PRAVEEN RAI

**Objective**

To work in an environment that offers opportunities for growth and helps to forefront my skills. The attitude would be to work with commitment and sincerity towards the organization, which in turn would make me able to realize my own vision.

**Milestone**

* Software Professional with more than 11+ years of experience in Font Management, embedded software and ecommerce applications.
* Extensive 4+ years of specialized experience in Program management
* Agile Transformation agent with specialization in Scrum, Kanban, Spotify framework with PSM1, CSM certification.
* Experience in working with teams from Project planning till delivery execution with alignment from engineering and business stakeholders.
* Ability to work with newly formed teams and enable them to reach at highest performing level.
* Servant leader with ability to communicate, coordinate and present well.
* Holding B1/B2 VISA acquired for onsite experience in Boulder, USA for planning and coordinating with team member for a product.

**Key Skills**

|  |  |  |
| --- | --- | --- |
| * Scrum Master * Servant Leader * Presentation skills * Communication skills | * Agile Methodologies * Release planning * Facilitator * Scrum@Scale | * JIRA/Confluence * Strategic thinker * Spotify * Project Management |

**Carrier Highlight**

1. Currently associated with Sun Life Financials September 2020 till present
2. Worked with Monotype India Solutions, India since Dec. 2009 till Sept 2020
3. Worked with Coral Telecom Limited, Noida since Oct. 2007 to Dec. 2009.

**Experience**

1. **Senior Specialist Scrum Master, Sun Life Financial, Sept 2020 till present**

* Working as Servant leader to enable team to become self-organized and cross functional
* Developing standards and guidelines for agile process.
* Helping teams to participate in user journey workshops which enables them to think on customer centric solutions
* Enabling teams to perform together in a collaborative manner with least management intervention.
* Proactively seeking project dependency and aligning it to increment product development
* Assessing team Scrum maturity and skill assessment.
* Budget scoping and maintaining cost measures.

1. **Scrum Master, Monotype Solutions, Jan 2016 – Sept 2020**

* Managed 5+ teams as Principal Scrum Master.
* Guiding the team on how to use Agile/Scrum practices and values to delight customers.
* Performing Release planning to have clear business alignment with teams.
* Facilitating scrum ceremonies.
* Assisting with internal and external communication, improving transparency, and radiating information.
* Supporting and educating the Product Owner, especially on grooming and maintaining the product backlog.
* Measuring metrics and monitoring the team’s performance and regularly reporting the combined outcomes

**Highlights:**

* **Managing scope creep** 
  + Prioritizing business value during introduction of scope changes in sprint.
* **Quality product delivery** 
  + Enabling team to define a plan for better test coverage for better product quality.
* **People management**
  + Aligning with stakeholders and understanding business functionality for better clarity on product vision.
* **Agile Maturity Survey**
  + Enabling teams to provide inputs on basis of work quality, technology adaptation, scrum processes, ease of release.

1. **Lead Quality Engineer, Monotype Solution April 2013 – June 2016**

Testing of ecommerce platform like Fonts.com which offers around 150,000 fonts which can be previewed, purchased and downloaded. I also worked on embedded products like FlipFont, which offers fonts to flip on Samsung phones.

* Delegate the tasks to team members.
* Team Member involved in execution of test cases in functionality & compatibility testing.
* Preparing Test Cases for functionality & compatibility testing.
* Entering/Reviewing all the test cases in TestRail.
* Analysis of customer complaints using Salesforce.
* Perform the Regression Testing, Functionality Testing, Compatibility and Smoke
* testing.
* Reporting defects to the developer by entering them in TFS/JIRA.

1. **Software Quality Assurance Engineer, Dec 2009 – March 2013**

Testing of mobile web browser called BOLT. It has all the features that any browser has, and it could be used as a secondary browser on any mobile.

* Ensuring that the planned release go well. With all the necessary regression & Smoke
* testing done on various mobiles.
* Assigning Test cases to different team members and tracking the defects.
* Coordinating the work of test teams and monitoring overall team performance
* Updating test cases and performing testing of complex features.
* Perform the Regression Testing, Functionality Testing, Compatibility Testing and Smoke Testing.
* Reporting defects to the developer by entering them in TFS/JIRA.

1. **Software Trainee, Coral Telecom, Noida Oct 2007 – Dec 2009**

Testing of software applications used in Call centres like Active Dialler, Call recording solutions, reporting tools etc.

* Test cases creation and update on time to time.
* Perform the Regression Testing, Functionality Testing, Compatibility Testing and Smoke Testing.
* Reporting defects to the developer by entering them in TFS/JIRA.

**Educational Qualification**

* Completed **B.Tech. (Degree)** in Information Technology from BBDIT affiliated to U.P.T.U in Year **2006**
* Passed **SSE**, from **CBSE** **Board** in Year **2002**
* Passed **HSE**, from **CBSE Board** in Year **2000**

**Personal Details**

**Extra-Curricular Activities**

* Active participation in company annual cultural events.

Date of Birth : 20thJune 1984

Father’s Name : Mr. R.N. Rai

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Passport Validity : 12thFeb 2027

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Date:

Place: (Praveen Rai)