE region in Android and iOS.

- ***Successfully developed applications*** on various technologies like ASP.Net, ASP, Oracle Forms and Reports for a leading Aerospace customer.

- ***Customer Management and Cross Functional team management,*** daily interaction with Customer on work progress and any issues/risks, managing stakeholder expectations, Collaboration between different projects team including UI/UX, Testing, Mobile Development teams.

- ***Hired, developed and shaped several top performers,*** created transparent, performance focused, innovation lead environment that led employees to perform at their best and grow

**<u>Datamatics Technologies Ltd</u>**, Mumbai, MH                                              **Jun 2003 – Sep 2005**
*Leading IT Consultancy Firm*

**Software Engineer**

Joined as Software Engineer, worked on VB6, ASP.Net, C# projects

- Worked on implementing the solution for scanning the email for a valid resume. These resumes are read and the important aspects like personal details, qualifications, experience are captured programmatically and presented to the in house BPO team for further processing.
- Implemented and coached team on MVC architecture.

**<u>Stream TracMail</u>**, Mumbai, MH                                              **Oct 2002 – Jun 2003**
*BPO, Call Centre*

**Support Service Representative**

Joined as customer support representative supporting technical issues on HP printers

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# Education Summary

Bachelor of Engineering, Computer Engineering
University of Mumbai, Mumbai, MH
Year May 2002

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# Trainings

**Program Course:** PMI-ACP, **Year:** 2020

**Program Course:** ISO 9001 (Quality) and ISO 27001 (Security), **Year:** 2019

**Program Course:** ITIL V3 Foundation, **Year:** 2017

**Program Course:** Blue Prism, **Year:** 2016

**Program Course:** TCS ASCENT Workshop for Project Managers, **Year:** 2014

**Program Course:** Lean Six Sigma - Awareness ILT, **Year:** 2012

**Program Course:** PMP Contact Hours, **Year:** 2012

**Program Course:** Project Management & Client Communication (PMCC) – Workshop, **Year:** 2011