

KISHOR KUMAR V C

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Career Objective

To work in a technologically developed organization as a developer where I can be a source of practical expertise in creation and development of different projects and accomplish common goals towards success and excellence.

Professional Summary

- 3+years of Experience in IT Industry as a Salesforce Application Development Sales Cloud and Service Cloud with an in-depth understanding of Sales force and its opportunities. Exceptional coding talents with proficiency in various coding languages, including Lightning. Adept at creating cloud-based applications and analyzing company processes.
- Hands-on experience in administration, development, design and configuration of Sales Cloud and Service Cloud
- Experience in designing Custom Objects, Custom Fields, Page Layouts, and Record Types Data migration and management expertise including Apex Data Loader and Import Wizard Adept at configuring Users, Profiles, Roles and Permission Sets
- Proficient in DML operations, SOQL, writing Triggers, Apex classes, and Test classes
- Proficient in Rest and Soap API
- Experience in Data Modeling and solution designing
- Experience in building app exchange packages
- Experience in building Lightning Frame work Components
- Experience on salesforce.com administrative activities: Creating Profiles, Roles, User,Permission Sets, Record Types, Page Layout assignment, Search Layouts, Field-LevelSecurity, Custom Tabs, Validation rules, Formula Fields, Workflows, Approval Process,Reports and Dashboards.
- Experience on building business logic using salesforce declarative programming like
- Validation rules, Formula Fields, Workflow Rules, Approval process and its actions Fieldupdate, Email alert Creating Task.
- Experience implementing salesforce new features like Process Builder and performed actions Creating Records, posting a Chatter post, Email Alert, Invoking an Apex Class.
- Experience on setting up Organization Role Hierarchy, provisioning data visibility rules by configuring OWD, Criteria/Owner based.
- Performed data analyst roles and used tools: Apex Data Loader.
- Deployed Salesforce components from Sandbox to other Sandboxes and Production instances using Change Set, Integrated Marketing Cloud Connect

Salesforce Developer Experience

VORTEX Technologies Ltd .

- Updated programs as per user needs and developed codes that were in accordance to specifications.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.
- Modified existing code to correct coding errors, upgrade interfaces and improve overall performance.
- Delivered front-end and back-end architecture and functionality by translating development requirements.
- Managed client applications through web services with SOAP protocol and REST architectural style.
- Developed and documented test cases and scenarios for SFDC platform.

Professional Organizations

Working as a Software Engineer at **VORTEX TECHNOLOGIES LIMITED** since JAN 2019 to till date.

Professional Experience

Project :#1

Project Name : Met Life

Role : Technical Lead and Developer

Responsibilities:

- Worked on solution designing and project data model
- Configured web to case, custom objects, page layouts, filed dependencies, reports and dashboards
- Worked on the Workflows, Process Builder and validation rules
- Delivered Batch, Apex and Test classes
- Worked on building site.com and communities
- Implemented integration on CTI and AMAZON S3.
- Worked on creating custom reports and dashboards.
- Configured assignment rules, escalation rules and duplicate rules
- Created custom UI using Visual force pages, visual force components, aura components and LWC
- Configured Entitlement Process (SLA Process)

Project :#2

Project Name : McKesson
Designation : Developer
Role : Salesforce Developer

Responsibilities:

- Worked on solution designing and Project data model.
- Created custom UI Visual force pages, Visual force and Lightning Component.
- Updated programs as per user needs and developed codes that were in accordance to specifications.
- Delivered front-end and back-end architecture and functionality by translating development requirements.
- Managed client applications through web services with SOAP protocol and REST architectural style.
- Worked on the Workflows, Process Builder and Validation Rules.
- Worked on creating Custom reports and Dashboards.

Education

Bachelor of Engineering(Electronics&Communication Engineering) at Sri Siddhartha Institute of Technology, Tumkur, Karnataka

Declaration

I am confident of my ability to work in a team. I hereby declare that the information furnished here is true to the best of my knowledge.